

Information Governance

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Littlemore Mental Health Centre
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Littlemore
Oxford
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Web: www.oxfordhealth.nhs.uk

14 November 2017
Reference no. 17180260

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 13 November, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

How many cases of plagiocephaly have you diagnosed and (or) treated in the last 5 years?

Response:

Oxford Health NHS FT provide specialist mental health services and specialist community health services. The Trust do not provide diagnosis or treatment for plagiocephaly and do not hold any information related to this request as result.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance