

Information Governance

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

Tel: 0845 219 1269 Fax: 0845 219 1275 Web: www.oxfordhealth.nhs.uk

29 November 2017 Reference no. 17180252

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 18 September, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1/ Please state the quantity of controlled drugs that has gone missing or unaccounted for from Trust hospitals in each of the last three calendar years, 2014-15, 2015-16, 2016-17?

- Please include a breakdown of types of drugs and locations from which they have gone missing
- 2/ Please state the quantity of prescription drugs that has gone missing or unaccounted for from Trust hospitals in each of the last three calendar years, 2014-15, 2015-16, 2016-17?
- Please include a breakdown of types of drugs and locations from which they have gone missing
- 3/ Please state the monetary value of the missing or unaccounted for drugs, broken down by each of the last three calendar years 2014-15, 2015-16, 2016-17?
- 4/ Please state the number of cases referred to police and relevant professional regulators
- 5/ Please describe auditing procedures that take place relating to controlled and non-controlled medicines

Response:

- The following data is taken from the quarterly NHS England Occurrence Reports for the years in question and refers to schedule 2 controlled drugs:
- 1st April 2014 31st March 2015 Nil reports of unaccounted for losses 1st April 2015 31st March 2016 Nil reports of unaccounted for losses 1st April 2016 31st December 2016 1 reported unaccounted losses 1 x morphine sulphate 10mg/ml ampoule unaccounted for thought fell out into the sharps bin when removing an ampoule to administer dose to a patient- occurred in an assessment area.
- 2/ Please state the quantity of prescription drugs that has gone missing or unaccounted for from Trust hospitals in each of the last three calendar years, 2014-15, 2015-16, 2016-17?
- Real time stock tracking in clinical areas is not currently possible therefore we cannot provide an answer to this question
- 3/ Please state the monetary value of the missing or unaccounted for drugs, broken down by each of the last three calendar years 2014-15, 2015-16, 2016-17?
- Information Governance Department Rothwell Road Kettering Northants NN16 8UZ Main Switchboard: 01536 492000 Fax: 01536 493767 Web: www.kgh.nhs.uk Our Ref: 4052
- Susie Rack susie.rack@bbc.co.uk
- 28 November 2017
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- Real time stock tracking in clinical areas is not currently possible therefore we cannot provide an answer to this question
- 4/ Please state the number of cases referred to police and relevant professional regulators from 2014-2017
- There were 3 referrals made within this time frame for issues relating to the other questions.
- 5/ Please describe auditing procedures that take place relating to controlled and noncontrolled medicines
- Controlled drug practice is audited and reported on a quarterly basis against the standards laid out in the Trust medicines code, similarly the storage and secure of medicines are audited quarterly. On a monthly basis the pharmacy department review the issues from the pharmacy stock control system of selected high risk drugs of abuse. Monthly stock issues which are more than 2 standard deviations from a 2 year

mean value are reviewed to identify any that require further investigation by senior pharmacists and ward managers.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

The Trust do not provide radiography services, where required theses are provided to the Trust by oxford University Hospitals NHS FT.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance