

Information Governance

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10 May 2017
Reference no. 17180026

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 18 April, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request and Response:

Does the Trust have a managed print contract? Yes

What was the start date of the contract 01.10.14

What is the term of this contract 36 Months

Are there any break clauses in the contract Under a framework

What is the average annual spend of the MPS contract £500,000

What framework was used to procure this CBC

Does the contract cover printers, MFD's and Specialist printers Yes

How many Trust printers are not managed under the MPS contract but by Trust IT / unmanaged None

How many network printers does the Trust have None

How many locally attached printers does the Trust have Circa 20

How many specialist printers does the Trust have 2

How many label printers does the Trust have 10

How many MFD's / Photocopiers does the Trust have Circa 450

If not included in a managed print service above:

How much does the Trust spend on printer break-fix

How much does the Trust spend on printer consumables

How much does the Trust spend on MFD's

How much does the Trust spend on MFD consumables and break fix

What frameworks does the Trust currently procure printers and MFD's from

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance