

**Information Governance**

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15 June 2017

Reference no. 17180046

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 17 May, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request:**

Please could you provide me with the number of data breaches recorded by your trusts for each of the past three years. Please give a breakdown for each year.

Could you please provide a spreadsheet giving details of each incident.

For example please provide information on the type of data breach (eg communications being sent to the wrong person, breaches of confidentiality, loss or theft of data and unauthorised access to data) and specific details of what happened.

**Response:**

	Email	Written	Security	Other
2014/2015	21	97	42	39
2015/2016	31	135	56	59
2016/2017	42	131	55	77

The Trust can provide the information above, according to the reporting classification of all incidents related to information recorded in the Trust, and which includes incoming incidents also. All bar four incidents were assessed as having a low actual impact (Green incidents).

Information relating to data incidents is published by the Trust on its website in the Annual Report and Accounts.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance