

Report to the Meeting of the Oxford Health NHS Foundation Trust Board of Directors

24th February 2016

Inpatient Safer Staffing information up to January 2016 For Information

Introduction

This is a monthly report to the Board of Directors presenting the actual nurse staff levels (registered and unregistered) on each ward against their agreed expected levels for January 2016.

The national requirement on providers around monitoring and reporting staffing levels is continuing to increase, showing the importance of ensuring sufficient staffing levels are in place to deliver safe, effective and high quality care.

Direct care time for patients

The exercise has been repeated and the results of the August 2015 and February 2016 activity follows are presented in table 1. The results should be taken as indicative as the tool and approach is not scientific. The tool is being used as a local improvement tool by each ward to improve and encourage the team to ask themselves questions about the amount of direct care time they spend with patients.

Management of staffing levels

Escalation processes are in place to manage staffing safely on a shift by shift basis with senior staff giving appropriate support to ward teams. The staffing levels by ward are reviewed daily by Modern Matrons and weekly by the Heads of Nursing, Director of Nursing and Chief Operating Officer to ensure there is an appropriate level and skill mix of nursing staff to match the acuity and needs of patients to provide safe and effective care. Throughout January 2016 all wards were staffed to achieve safe staffing levels; however this has been achieved in some wards by our staff working additional hours and shifts and the high use of temporary staff both from NHSP bank and external agencies.

To ensure adequate safe staffing on every ward on a shift by shift basis a number of actions were taken specific to each ward, these are detailed in the report.

Summary position

When looking at the number of shifts which were fully staffed to expected levels, five out of 32 wards were identified as having the most difficulties across January 2016 in achieving expected staffing levels on every shift (as in the month they only achieved 75% or less of shifts fully staffed to expected levels). However all wards did maintain minimum staffing levels to remain safe to deliver patient care by using some of the immediate actions identified above.

The wards which have only been able to fully staff 75% of shifts or below are: Wintle, Opal, Cherwell, Wenric and Kingfisher.

Table 2 in the body of the report summarises the staffing position by ward showing the trend over the last 22 months and the position in January 2016 based on the clinical view of the ward management team. When bringing these three pieces of information together two wards are identified as needing more support and attention. The two wards are Wenric and Kingfisher (both forensic mental health wards).

Quality and workforce indicators

The indicators fluctuate across the 22 months for each ward, shown in Appendix 1, so no trend or direct correlation with any of the indicators can be identified currently, although it is starting to appear for some wards (but not conclusive) that the number of informal concerns, medication incidents and falls incidents are the most sensitive indicators which can rise when staffing levels are difficult and/ or high temporary staff are being used.

Why are there challenges

The main reason wards have been unable to fully staff every shift is due to vacancies related to recruitment difficulties in some geographical areas and some specialties which is being given strategic attention. Retention of staff is also a strategic priority and solutions to reduce turnover are proposed in the Organisational Development, Workforce and Nursing Strategies. The secondary reasons are due to a rising level of sickness in some wards which are being actively examined ward by ward with support from HR advisors so that solutions can be worked through.

Recommendations

The Board is asked to note:

❖ The processes in place to ensure safe staffing levels on all the wards in the organisation, those wards where there are concerns and the actions being taken to ensure safe staffing

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A risk assessment has been undertaken around the legal issues that this paper presents and there are no issues that need to be referred to the Trust Solicitors. This paper links to all of the five CQC Domains.

Inpatient Safer Staffing information up to January 2016

1. Introduction

Following the last report to the Board of Directors, this report presents the actual nursing staff levels (registered and unregistered) on each ward against their agreed expected levels for January 2016 (covering the period from 28th Dec 2015 to 31st Jan 2016). The agreed expected (also known as planned) levels are reviewed at least twice a year and were last reported in October 2015.

The staffing levels by ward continue to be reviewed shift by shift by ward staff and immediate managers, daily by modern matrons and weekly by the heads of nursing, Director of Nursing and Chief Operating Officer to ensure there is an appropriate level and skill mix of nursing staff to match the acuity and needs of patients to provide safe and effective care. Throughout January 2016 all wards were staffed to achieve safe staffing levels; however this has been achieved in some wards by our staff working additional hours and shifts, the high use of temporary staff both from NHSP bank and external agencies, and reducing beds on some wards.

As previously mentioned; one of the wards at Witney Community Hospital has been temporarily closed from September 2015 until the end of March 2016, with additional beds being opened across other community hospital wards in the county. Peppard Ward in Henley was also temporarily closed from November 2015 following a decision by Oxfordshire Clinical Commissioning Group.

This report will be published on our website with a link from and to the NHS Choices website.

2. CQC Quality Standards

The 28 new fundamental standards under the law of the Health and Social Care Act Regulations 2014 and CQC Registration Regulations 2009 were introduced from 1st April 2015. One of the standards is for each provider to ensure there are sufficient numbers of suitably qualified, skilled and experienced staff to be able to deliver high quality care (regulation 18). This standard on staffing applies to all settings both inpatient and community and requires a provider to have a system to determine the number of staff required and staffing levels and skill mix are monitored to respond to changing needs of patients.

The recent CQC comprehensive inspection in September/ October 2015 found "Most staffing levels were adequate to meet patient needs." However in the older people core service an improvement was identified to ensure there are sufficient numbers of suitably qualified staff in the District Nurse Service, MSK Physiotherapy and Reablement to meet increasing demand and complexity of patients. In addition the inspection identified an improvement to how staffing levels are monitored to meet changing needs across the adult mental health teams. Both of these areas for improvement are being addressed through an action plan.

3. Direct care time with Patients

Following the report of the productive care activity follow results in the October 2015 monthly report, each ward has repeated the exercise to sample measure the amount of direct care time spent with patients, this involves a member of staff shadowing a colleague on a shift to observe the activities they undertake. Each ward completes two activity follows, one for a registered and one for an unregistered member of the team.

It is recognised nationally that whilst significant amounts of nursing staff time should be spent on providing direct care there needs to be a balance with indirect care and non-direct activities to provide high quality care.

The results below in table 1 show the % of direct care time spent with patients, there is quite a variation across the wards some is explained by the lack of consistency of completing the tool and which member of staff is chosen to be observed. Due to the limitations with the tool the results can only be taken as an indication. However the two sets of results below suggest there could be a merging pattern between the amount of direct care time being delivered and staffing levels i.e. from Aug 2015 to Feb 2016 the following wards seem to be indicating a reduction in direct care time as well as difficulties with staffing levels; Wintle, Opal, Cherwell, Wenric wards.

The activity follow is a local improvement tool so each ward team has been asked to review the detail of their results to identify and make improvements i.e. reducing how many interruptions staff to staff, where equipment is placed on a ward to reduce movement time, how staff and skill mixes are used, and how to reduce the completion of paperwork away from the patient.

Table 1. Activity follow results

•	Δ	ug-15	F	eb-16
	Baseline Registered	Baseline Unregistered	Registered	Unregistered
Cotswold House, Marlborough	22%	63%	45%	49%
Highfield (CAMHS)	69%	80%	46%*	77%
Marlborough House, Swindon (CAMHS)	14%	39%	56%	44%
Cotswold House, Oxford	39%	33%	75%	63%
Woodlands (Aylesbury)	23%	80%	77%	74%
Watling (Milton Keynes)	68%	69%	46%	40%
Chaffron (Milton Keynes)	63%	43%	18%	68%
Glyme (Littlemore)	84%	66%	31%	32%
Kennet (Littlemore)	40%	59%	34%	43%
Lambourn House (Littlemore)	27%	47%	25%	62%
Wenric (Littlemore)	77%	74%	36%	69%
Thames House - Kestrel (Littlemore	51%	64%	69%	65%
Thames House - Kingfisher (Littlemore)	40%	72%	51%	58%
Allen (Warneford)	35%	47%	16%	51%
Wintle (Warneford)	43%	52%	28%	34%
Phoenix (Littlemore)	20%	36%	42%	66%
Ashurst (Littlemore)	29%	44%	29%	outstanding
Vaughan Thomas (Warneford)	49%	22%	53%	63%
Sapphire (Whiteleaf)	32%	44%	35%	53%
Ruby (Whiteleaf)	32%	55%	26%	59%
Opal (Whiteleaf)	48%	68%	23%	68%
Cherwell (Fulbrook)	46%	60%	29%	72%
Sandford (Fulbrook)	22%	38%	25%	75%
Amber (Whiteleaf)	21%	43%	21%	58%
Abingdon Ward 1	60%	58%	60%	70%
Abingdon Ward 2	66%	66%	36%	80%
Bicester	48%	78%	66%	79%
City	61%	70%	38%	75%
Didcot	55%	56%	64%	58%
Henley Peppard ward	36%	63%	CLOSED	CLOSED
Wallingford St Leonards	55%	74%	53%	66%
Wantage	77%	75%	76%	90%
Witney - Wenrisc	49%	64%	CLOSED	CLOSED
Witney -ward	36%	64%	44%	66%

4. Management of Staffing Levels

We have developed and implemented a weekly tool for each ward to complete to report and manage safe staffing levels on a day to day and shift by shift basis. The tool includes an internal RAG rating (Red, Amber, Green) which the Ward Manager/ Modern Matron completes and is verified by the Head of Nursing and/or the Head of Service from the Directorate to rate the potential level of concern and impact on patient care based on the variances between expected and actual staffing levels and the use of temporary staff. The tool being used is not able to report on when individual shifts are staffed over expected levels to meet patient acuity.

