

Information Governance

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26 February 2018
Reference no. 17180357

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 22 February, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

I request for the following information regarding Managed Services to be provided to us:

1. Do you currently have Managed Service agreement in place, either in Cardiology, Radiology, Ultrasound or for Patient Monitoring?
2. If any such agreements are in place, who is your existing provider?
3. What is the scope of the agreement by department and by services offered?
4. When was the contract start date? When is the contract end date?
5. Have there been any measurable financial or operational benefits from the agreement and what are they?

By Managed Service we understand any contract with a private provider which:

- Spans multiple years
- Includes provision of technology and services
- Includes Service Level Agreements and KPIs
- Has an element of risk transfer for pricing and service delivery

- There is an element of performance risk transfer to the contracting party

Response:

Oxford Health NHS Ft provides specialist psychiatric services and specialist Community health services, but neither Cardiology, Radiology, Ultrasound are delivered by the Trust and the Trust hold no information in respect of your request as a result.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance