Future-proofing General Practice – 1st September 2017

[Covering innovation, leadership, skill mix & workforce planning, telehealth]

Supporting the CPD Zone - the 'Go To' place for CPD in General Practice across Thames Valley

http://www.oxfordhealth.nhs.uk/library/cpd-zone/

Innovation

**Integrating social media into routine midwifery services: Maternity Direct+.**
This article describes an innovative and well-received social media project, Maternity Direct+, an Internet midwife employed by Basildon and Thurrock University Hospitals NHS Foundation Trust.

**Health and Care Innovation Expo 2017**
18th August 2017 NHS England
Explore the most important developments across health and social care at this event in Manchester 11-12 September 2017.

**University College London launches national innovation survey**
11th August 2017 Health Foundation/UCL
University College London (UCL) has launched a national survey to investigate the evidence NHS decision-makers prefer to use when considering adoption or diffusion of innovations.

Leadership

**Improving access for all: reducing inequalities in access to general practice services**
July 2017 NHS England
Guide for GP commissioners, aiming to promote understanding of groups in the community who are experiencing barriers in accessing services, and ways to address those barriers as improvements in access to GP services are implemented.

**Engaging Clinicians: The UMMA Model of Primary Care Provider Satisfaction**
29 August 2017 NEJM Catalyst
Case study reports on how a community health centre developed a new leadership model to reduce staff burnout, leading to improved satisfaction and transforming their retention level from a 20% annual turnover rate to zero.

**Developing accountable care systems: lessons from Canterbury, New Zealand**
Charles, A. King’s Fund August 2017
The health system in Canterbury, New Zealand, has undertaken a significant programme of transformation over the past decade. This new report considers lessons that the NHS can learn as it continues its own journey of transformation.
Skill Mix & Workforce Planning

Shared care requires a shared vision: communities of clinical practice in a primary care setting
Young, J.; et al. J. Clin. Nursing; Sep 2017; vol. 26 (no. 17/18); p. 2689-2702
A shared vision of care is an aspirational concept which is difficult to articulate but with attentiveness, sustained authentic engagement by staff and patients, and a focus on core values, can evolve amongst the core participants of a ‘Community of Clinical Practice’.

Expansion of the GP international recruitment programme
August 2017 Royal College of General Practitioners
NHS England is working with partner organisations to expand the GP international recruitment programme. To meet targets set in the General practice forward view, the programme is being brought forward two years, with an extra 601 recruitment now approved.

Telehealth

New mobile app tackles paranoia
23rd August 2017 Oxford Health NHS Foundation Trust
People with paranoia will be asked to try a new NHS mobile app to try and slow down their negative thoughts as part of a research trial set to begin in Berkshire and Oxfordshire.

NHS Digital endorses “Every nurse an e-nurse” campaign
21st August 2017 Digital Health
NHS Digital’s e-nursing week, which begins on Monday, 21 August, will be focusing on various aspects of e-nursing, including technology at patient’s bedsides, data-sharing, digital security and the role of apps and wearables.

Promoting Engagement With a Digital Health Intervention (HeLP-Diabetes)
Using Email and Text Message Prompts: Mixed-Methods Study
Explores the association between the content and delivery mode of prompts and the users’ engagement with HeLP-Diabetes (Healthy Living for People with type 2 Diabetes), a DHI that aimed to promote self-management in adults with type 2 diabetes.

DigiHealth UK:Harnessing Technology and Innovation
18th August 2017 Open Forum Events
This conference on 17th October 2017 in Manchester will bring together leading professionals from across all sectors to discuss the future in a more digitally progressive country.

UK Health Show
16th August 2017 UK HealthShow
Healthcare Efficiency through Technology brings together healthcare IT and clinical leaders to hear industry updates, meet partners and suppliers and learn about the latest technologies available to the NHS Olympia, London 27th September 2017.
Telehealth and patient satisfaction: a systematic review and narrative analysis
Clemens Scott Kruse, Nicole Krowski, Blanca Rodriguez, Lan Tran, Jackeline Vela, Matthew Brooks, BMJ Open
Volume 7 (8):e01624
This review identified a variety of factors of association between telehealth and patient satisfaction. Knowledge of these factors could help implementers to match interventions as solutions to specific problems.

Psychiatric Consultation at Your Fingertips: Descriptive Analysis of Electronic Consultation From Primary Care to Psychiatry
Margaret Lowenstein et al J Med Internet Res 2017 (Aug 4); 19(8):e279
For the majority of patients, psychiatrists provided strategies for ongoing management in primary care without an in-person evaluation, and Primary Care Providers (PCPs) implemented most psychiatrist recommendations. eConsults show promise as one means of supporting PCPs to deliver mental health care to patients with common psychiatric disorders.