

Horsefair Surgery

South Bar House, 6 Oxford Road, Town Centre, Banbury OX16 9AD

Tel: 01295 259 661 or 01295 259 484



Car parking availability at South Bar House is often fully utilised and therefore results in patients having to wait for a space. Whilst we have investigated the availability of additional parking there isn't any in close proximity to the surgery.

However we have identified that each day spaces are "lost" to people using the car park but not attending the building or attending but then walking into town. It is too expensive to employ a full time car park attendant to prevent the inappropriate use of the car park but with the support of our landlord we have identified a car park management company who, through the use of Automatic Number Plate Recognition cameras, will be able to identify vehicles that have been parked inappropriately.

In essence vehicles will be identified as entering and leaving the car park. Once identified as entering there is a half hour period of parking allowed, which can be extended by the vehicle owner entering the registration number into a computer within the building. This will then accommodate patients whose appointment has been delayed. If the vehicle has not left the car park by the time the parking period has expired the car park management company will issue a parking charge to the vehicle owner.

The car park management company have experience in working in a number of healthcare environments and have confirmed that, in their experience, this method of managing inappropriate car park use has quickly made spaces more readily available to the patient population.

