

Report to the Meeting of the Oxfordshire and Buckinghamshire Mental Health NHS Foundation Trust Members' Council

For Consultation

16th February 2010

2010/11 Annual Plan – Vision, aims, objectives

Executive

The Board of Directors has a statutory duty to consult the Members' Council regarding the Trust's forward planning in respect of each financial year. The purpose is for the Board of Directors to prepare the Annual Plan which is to be submitted to Monitor, the Independent Regulator.

The Trust Management Team has reviewed the Trust's vision, aims and objectives and presents the proposed new vision, aims and objectives to the Council for consultation. The Board of Directors will approve the vision, aims and objectives at its March Board meeting.

Development of the Trust's strategic direction

The Executive Team, Service/Clinical Directors and professional Heads met in January 2010 to review the Trust's vision, aims and objectives. They took account of Council and service users' views (including the Patients' Survey), the experience of the last year, the current economic climate and the additional impetus to work collaboratively with partners, and staff views. The outputs from this session are attached for comment.

The Trust has to submit the Annual Plan to Monitor at the end of May 2010.

Recommendation

The Members' Council is asked to comment on the proposed vision, aims and objectives to allow the continued development of the Annual Plan for submission to Monitor at the end of May 2010.

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Lead Executive Director: Julie Waldron, Chief Executive

1. *A risk assessment has been undertaken around the legal issues that this paper presents and there are no issues that need to be referred to the Trust Solicitors.*

Proposed vision, aims for 2010/11 and beyond: Objectives for 2010/11

VISION

“To deliver excellent care, treatment and support which helps improve the health and well-being of individuals and communities we serve”

AIMS

1. To achieve high levels of satisfaction from our service users
2. To be at the forefront of innovation, involving staff, service users and carers, providing the most appropriate, timely and accessible care possible within available resources
3. To employ a skilled workforce and provide the environment in which they can fulfill their potential and deliver high quality healthcare

OBJECTIVES

1. A) To improve the quality, effectiveness, comprehensiveness and safety of our services working in partnership with service users and carers
1. B) To ensure that everyone in contact with, or delivering our services, behaves with dignity and respect towards one another
1. C) To use innovative areas of communication and engagement to support the promotion of positive health and wellbeing
2. A) To use the funding we receive effectively to bring about excellence of care and patient satisfaction.
2. B) To work in partnership with other organisations, including voluntary organisations, higher education and the commercial sector, to share learning and innovation to avoid duplication, meet unmet need and avoid gaps in services , demonstrating the dissemination and implementation of innovation within our services
3. A) To give our staff the opportunities to deliver services which are caring, safe and excellent through the way we manage and support, and develop and value them
3. B) To achieve high levels of staff satisfaction through communications and engagement across all areas.