

Information Governance

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Reference no. 17180307

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 20 December, making a request for information under the Freedom of Information Act. You requested the following information and the Trust can provide the information below in response:

Request:

1) Do you know about the Government's Cloud First policy?

- Yes
- No

2) Is your organisation using a public cloud for any area of your IT infrastructure?

- Yes
- No - If no, please answer questions 6-8

3) What percentage of your IT infrastructure has already been migrated to the public cloud?

- Less than 25%
- 25% - 50%
- 50% - 75%
- 75% - 100%

4) Which area(s) of your organisation's IT infrastructure has/have been migrated (in part or in whole) to the public cloud? Select all that apply.

- Database(s)
- Application(s)
- Security
- Storage
- We have not migrated anything to the cloud

5) If you are not 100% cloud first, what is your timeline to migrate the rest of your infrastructure to the public cloud?

- I am 100% cloud
- 6 months or less
- 6-12 months
- 1-2 years
- 2+ years
- No, we don't plan to move everything to the cloud

6) What barriers to public cloud adoption have you experienced? Select all that apply.

- Lack of skills needed to implement/manage
- Security/compliance concerns
- Budget constraints
- Inability to prove return on investment (ROI)
- Need to continue supporting old, legacy technology
- Vendor lock-in (with a cloud provider)
- Concerns over IT managing multi-vendor environments

7) How many monitoring and management tools are you currently using to gain visibility into your IT infrastructure?

- 1
- 2-3

- 4-5
- 6-7
- 8-9
- 10 or more
- Not sure

8) Are you able to use the same monitoring and management tools for on-premises infrastructure and cloud environments?

- Yes
- No
- Not sure

9) What are the biggest challenges you face when monitoring and managing your public cloud environment? Select all that apply.

- Lack of control and visibility into performance
- Uncertainty where data resides
- Protecting and securing the cloud environments
- Performance downtime
- Determining the most suitable workloads to move to the cloud
- Not fully understanding the benefits of the cloud

10) Are you seeing the expected ROI from public cloud adoption?

- Yes
- No
- Still can't determine

Response:

The Trust does know about Cloud First but does not use the public cloud. The Trust holds no information in relation to questions 3-10 therefore.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so

within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance