

Information Governance

White Building
Littlemore Mental Health Centre
Sandford Road
Littlemore
Oxford
OX4 4XN

Tel: 0845 219 1269
Fax: 0845 219 1275
Web: www.oxfordhealth.nhs.uk

14 September 2017
Reference no. 17180181

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 30 March, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

I write to request information under the Freedom of Information Act 2000 on how you have instituted overseas patient charging and the costs of your overseas visitor management team at your trust, if you have one. Please can you tell me:

- 1) Whether you have an overseas visitor management team or a similar team? If NOT, who then is in charge of overseas patient charging in your trust in line with changes advised in the Department of Health's Draft guidance on implementing the overseas visitor charging regulations, 2017?
- 2) What is the cost of the current team for the preceding year, or if established only recently following the changes in 2017, its cost of set up and estimated costs for 2017/2018? (Note: this cost could include salaries, but also overheads including facilities and equipment used).
- 3) What, if any, charges have been levied to overseas patients in your trust by this team, and how much of this has been recouped?

Response:

See response below:

1. No. Director of Finance
2. Nil.

3. £20,000 identified and recouped.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance