

Information Governance

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Littlemore Mental Health Centre
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Oxford
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Tel: 0845 219 1269
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Web: www.oxfordhealth.nhs.uk

2 February 2017
Reference no. 17180340

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 31 January, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. How many hospitals have a policy regarding the use of messaging apps by their staff?
2. A list of hospitals that have a policy.
3. Does the policy forbid the use of social messaging apps for sharing patient information?
4. A list of hospitals that are paying for messaging apps
5. For the last 3 financial years (2014/15 - 2016/17) what is the total amount spent by hospitals on messaging apps?
6. A list of the suppliers/vendors.
7. What is the contract type?
8. When does the contract start/end?

Response:

1. The Trust has an overarching Integrated Information Governance Policy, which states Trust policy for using and sharing patient information.
2. Oxford Health provides community and hospital based services on over 100 sites, Trust policy applies to all employees.

3. Yes.
4. 0
5. 0
6. None
7. None.
8. Not applicable.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance