

# Future-proofing General Practice – 18<sup>th</sup> December 2015

[Covering [innovation](#), [leadership](#), [skill mix & workforce planning](#)]

## Innovation

### [24-hour automated appointment booking system 'saving GP time'](#)

15<sup>th</sup> December 2015

Source: Pulse

This pilot for practices in south-west England, allows patients to book, amend and cancel appointments round the clock, has already reduced the number of no-show patients.

### [How we freed up 10 hours of clinical time by re-organising our consulting rooms](#)

1<sup>st</sup> December 2015

Source: Pulse

Implementing the 5S principles improved the practice environment, boosting morale and saving time

## Leadership

### [Perspectives in Primary Care: Values-Driven Leadership is Essential in Health Care](#)

Herbert, C., *Annals of Family Medicine*, (November/December 2015), 13:6, 512-13

Because of their training and experience as generalists who deal with undifferentiated illness, family physicians are particularly suited to leadership in current health care environments where evidence is often incomplete and the way forward is uncertain.

## Skill Mix & Workforce Planning

### [Nursing associate role offers new route into nursing](#)

17<sup>th</sup> December 2015

Source: Department of Health

Health Minister Ben Gummer has announced a plan to create a new nursing support role. Provisionally called nursing associates, they will work alongside healthcare support workers and fully qualified nurses focusing on patient care.

### [Large-scale GP model to be rolled out to 'swathe' of England](#)

14<sup>th</sup> December 2015

Source: *HSJ OHFT users contact the library for a username & password*

A “reasonable chunk” of the country will be expected to develop large-scale GP providers and networks under NHS England planning requirements for the coming years.

### [Assessing demand and supply in general practice](#)

2<sup>nd</sup> December 2015

Source: King's Fund

The King's Fund have launched a project that will collect up-to-date and detailed evidence about the changes in activity in general practice in the past five years.

### [Interprofessional collaboration in primary health care: a review of facilitators and barriers perceived by involved actors](#)

Supper, I; et al., *Journal of public health*, Dec 2015, vol. 37, no. 4, p. 716-727

The following stakeholders were targeted: general practitioners, pharmacists, mental health workers, midwives, physiotherapists, social workers and receptionists.

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### **Collaboration in general practice: surveys of GPs and CCGs**

30<sup>th</sup> November 2015

Source: Nuffield Trust

The majority of GP respondents (73%) report being part of a formal or an informal collaboration and the numbers are growing – 44% of respondents say that their collaborations formed in the last year.

### **Stocktake of access to general practice in England**

27<sup>th</sup> November 2015

Source: National Audit Office

The Department of Health and NHS England are making decisions without fully understanding either the demand for services or the capacity of the current system.

### **Facilitating Implementation of Interprofessional Collaborative Practices Into Primary Care: A Trilogy of Driving Forces**

Bareil C.; et al., *Journal of healthcare management*, July 2015, vol./is. 60/4(287-300)

Describes the outcomes of trialling interprofessional facilitation teams in 8 primary care clinics in Canada, with some clinics randomised to additional support through an external facilitator and financial incentives.

*Full text available with an NHS OpenAthens account for eligible users*

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