To ensure safe staffing on every ward on a shift by shift basis a number of actions were taken specific to each ward these included:

- Managing capacity and levels of agency staff by reducing bed numbers in wards temporarily
- > Suspending admissions and temporarily closing two community hospital wards
- Level of need has been taken into account when deciding which ward to admit patients
- > Staff who are normally supernumerary to the nurse staffing numbers such as modern matron, ward manager and deputy ward manager have worked as part of the nursing shift numbers
- > Staff were borrowed from other wards to increase the staff to patient ratio
- > Staff worked flexibly, sometimes working an extra hour at the beginning or end of a shift
- > Increased use of temporary staff including the use of 'long lines of work' with agency staff

5. Summary Position

When looking at the number of shifts which were fully staffed to expected levels, five out of 32 wards were identified as having the most difficulties across January 2016 in achieving expected staffing levels on every shift (as in the month they only achieved 75% or less of shifts fully staffed to expected levels). However all wards did maintain minimum staffing levels to remain safe to deliver patient care by using some of the immediate actions identified above.

The wards which have only been able to fully staff 75% of shifts or below are: Wintle, Opal, Cherwell, Wenric and Kingfisher.

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Table 2. Summary Position

										0/ -4	ahita tul	staffs -l t		l lavala									1	
										% 01		•	o expected 5% or less)											
Ward	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15			Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Trend 12 months- staffing of shifts in last 12 months (6 or more months where 75% or less staffing achieved)	Internal Rating by ward - staffing reported as difficult (amber) for at last 3 of the 5 weeks in Jan 16 or a red in any week
Allen	79	95		Jui-14 52	61	3ер-14 67	75	63	86	92	86	67	Api-13	79	81	79	70	3eρ-13 74	74	70	77		No	No
Vaughan Thomas	41	62	72	70	61	70	58	52	41	46	71	72	71	70	64	67	63	80	68	73	75		Yes	Yes
Wintle	41	67	69	74	60	68	78	64	59	67	60	68	58	58	54	58	54	55	56	61	69	69	Yes	No
Ashurst	92	80	78	54	62	88	72	49	88	92	87	94	88	94	85	88	78	89	87	89	86	94	No	No
Phoenix	49	48	46	44	51	41	66	74	72	80	86	78	75	85	79	81	76	77	69	83	80	83	No	Yes
Opal	90	78	75	73	65	82	48	36	38	60	46	44	33	46	57	45	12	38	55	77	64	64	Yes	No
Ruby	76	66	72	54	57	62	67	51	61	63	64	59	69	70	71	55	50	56	82	85	83	88	Yes	No
Sapphire	76	89	86	83	74	31	75	81	87	81	71	60	73	96	86	87	76	79	91	95	75	82	No	No
Cherwell	74	66	62	74	79	87	92	93	84	83	71	89	82	76	83	92	91	85	83	86	77	33	No	Yes
Amber	89	87	86	81	94	80	67	75	88	92	75	84	86	92	78	63	76	94	95	80	89	92	No	No
Sandford	85	85	74	62	59	57	63	73	62	73	58	59	71	81	91	79	80	84	77	89	85	91	No	No
Ward 1 Abingdon	82	77	85	86	88	77	84	87	81	88	88	81	96	77	59	83	92	93	92	95	96	98	No	No
Ward 2 Abingdon	63	84	83	87	86	89	87	89	86	79	86	87	95	91	97	97	98	97	99	100	88	91	No	No
Bicester	96	96	89	88	94	82	88	88	81	69	65	50	93	85	44	100	100	100	99	100	100	100	No	No
Didcot	100	100	100	90	100	100	99	100	96	99	95	99	99	100	98	95	96	98	96	100	100	98	No	No
City	83	83	78	89	92	95	97	91	98	98	100	97	96	98	97	94	99	98	99	100	98	100	No	No
Peppard ward Henley	97	100	93	92	83	71	80	75	77	75	74	71	79	67	82	73	75	75	73 1	temporarily	closed			
St Leonards Wallingford	99	100	100	100	98	100	100	100	100	98	100	98	94	86	88	96	99	99	99	95	96	94	No	No
Wantage	99	81	97	97	97	98	98	87	98	100	100	100	100	62	70	88	100	82	94	100	57	98	No	No
Linfoot Witney	99	80	79	87	82	80	90	99	82	76	76	89	94	89	82	95	99	temporarily o	closed					
Witney	73	83	79	59	34	45	73	85	80	76	52	50	70	67	70	96	83	63	62	75	58	95	Yes	No
Marlborough House Swindon	100	100	99	100	100	99	100	98	92	96	93	98	97	96	92	97	97	98	99	83	84		No	No
Highfield	93	91	86	89	91	68	79	64	61	84	92	90	86	80	89	88	89	89	88	94	88	91	No	Yes
Cotswold House Oxford	83	59	75	83	83	73	73	77	76	79	89	93	91	88	92	83	81	92	89	92	88	91	No	No
Cotswold House Marlborough	76	71	86	60	41	45	90	73	82	75	67	81	94	86	77	75	96	92	98	100	97	96	No	No
Watling	87	92	95	89	97	100	95	100	95	94	91	76	96	81	94	98	80	99	100	100	99	100		No
Lambourne	95	100	97	78	73	86	85	91	92	64	51	50	81	60	80	61	71	86	86	86			No	No
Woodlands	91	95	87	91	83	82	93	,	91	100	87	93	93	98	79	86	71	88	89	92			No	No
Glyme	97	99	98	90	95	82	86	92	88	85	87	91	91	86	87	71	75	58	69	85	83		No	No
Chaffron	91	92	89	90	96	91	87	88	81	87	89	94	98	94	94	98	100	91	91	94	86		No	No
Wenric	64	39	52	47	47	51	38	58	43	51	46	54	69	58	60	46	43	35	31	39	60		Yes	Yes
Kennet	97	98	99	96	88	82	86	75	73	74	68	81	80	79	86	87	80	58	85	87	79		No	No
Kestral	83	72	91	91	79	80	88	٥.	86	86	79	73	70	76	84	94	84	81	92	94			No	Yes
Kingfisher	77	83	67	62	57	63	74	73	75	73	49	52	67	70	58	75	71	68	60	79	80	75	Yes	Yes

^{*} The following wards did not submit information for one of the five weeks covered by this report (28th Dec 15 to 31st Jan 16); Allen, VT, Abingdon ward 1, Chaffron and Kennet

6. Quality and workforce indicators

We continue to develop the quality and workforce indicators selected to be reviewed alongside the staffing level information (see Appendix 1) to identify if and when the quality of care has declined, representing those most similar to the physical health acute nursing red flags recommended by NICE and described in the *Safer staffing: a guide to care contact time* (November 2014). From next month's report information on out of area placements from adult acute mental health wards will be added to the report in light of the report from the Independent Commission on Acute Adult Psychiatric Care published in Feb 2016.

The indicators fluctuate across the 22 months for each ward, shown in Appendix 1, so no trend or direct correlation with any of the indicators can be identified currently, although it is starting to appear for some wards (but not conclusive) that the number of informal concerns, medication incidents and fall incidents are the most sensitive indicators which can rise when staffing levels are difficult and/ or a high number of temporary staff are being used.

7. Highlighted wards

The information in Table 2 identifies two wards as having the most difficulty in fully achieving expected staffing levels over the month, further detail is given below. In addition the Board should note six additional wards are indicating difficulties this particular month and in some cases as a consequence have used a high number of temporary staff; Wintle ward (registered staff on day shifts), Opal ward (registered staff on day and night shifts), and Cherwell ward (registered staff on day and night shifts and unregistered staff on day shifts – to note a high number of violence and aggression incidents and fall incidents, see Appendix 1).

Wenric (Adult Directorate – forensic ward): in Jan 2016 60% of shifts were fully staffed to expected levels (same as last month); the ward has struggled with staffing across 22 of the last 22 months. The shifts below related to registered and unregistered staff on day shifts. This month the ward identified staffing as more difficult across three of the five weeks towards the end of January 2016. The main reasons are due to vacancies 5.79 WTE (15.6%) due to staff leaving in Dec 2015. The ward has been using agency and sessional staff to fill gaps. In addition the ward has been lending a registered member of staff to Kingfisher ward. As of 15th February 2016 3 WTE registered and 5 WTE unregistered posts are being advertised, of which all 5 unregistered posts have been offered.

Kingfisher (Adult Directorate – forensic ward): in January 2016 75% of shifts were fully staffed to expected levels (a decline from last month); the ward has struggled across 18 of the last 22 months. The shifts below related to registered staff on day and night shifts. This month the ward identified staffing as more difficult across all five weeks. The main reasons are due to vacancies 8.60 WTE (22.7%) as a result of 5 WTE staff leaving between June 2015-January 2016. Extensive recruitment is underway using a range of approaches to attract registered staff. Sickness has been high since April 2015 (mix of long term and short term sickness). A high amount of agency staff are being used to maintain safe staffing. As of 15th February 2016 10 WTE registered and 10 WTE unregistered posts are being advertised, of which 1 registered post has been offered.

Notes

- 1. A day shift includes two main shifts an early and late, plus some wards use additional shifts called a twilight shift and/or a cross shift.
- 2. A night shift includes one shift.

8. Why are there challenges?

Across the wards staffing challenges are due to:

- Retention of staff as turnover remains high on some wards
- ❖ Large number of vacancies and difficulties with recruiting new staff
- Sickness, particularly difficult when this is long term sickness

The above factors are having an impact on:

- Staff morale and well being
- ❖ The time ward staff spend each day trying to find additional staff, taking them away from clinical duties
- Cost pressures due to the use of sessional, bank and agency spend
- ❖ Variability of patient involvement in care planning and documentation (possibly due to an increase in use of temporary staff)

9. Monthly Unify Data Return

In May 2014 NHS England introduced a requirement to complete a monthly data submission via unify on the number of expected hours staff should work versus the number of actual hours worked split by day and night shifts. Our submission across all wards up to January 2016 is summarised in table 2 below. The information is shared here because it is published on the NHS Choices website alongside national indicators around quality of care e.g. staff Friends and Family Test and CQC inspection results. Appendix 2 gives a breakdown of the results by ward and day/night shifts for January 2016. This measure is less sensitive as it looks at the number of hours worked over an entire month rather than number of times a shift could not be fully staffed.

Table 2. Unify Return based on number of hours filled across staff team

•		e Shifts ht and cross shifts)	Night ti	me Shift
	Registered nurses	Unregistered staff	Registered nurses	Unregistered staff
May 2014	96.2%	94.5%	99.5%	99.8%
June 2014	96.9%	97.3%	95.6%	97.7%
July 2014	98.7%	96.3%	92.5%	98.6%
August 2014	95.1%	93.4%	94.9%	97.5%
September 2014	95.6%	93.9%	95.5%	96.4%
October 2014	96.1%	95.1%	96%	96.3%
November 2014	95.5%	94%	94.8%	98.1%
December 2014	95.1%	94.1%	95.1%	97.3%
January 2015	95.2%	94.7%	96%	97.8%
February 2015	94.7%	93.2%	95.2%	97.9%
March 2015	94.7%	92.9%	95.2%	98.7%
April 2015	96.1%	96.2%	94.7%	98.6%
May 2015	95.1%	93.4%	95.9%	98.2%
June 2015	94.3%	94.2%	95.6%	97.7%
July 2015	94.4%	95.5%	95.6%	99.1%
August 2015	94.7&	95.4%	95.2%	98.7%
September 2015	94.6%	95.4%	94.1%	98.5%
October 2015	95.3%	95.7%	95.5%	98.4%
November 2015	96.4%	96.2%	98.1%	99.1%
December 2015	76.6%	75.4%	78.5%	79.5%
January 2016	95.7%	96.4%	96.7%	98.8%

10. Conclusion

The national requirement on providers around monitoring and reporting staffing levels is continuing to increase, showing the importance of ensuring sufficient staffing levels are in place to deliver safe, effective and high quality care. The level of monitoring is likely to develop for community based services.

At a senior level we continue to monitor staffing levels on every ward each week. Table 2 in the body of the report summarises the staffing position by ward showing the trend over the last 22 months and the position in January 2016 based on the clinical view of the ward management team. The wards which were only able to fully staff 75% of shifts or below in January 2016 are: Wintle, Opal, Cherwell, Wenric and Kingfisher. Two wards are identified as needing more support and attention, these are Wenric and Kingfisher (both forensic mental health wards). More detail about the staffing on these wards is provided in the report.

The main reason wards have been unable to fully staff every shift remain the same; turnover, vacancies, and sickness which can then mean high use of temporary staff to keep wards safe. A focus on retention and recruitment continues with a range of recruitment approaches being used however recruitment into some specialities i.e. forensic wards, is still very difficult.

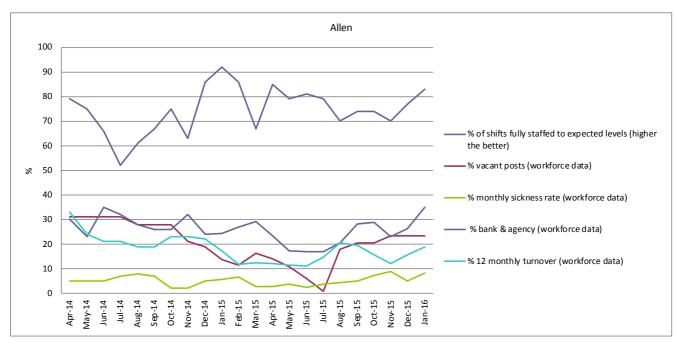
Appendix 1. Quality and Workforce Indicators

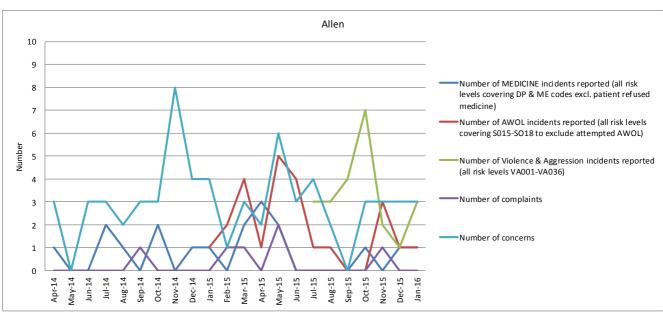
Note.

- 1. The current weekly tool is not sensitive enough to report on when individual shifts are staffed over expected levels to meet patient acuity.
- 2. Modern matron and ward managers are excluded from the data unless they are working as part of the nursing team to meet safe staffing levels.
- 3. Marlborough House, Swindon, Highfield and Cotswold House Marlborough did not submit information for all four weeks in December 2015.

Allen

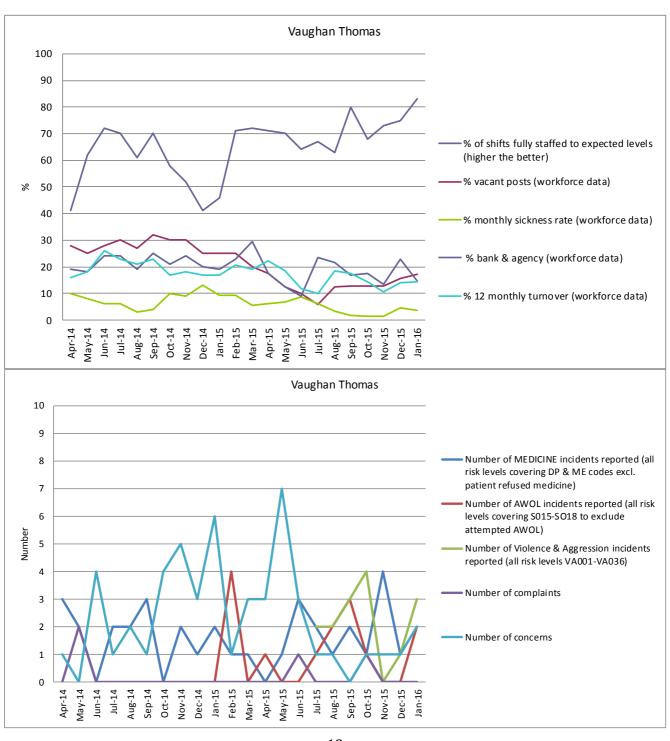
									Number of AWOL				%
					% 12			Number of MEDICINE	incidents reported	Number of Violence			compliance
	% of shifts fully	% vacant	% monthly	% bank &	monthly	% of Care plan is	% Evidence of 1:1	incidents reported (all	(all risk levels	& Aggression			with
	staffed to	posts	sickness rate	agency	turnover	up to date &	meetings with	risk levels covering DP &	covering S015-SO18	incidents reported			Resuscitation
	expected levels	(workforce	(workforce	(workforce	(workforce	relevant (lastest	patients (lastest	ME codes excl. patient	to exclude	(all risk levels	Number of	Number of	training
	(higher the better)	data)	data)	data)	data)	ES audit)	ED audit)	refused medicine)	attempted AWOL)	VA001-VA036)	complaints	concerns	(PPST)
Apr-14	79	31	5	30	33	100	40	1			() :	3
May-14	75	31	5	23	24			0			() (
Jun-14	66	31	5	35	21	60	60	0			() :	3
Jul-14	52	31	7	32	21			2			() :	3
Aug-14	61	28	8	28	19	100	100	1			() :	2
Sep-14	67	28	7	26	19			0				1 3	3
Oct-14	75	28	2	26	23	60	60	2			() :	В
Nov-14	63	21	2	32	23			0			() 8	3
Dec-14	86	19	5	24	22	100	100	1			() 4	ı
Jan-15	92	13.8	5.76	24.3	17			1	1		() 4	ı
Feb-15	86	11.3	6.64	27	11.77	40	100	0	2		:	1 :	L
Mar-15	67	16.3	2.65					2	4			1 3	3
Apr-15	85	13.9	2.73	23.5	12.14	40	100	3	1		() 2	2
May-15	79	10.8	3.8	17.2	11.52			2	5		1	2 6	5
Jun-15	81	5.9	2.43	16.9	11.02	80	80	0	4		() :	94
Jul-15	79	0.9	3.8					0	1	3	() 4	
Aug-15	70	17.9	4.4		20.49			0	1	3	() 2	86
Sep-15	74	20.6	4.87	28.1	19.4	60			0	4	. () (83
Oct-15	74	20.6	7.15			100	100	1	0	7	() :	80
Nov-15	70	23.3	8.77	23				0	3	2	:	1 3	73
Dec-15	77	23.4	4.98		15.62	80	100	1	1	1	. () :	73
Jan-16	83	23.3	8.27	34.9	18.69			1	1	3	() :	70





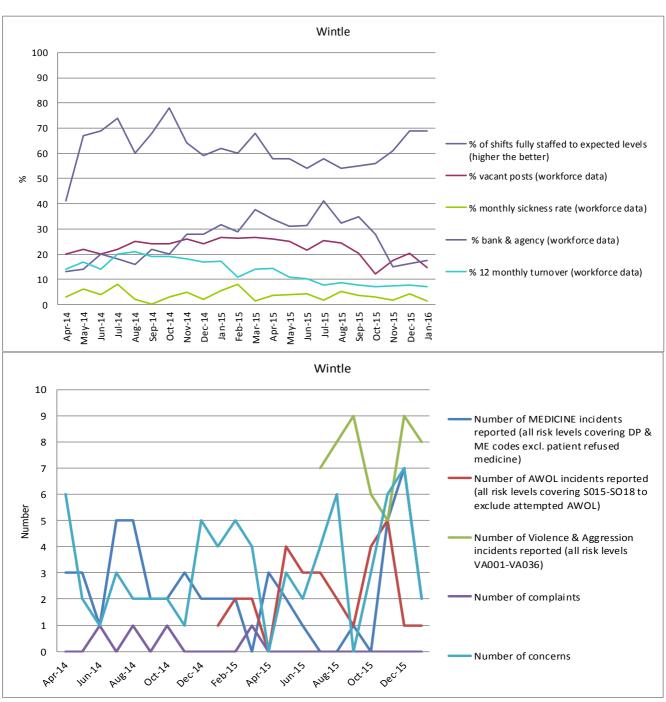
Vaughan Thomas (also provides staff for the S136 assessment suite)

	9								,				
									Number of AWOL				
					% 12			Number of MEDICINE	incidents reported	Number of Violence			
	% of shifts fully	% vacant	% monthly	% bank &	monthly	% of Care plan is	% Evidence of 1:1	incidents reported (all	(all risk levels	& Aggression			% compliance
	staffed to	posts	sickness rate	agency	turnover	up to date &	meetings with	risk levels covering DP &	covering S015-S018	incidents reported			with
	expected levels	(workforce	(workforce	(workforce	(workforce	relevant (lastest	patients (lastest	ME codes excl. patient	to exclude	(all risk levels VA001	Number of	Number of	Resuscitation
	(higher the better)	data)	data)	data)	data)	ES audit)	ED audit)	refused medicine)	attempted AWOL)	VA036)	complaints	concerns	training (PPST)
Apr-14	41	28	10	19	16	60	80	3			0	1	
May-14	62	25	8	18	18			2			2	0	
Jun-14	72	28	6	24	26	100	100	0			0	4	
Jul-14	70	30	6	24	23			2			0	1	
Aug-14	61	27	3	19	21	100	100	2			0	2	
Sep-14	70	32	4	25				3			0	1	
Oct-14	58	30				100	100	0			0	4	
Nov-14	52	30	9	24	18			2			0	5	
Dec-14	41	25	13	20	17	100	100	1			0	3	
Jan-15	46	24.9	9.41		17.01			2	. 0		0	6	
Feb-15	71	24.9	9.3		20.59		100	1	. 4		0	1	
Mar-15	72	19.9	5.57		19.21			1	. 0		0	3	
Apr-15	71	17.4	6.16	17.5	22.18	100	100	0	1		0	3	
May-15		12.4	6.76					1	. 0		0	7	
Jun-15	64	9.9	8.64		11.93	100	100	3	0		1	3	58
Jul-15	67	5.8	6.07		9.99			2	1	. 2	0	1	
Aug-15	63	12.5	3.37	21.6	18.56			1	. 2	2	0	1	65
Sep-15		12.7	1.8		17.6			2	3	3	0	0	68
Oct-15		12.7	1.51				100	1	1	4	1	1	62
Nov-15		12.6	1.54		10.55			4	0	0	0	1	73
Dec-15		15.5	4.63		14.06		60	1	0	1	0	1	73
Jan-16	83	17.1	3.65	14.6	14.37			2	2	3	0	2	72



