

## Information Governance

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

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27 June 2017 Reference no. 17180057

Dear

## **Request for Information: Freedom of Information Act**

Thank you for your email of 30 May, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

## **Request:**

Types of services offered for problem gaming/video game addiction;

- Number and job title of qualified mental health professionals within each service who offer treatment for internet gaming disorder;
- Number of behavioural addiction specialists within the Trust;
- Number of child and adolescent specialists who offer treatment for this disorder;
- Lowest age limit for referral to service.

We would also like to gather specific referral data for any individuals that had been referred for treatment of problem gaming (over the last five years) within the trust as follows:

- Number of referrals where problem gaming was the primary reason for referral;
- Age of referrals;
- Gender of referrals;
- Type of treatment and/or talking therapies offered;
- The estimated time spent on a waiting list prior to initial contact;

- How many attended first appointment;
- How many never attended;
- How many completed treatment;

• With those who completed treatment, how many presented with risk pertaining to their gaming behaviours;

- How many dropped out of treatment part way through;
- How many were still in treatment.

## Response:

The Trust is unable to comply with the first element of your request. Whilst it is possible that the Trust may provide care or treatment to an individual with a secondary condition of such a type, the Trust is not commissioned to provide addiction services and does not provide dedicated services to treat this condition and holds no information in relation to your request.

The Trust is unable to comply with the second element of your request. The Trust holds no information in relation to your request other than that which may be in individual patient records. The Trust does not use DSM to code patient conditions and therefore an extensive search and review of the textual content of thousands of sets of records would be required to collate the information you have requested, and the appropriate limit set in regulation by section 12 of the Freedom of Information Act would be comfortably exceeded. It is likely that many 100s of hours effort would be required to comply with your request, the appropriate limit set by the Act is 18.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance