

## Future-proofing General Practice – 6<sup>th</sup> July 2018

[Covering innovation, leadership, skill mix & workforce planning, telehealth]

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## Innovation

## What will new technology mean for the NHS and its patients?

Nuffield Trust

29<sup>th</sup> June 2018

This report provides numerous examples of developments that were anticipated to transform health care, but that failed to deliver – at least in the short term. Instead, we look at four current trends and what they might mean for health care over the next 5–10 years if they continue to progress.

## Digital change in health and social care

*King's Fund* 21st June 2018 The use of digital technology in health and social care can improve quality, efficiency and patient experience as well as supporting more integrated care and improving the health of a population. Our new report shares practical learning from a series of case studies where significant large-scale digital change is happening.

### <u>Delivering a primary care-based social prescribing initiative: a qualitative study of</u> the benefits and challenges

*Kathryn Skivington, Mathew Smith, Nai Rui Chng et al, British Journal of General Practice July 2018 68:e487-e494* Social prescribing is a collaborative approach to improve inter-sectoral working between primary health care and community organisations. The Links Worker Programme (LWP) is a social prescribing initiative in areas of high deprivation in Glasgow, Scotland, that is designed to mitigate the negative impacts of the social determinants of health.

# A computer template to enhance patient-centredness in multimorbidity reviews: a gualitative evaluation in primary care

*Cindy Mann, Alison Shaw, Lesley Wye, et al, British Journal of General Practice July 2018 68:e495-e504* Including patient-centred questions in long-term condition review templates appears to improve patients' perceptions about the patient-centredness of reviews, despite template demands on a clinician's attention. Adding an initial question in standardised reviews about the patient's main concerns should be considered.

## **Innovative Models of General Practice**

King's Fund

7<sup>th</sup> June 2018

We look at innovative models of general practice from the UK and other countries and identify the key features we believe will be important in designing effective GP services in the future.

## Learning framework for implementing best evidence.

Baynouna Al Ketbi L M. Evidence-Based Medicine 2018;23(3):83.

The implementation of research evidence largely depends on HCPs' knowledge, acceptance of new evidence and choices. Spiral learning is a teaching method in which the learner progressively gains knowledge on a subject with each encounter.

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#### Leadership

#### Driving improvement in GP practices

June 2018 Draws

Care

on interviews with a broad group of staff from ten practices which improved from inadequate ratings to good or *outstanding*. At the heart of their progress was an understanding that everyone at the practice had a role to play – including clinical, nursing, administrative, managerial staff and patients – and recognising what each person could contribute to the improvement journey

#### Approaches to leadership and managing change in the NHS.

Lumbers M. British Journal of Nursing 2018;27(10):554-558.

The NHS is continually changing as research evidence leads to new practices and technology transforms the workplace. Resistance to change may occur because of staff fears about adapting to and coping with new methods. This article discusses changes taking place in the NHS, and some theoretical models of change. Leadership styles are discussed, including those most useful for the nurse to use when leading a team and implementing change.

Available with an NHS OpenAthens password for eligible users

## Ten steps towards a new plan for the NHS in England.

#### NHS Confederation; 2018.

Quality Commission

We need to have a national conversation about what we want and can expect from the health service in England over the next ten years. Crucially this needs to involve those who use and those who work for the service. We propose ten actions which would underpin specific priorities for a new plan.

## Skill Mix & Workforce Planning

## <u>Receptionists' role in new approaches to consultations in primary care: a</u> <u>focused ethnographic study</u>

Heather Dawn Brant, Helen Atherton, Annemieke Bikker et al, British Journal of General Practice, 2018 68:e478e486

The authors aimed to explore the role of the receptionist in the implementation of new approaches to consultations in primary care.

## National Health Service Pay Review Body 31st report: 2018

NHS Pay Review Body and Office of Manpower Economics27th June 2018This report sets out the NHSPRB's analysis of evidence provided by relevant organisations and makes<br/>observations on the pay of NHS staff paid under Agenda for Change for 2018 to 2019.

## General practice nurse workforce review: Findings from York.

Smith, Polly; Berry, Lyeanda Practice Nursing; Jun 2018; vol. 2 (no. 6); p. 265-269 GP practices have a rich wealth of knowledge and experience in their nursing workforce. In order to develop and future-proof the service, it is important for practices to work on role development, maximising the non-registered workforce and the recruitment and retention of staff. *Contact the Library for a copy of this article* 



## GP partnership review

Department of Health and Social Care

3 July 2018

This review, led by Dr Nigel Watson, will consider: the challenges facing partnerships within the context of general practice and the wider NHS; the benefits and shortcomings of the partnership model for patients, partners, salaried GPs, locum GPs, practice nurses, and the wider NHS; how best to reinvigorate the partnership model to equip it to help transform general practice.

#### Advanced Nurse Practitioner Conference 2018.

This one day conference designed to support advanced nurse practitioners - and nurses aspiring to work at an advanced level - will explore the four pillars of advanced nursing practice, career development as well as the dynamic and diverse nature of the role. Royal College of Nursing, London **All day event on: 10th September, 2018** 

#### Better Health and Care for All: a 10-Point Plan for the 2020s.

Institute for Public Policy Research (IPPR); 2018.

The Lord Darzi Review of Health and Care Final Report includes recommendations that automated triage and "bedside robots" are among technological innovations that could help address staffing shortages and free up nurses to spend more time with patients.

## Telehealth

#### Nurse-led 'telecare' project has cut emergency admissions by third

Nursing Times 26<sup>th</sup> June 2018 A project harnessing "telecare" technology and led by senior nurses in Yorkshire has reduced emergency admissions from care home by 33%, new research suggests.

# Mobile Applications for Women's Health and Midwifery Care: A Pocket Reference for the 21st Century.

Arbour, Megan W.; Stec, Melissa A. J of Midwifery & Women's Health; May 2018; vol. 63 (no. 3); p. 330-334 This article highlights key healthcare apps that may help clinicians improve their care of women. By adding one app at a time, midwives and other women's health care providers can successfully integrate mobile apps into clinical practice.

Contact the Library for a copy of this article

#### Digital health and care congress 2018.

PAID EVENT. This two-day congress provides an established forum for health and care professionals to come together and learn from successful adoptions and practical implementations of digital health and care. The King's Fund, London, W1G OAN

From: 10th July, 2018 8:30am Until: 11th July, 2018 4:30pm



## Diabetes care providers' opinions and working methods after four years of experience with a diabetes patient web portal; a survey among health care providers in general practices and an outpatient clinic.

Ronda, Maaike C. M.et al BMC Family Practice; Jun 2018; vol. 19 (no. 1)

Providers are positive about patient web portals but still do not recommend or encourage their use to all patients. There seems room for improvement in their working methods.

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