Information Governance
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Web: www.oxfordhealth.nhs.uk

9 May 2017
Reference no. 17180021

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 11 April, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request and Response:

1. What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?

[finance should be able to answer this]

2. What storage vendor(s) and model do you currently use? Dell Compellent

3. When was the installation date of above storage vendor(s)? (Month/year) 01/2015

4. When is your planned (or estimated) storage refresh date? (Month/year) 01/2020

5. What is your estimated budget for the refresh? Not yet estimated

6. What is the capacity of the storage data in TB? 90TB

7. The total number of IT staff employed by the organization: There are circa 60 staff within the IM&T function.

8. Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable: Dominic McKenny, CIO. Mark Walker, Head of IT. Email format is firstname.lastname@oxfordhealth.nhs.uk

9. Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for? Not using

10. What backup software do you use? Backup Exec

11. How much data do you backup in TB? 86TB

12. Number of servers? 190

13. What operating system(s) do you use? Windows, Ubuntu, CentOS, iOS, MacOS

14. Number of virtualised servers? 156

15. What percentage of your environment is virtualised? Server environment: 82%, Desktop environment: 1%

16. If you outsource your IT works, please provide who it is with and when the contract started and ends. n/a

17. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc. The Trust has applied section 43 to this element of your request. The information if disclosed would be likely to prejudice the commercial interests of the trust or any other person, and inhibit the Trust ability to obtain best value in any negotiations.

18. Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes. The Trust holds no information in relation to this element of your request.

19. Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads. The Trust holds no information in relation to this element of your request.

20. How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or ISCSi). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which. iSCSI

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance