



Children's Community Nursing

Community Play Specialists

The role of a Community Play Specialist

The community play specialist uses play (including art and music etc) to help children and/or their siblings understand what is happening to them. It gives them the opportunity to express how they feel.

The community play specialist is a registered hospital play specialist, who is also part of the Community Children's Nursing Service.

Referring to the service

Referrals are accepted for any child on the Community Children's Nursing Service caseload who has a disability or is experiencing difficulties coping with medical procedures and treatments. This may result in one or more changes in behaviour such as, regression, anxiety or fear. Referrals can also be accepted for siblings of children on the caseload who are experiencing difficulty understanding and dealing with their brother or sister's illness or death.

We can also support any parent/carer who requires assistance providing the appropriate toys and activities for children experiencing the above.

Availability of the Community Play Specialist

The community play specialist is available to visit on Tuesday's, Wednesday's and Thursday's (except for bank holidays).

Who the Community Play Specialist visits

The community play specialist can visit anywhere in Oxfordshire, providing the family has an Oxfordshire General Practitioner and is on the CCN caseload

What can the Community Play Specialist provide?

Ninety minute sessions in the child's own home which are either:

Non-directed play sessions

The community play specialist brings a selection of toys and activities that can be used to provide the three aspects of therapeutic play – narrative, creative and energy releasing.

The community play specialist then encourages the child to control the play session by choosing what and how they want to play. These types of play enable children to work through their feelings, cope with what's happening to them and to make sense of the things that have happened to them previously.

Or

Planned informative sessions

The community play specialist leads the session and may use her own toys and activities for assessing a child's needs or to experiment with alternative activities.

This type of session is also offered (when appropriate) to help prepare children for medical interventions or procedures. The

community play specialist liaises with the relevant nurses to promote continuity of care.

We take referrals from

Referrals can be accepted from hospital play specialists, nursing staff, medical staff, therapists, social workers and families known to the community children's nursing team.

Contact details for the community play specialist are as shown overleaf.

Keeping appointments

If you cannot attend an appointment or no longer need it please let us know so that we can offer it to someone else.

Making a comment, suggestion or complaint

The Patient Advisory Liaison Service (PALS) provide advice and support to patients, their families and carers. It also provides on the spot help to sort out any problems or concerns you may have. We would like to know what you think of the services we provide to you. We like to know when things go wrong, so that we can put them right.

Contact PALS on 0800 3287971, or email
PALS@oxfordhealth.nhs.uk

Reviewing our service

Let us know what you think about our service by completing a short survey at oxfordhealth.iwgc.net - where directed put in the 4 digit code: 1969

Student nurses

We are involved in the training of student nurses from Oxford Brookes University.

Contact Us

Community Children's Nursing Team
Oxford Health NHS Foundation Trust
Raglan House
23 Between Towns Road
Cowley
Oxford
OX4 3LX

Tel: 01865 902700

Fax: 01865 261702

Email: CCNTeam@oxfordhealth.nhs.uk

Website: www.oxfordhealth.nhs.uk

Concerns and complaints

We aim to provide you with a high quality service at all times. However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the team or contact the Patient Advice and Liaison Service on freephone: 0800 328 7971.

Please contact us if you would like the information in another language or different format.

Arabic يُرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتسيق مختلف.

Bengali আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে

পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।

Urdu اگر آپ یہ معلومات دیگر زبان یا مختلف فارمیٹ میں چاہتے ہیں تو برائے مہربانی ہم سے رابطہ کریں۔

Chinese 若要以其他語言或格式提供這些資訊，請與我們聯繫

Polish Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z name.

Portuguese Queira contactar-nos se pretender as informações noutro idioma ou num formato diferente.

Oxford Health NHS Foundation Trust
Trust Headquarters
Warneford Hospital
Warneford Lane
Headington
Oxford
OX3 7JX

Switchboard 01865 901 000
Email enquiries@oxfordhealth.nhs.uk
Website www.oxfordhealth.nhs.uk