

If you would like to have information translated into a different language, please contact the Equality and Diversity Team at: EqualityandInclusion@oxfordhealth.nhs.uk

Arabic يُرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتسبيق مختلف.

Bengali আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।

Urdu اگر آپ یہ معلومات دیگر زبان یا مختلف فارمیٹ میں چاہتے ہیں تو براہے مہربانی ہم سے رابطہ کریں۔

Chinese 若要以其他語言或格式提供這些資訊，請與我們聯繫

Polish Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z nami.

Portuguese Queira contactar-nos se pretender as informações noutro idioma ou num formato diferente.

Oxford Health NHS Foundation Trust
Trust Headquarters
Littlemore Mental Health Centre
Sandford Road
Littlemore
Oxford
OX4 4XN

Switchboard: 01865 901 000
Email: enquiries@oxfordhealth.nhs.uk
Website: www.oxfordhealth.nhs.uk

Become a member of our Foundation Trust
www.ohftnhs.uk/membership

OH 217.20

Concerns and complaints

We aim to provide you with a high quality service at all times.

However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the team or contact :

Patient Advice and Liaison Service
Freephone 0800 328 7971



Physiotherapy

Physical Disability
Physiotherapy
Service

What does the service provide?

- exercise and education courses
- establishing an exercise and self-management programme
- advice regarding your muscle tone and spasticity
- help to access local exercise and leisure facilities
- assessment for equipment and instruction in its use
- liaison with or referral to other services
- maximising your physical independence and wellbeing

Who do we see?

We see adults who are registered with an Oxfordshire GP who have a long term neurological disability.

We also see adults who are newly diagnosed with a progressive neurological condition.

Making a referral to the service

Our service is open-access which means you can refer yourself or be referred by a healthcare professional or by your carer.

To make a referral please contact your nearest physiotherapy team on the telephone number below and ask for a referral form.

Abingdon and Didcot: 01865 904 002

Banbury and Bicester: 01865 903 692

Henley and Wallingford: 01865 904 751

Oxford: 01865 904 376

Witney: 01865 904 200

Or you can contact us by email:
PDPSReferral@oxfordhealth.nhs.uk

Visit our website at:
https://www.oxfordhealth.nhs.uk/service_description/physiotherapy-neurophysio/

How do we respond?

We will send you a letter confirming your referral and indicating an approximate waiting time for your first appointment.

Your physiotherapist will then make an appointment to assess your physical needs and discuss the findings with you.

Together we will talk about and agree a self-treatment and management plan.

Sharing of information

We may need to share your information with other health or social service staff. All information is treated in the strictest confidence.

If you have any concerns about this please discuss them with your physiotherapist.

Local contact: