

Information Governance

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Oxford
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Tel: 0845 219 1269
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Web: www.oxfordhealth.nhs.uk

21 February 2018
Reference no. 17180333

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 24 January, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

I am just writing to ask what talking therapies are available for older adults in Oxford and the approximate waiting list for these therapies?

Response:

The wait is up to 10 weeks, but often much shorter.

Information on services available for older adults can be accessed via the following URL:

https://www.oxfordhealth.nhs.uk/service_description/older-adult-community-mental-health-teams/

https://www.oxfordhealth.nhs.uk/service_description/psychological-services/

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance