

## Future-proofing General Practice – 24<sup>th</sup> November 2017

[Covering leadership, skill mix & workforce planning, telehealth]

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#### Leadership

#### **Quarterly Monitoring Report 24**

November 2017The King's FundThe King's Fund quarterly monitoring reports aim to track, analyse and comment on the<br/>changes and challenges the health and care system is facing.

#### Vive la devolution: devolved public-services commissioning

Hitchcock, A.; Borrows, M.; Harwich, E.ReformNovember 2017Proposes the devolution of 95% of NHS England's budget, more than £100 billion, suggesting<br/>38 large councils across England should control spending to improve outcomes for citizens and<br/>that NHS England and CCGs should be abolished to cede commissioning to local authorities.

### Of primary importance: Commissioning mental health services in primary care

October 2017. NHS Clinical Commissioners Showcases programmes that are embedding mental health services in primary care and includes advice from commissioners and practitioners involved in development and delivery.

#### Embedding a culture of quality improvement

*Jabal, J. The King's Fund November 2017* Based on a roundtable event and interviews with key stakeholders and NHS provider chief executives, this report identifies practical lessons on creating the conditions for quality improvement to emerge and flourish.

#### A two-way street: What can CCGs teach us about accountability in STPs?

Holder, H.; & Buckingham, H.Nuffield Trust15th November 2017This report, based on interviews with CCG leaders and national policy-makers about the<br/>current system, explores the challenges and opportunities presented by STPS for partnerships<br/>(STPs) for accountability in the NHS., arguing STPs need space and autonomy to succeed.



#### Skill Mix & Workforce Planning

# Rising pressure: the NHS workforce challenge: Workforce profile and trends of the NHS in England

Buchan, J.; et al.The Health FoundationOctober 2017Ensuring that the NHS has the workforce it needs with the right skills and support isfundamental to an effective and sustainable health care system: this report examines thecurrent state of play and likely challenges to be faced in achieving this critical foundation.

#### NHS pressures – future trends

30th October 2017 British Medical Association Analysis of current figures by the BMA aims to highlight probably pressure-points within the NHS. The latest figures predict millions more patients will miss the four-hour A&E target, wait on trolleys, or face waiting at home for elective procedures unless urgent action is taken.

#### There for us: better future for the NHS workforce

10th November 2017NHS ProvidersUncertainty over international recruitment is threatening patient care, with no domestic 'quickfixes' to staffing shortages in the NHS. This report calls for urgent steps to ease pressures andbuild a workforce to meet growing and changing population needs.

#### Multi-professional framework for advanced clinical practice in England

10th November 2017Health Education EnglandThis national framework sets out the further development of advanced clinical practitioners. Itoffers a definition of advanced clinical practice and the requirements for entry.

### Telehealth

# Use of an electronic consultation system in primary care: a qualitative interview study

*Son Banks et al. Br J Gen Practice 6 November 2017.* The experiences of the practices in this study demonstrate that the technology, in its current form, fell short of providing an effective platform for clinicians to consult with patients and did not justify their financial investment in the system.

## Improving the patient booking service to reduce the number of missed appointments at East London NHS Foundation Trust Community Musculoskeletal Physiotherapy Service.

#### Tan E. et al.

#### *BMJ Open Quality 2017;6(2).*

Patient complaints suggested there were issues with the patient booking service. The changes introduced included text message reminders. By listening to the opinions of service users, it was possible to improve the patient booking system and the flexibility of appointments.



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