

Information Governance

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

Tel: 0845 219 1269 Fax: 0845 219 1275 Web: www.oxfordhealth.nhs.uk

9 May 2017 Reference no. 17180018

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 11 April, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

This request relates specifically to water hygiene and the measures taken to prevent infection from waterborne pathogens.

Can you please advise the number of point-of-use filters used per annum by the Trust to prevent waterborne bacteria exiting the water system.

Ideally a breakdown giving the number of filters used in 2014, 2015 and 2016. However if only approximate annual usage figures are available then this will be adequate for our purposes.

Response:

The Trust have 21 tap filters and 4 shower filters at one site only, being replaced as per manufacturers instruction (31 days). These have been in use since late 2015.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance