

## Future-proofing General Practice – 28<sup>th</sup> June 2019

[Covering innovation, leadership, skill mix & workforce planning, telehealth]

Supporting the CPD Zone - the 'Go To' place for CPD in General Practice across

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#### Innovation

#### National survey of local innovation and research needs of the NHS

Oxford Academic Health Science NetworkApril 2019This report includes analysis at local level across all Academic Health Science Networks.

# Nearly three quarters of a million patients set to benefit from world-leading

innovations on the NHS NHS England

5<sup>th</sup> June 2019

3D heart modelling to rapidly diagnose coronary disease and an advanced blood test which can cut the time it takes to rule-out a heart attack by 75% are among a raft of technological innovations being introduced for patients across the NHS.

#### 'NHS Skype doctors and nurses' prevent thousands of avoidable hospital trips

NHS England26th May 2019NHS doctors and nurses are using Skype to help older people get faster care, reduce avoidable<br/>ambulance call-outs and help people stay out of hospital.

#### Leadership

#### Chairs and non-executives in the NHS: the need for diverse leadership

NHS ConfederationJune 2019Leaders, chairs and non-executive directors are often not representative of the communities they serve<br/>and the staff they govern.

# Implications of interprofessional primary care team characteristics for health services and patient health outcomes: A systematic review with narrative synthesis.

Wranik, Wiesława Dominika et al; Health policy (Amsterdam, Netherlands); Jun 2019; vol. 123 (no. 6); p. 550-563 Some trends are observable: shared space, common vision and goals, clear definitions of roles, and leadership as important to good teamwork. Researchers should focus on quantitative causal inference about the linkages between team characteristics and patient health. *Contact the library for a copy of this article* 



#### **Skill Mix & Workforce Planning**

#### Skill-mix change in general practice: a qualitative comparison of three 'new' non-medical roles in English primary care.

Pauline A Nelson et al; Br J Gen Pract June 3, 2019 This study highlights that introducing new roles to general practice is complex. Recognition of factors affecting the assimilation of roles may help to better align them with the goals of general practice and harness the commitment of individual practices to enable role sustainability

#### Evaluation of a new patient consultation initiative in community pharmacy for ear, nose and throat and eye conditions

BMC Health Services Research; May 2019; vol. 19 (no. 1) Hall G. et al; Pharmacists can effectively diagnose and treat these conditions with a high degree of patient satisfaction. Wider adoption of such service models could substantially benefit primary care and emergency care services.

#### Association of GP wellbeing and burnout with patient safety in UK primary care:

#### a cross-sectional survey

The British journal of general Apr 2019

Hall L.H. et al; To improve patient safety within general practice changes could be made at both practice and individual levels to promote a healthier work environment for staff and patients. Contact the library for a copy of this article

#### **Opportunities for collaboration between pharmacists and clinical** pharmacologists to support medicines optimisation in the UK.

British Journal of Clinical Pharmacology 2019 Barnett NL. Collaborative working between pharmacists and clinical pharmacologists may support the medicines optimisation agenda by identifying and managing patients at risk of preventable medicines-related problems.

#### Factors influencing interprofessional collaboration between community pharmacists and general practitioners—A systematic review.

Bollen, Annelies et al; Health & Social Care in the Community; Jul 2019; vol. 27 (no. 4) Findings highlight a range of approaches that may positively influence interprofessional collaboration between GPs and CPS such as co-location, co-education to understand the professional capabilities of each group, and utilising compatible technologies to facilitate communication. Available with NHS OpenAthens log in for eligible users

#### Policies and strategies to retain and support the return of experienced GPs in direct patient care: the ReGROUP mixed-methods study.

Campbell JL. Health Services and Delivery Research 2019;7(14) This research identifies the basis for current concerns regarding UK GP workforce capacity, drawing on experiences in south-west England. Policies and strategies identified are likely to be of relevance in addressing GP retention in the UK. Collaborative, multidisciplinary research partnerships should investigate the effects of rolling out some of the policies and strategies described.



#### The community pharmacy: A guide for general practitioners and practice staff.

Pharmaceutical Services Negotiating Committee (PSNC);2019.

This updated guide aims to support general practitioners and community pharmacists in developing more effective working relationships and, in turn, improve primary care services for patients. It covers funding arrangements for pharmacies, the impact of prescribing policies, and the range of clinical and administrative functions provided.

#### The role of the assistant practitioner within the multidisciplinary team.

*Garvey V. British Journal of Healthcare Assistants 2019;13(4):185–189.* The number of assistant staff working alongside registered professionals has risen significantly since 1998. In Wales, healthcare staff in support roles now make up 41% of the NHS workforce. This article discusses the generic role and responsibilities of the assistant practitioner within the multidisciplinary team with reference to accountability, ethical, legal and professional issues. *Contact the library for a copy of this article* 

#### <u>Healthcare practitioners' experiences of an intervention to detect and treat</u> <u>patients with liver disease (the LOCATE intervention): A qualitative process</u> evaluation

Reinson T.; Bradbury K.; Moore M.; Sheron N.

BMJ Open; May 2019; vol. 9 (no. 5)

This study enabled identification of potential barriers to implementation of specialist nurses in primary care to identify progressive liver disease and enable earlier intervention. The next steps are to improve the intervention to make it more feasible to implement in practice and more likely to help patients to make the behavioural changes required to prevent a major liver event.

# Link workers' perspectives on factors enabling and preventing client

#### engagement with social prescribing.

*Wildman, Josephine M. et al; Health & Social Care in the Community; Jul 2019; vol. 27 (no. 4); p. 991-998* This study demonstrates that enabling client engagement in social prescribing requires skilled link workers supported by healthcare referrer 'buy-in' and with access to training tailored to what is a complex and demanding role.

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# Independent prescribing in primary care: A survey of patients', prescribers' and colleagues' perceptions and experiences.

Hindi, Ali M. K. et al Health & Social Care in the Community; Jul 2019; vol. 27 (no. 4)

Key barriers and enablers to independent prescribing were centred on IPs' knowledge, competence and organisational factors such as workload, effective teamwork and support from their colleagues. Findings from this study were mainly positive but indicate a need for strategies to tackle longstanding barriers to independent prescribing.

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#### Telehealth

#### Artificial intelligence and diagnosis in general practice

Nick Summerton and Martin Cansdale, British Journal of General Practice 2019; 69 (684): 324-325. DOI: https://doi.org/10.3399/bjgp19X704165

Currently, there is growing interest in using artificial intelligence (AI) to supplement, enhance, or even replace GP diagnostic intelligence. Advocates of AI have suggested that such technologies could improve diagnostic accuracy (with fewer underdiagnoses and overdiagnoses) in addition to diagnostic efficiency. *Contact the library for a copy of this article* 

### **Closing the digital gap: shaping the future of UK healthcare**

#### Deloitte Centre for Health Solutions

The report highlights a number of key steps to improve the adoption of digital technologies. It also provides an objective view of the current state of NHS digitalisation and what the future of health care might look like.

#### Acceptability, benefits, and challenges of video consulting: a qualitative study in

#### primary care

Eddie Donaghy, Helen Atherton, Victoria Hammersley et al; Br J Gen Pract June 3, 2019 Demand for video consulting (VC) services in primary care is likely to rise, but improved technical infrastructure is required to allow VC to become routine. However, for complex or sensitive problems face-to-face consultations remain preferable.

#### Are you ready for the NHS App?

General Practice Bulletin June 2019 A range of materials have been produced to help CCGs and GP practices prepare their staff and systems for the NHS App.

#### 'Skype check-ups' with GPs could cut demand for face-to-face appointments

4<sup>th</sup> June 2019 The Scotsman A pilot project involving 45 patients and six surgeries in Edinburgh and the Lothians found the technology could be used for those with long-term health problems who require frequent check-ups.

#### LIVI launch in north west Surrey hailed 'extremely successful'

Digital Health A partnership between a GP Federation in Surrey and an online GP provider has been hailed "extremely successful". Once signed up with LIVI, patients were able speak to GPs who can provide medical advice, prescriptions, fit notes and referrals.

#### **New NHS online support for Type 2 diabetes**

NHS England People with type 2 diabetes will have evidence-based information and support available at the touch of a button, via an online portal, giving them convenient and quick help to deal with the physical and

mental challenges of diabetes.

#### Evaluation of Babylon GP at hand: final evaluation report

NHS Hammersmith and Fulham Clinical Commissioning Group May 2019 This report sets out the final results of the evaluation.

#### Achieving a digital NHS: Lessons for national policy

Nuffield Trust This report explores the barriers to digital implementation in acute trusts, and how national policy can support digital progress.

6<sup>th</sup> June 2019

28<sup>th</sup> May 2019

June 2019

31<sup>st</sup> May 2019



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