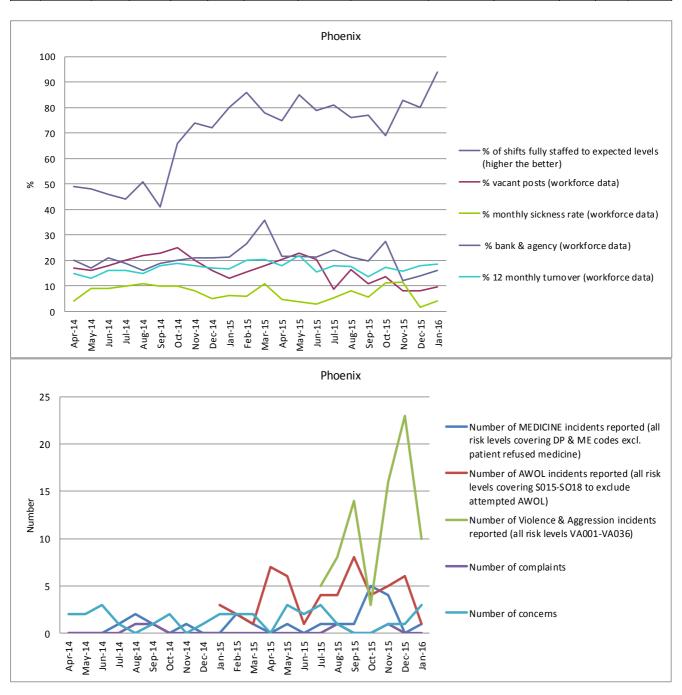
Wintle

			% monthly		% 12		% Evidence of	Number of MEDICINE	Number of AWOL	Number of Violence			
	% of shifts fully	% vacant	sickness	% bank &	monthly	% of Care plan is	1:1 meetings	incidents reported (all	incidents reported	& Aggression			% compliance
	staffed to	posts	rate	agency	turnover	up to date &	with patients	risk levels covering DP &	(all risk levels	incidents reported		Number	with
	expected levels	(workforce	(workforce	(workforce	(workforce	relevant (lastest	(lastest ED	ME codes excl. patient	covering S015-S018	(all risk levels VA001-	Number of	of	Resuscitation
	(higher the better)	data)	data)	data)	data)	ES audit)	audit)	refused medicine)	to exclude	VA036)	complaints	concerns	training (PPST)
Apr-14	41	20	3	13	14	40	100	3			0	6	
May-14	67	22	6	14	17			3			0	2	
Jun-14	69	20	4	20	14	80	100	1			1	1	
Jul-14	74	22	8	18	20			5			0	3	
Aug-14	60	25	2	16	21	80	100	5			1	. 2	
Sep-14	68	24	0.1	22	19			2			0	2	
Oct-14	78			20		100	100	2			1	. 2	
Nov-14	64	26	5	28	18			3			0	1	
Dec-14	59	24	2	28	17	100	60	2			0	5	
Jan-15		26.5						2			0	4	
Feb-15	60	26.4	7.91	28.8	10.75	100	100	2	. 2		0	5	
Mar-15	68	26.5		37.6	14.08			0	2		1	. 4	
Apr-15						100	60	3	(0	0	
May-15								2	. 4		0	3	
Jun-15	54	21.6			10.21	100	100	1	. 3		0	2	76
Jul-15					7.73			0	3	7	0	4	
Aug-15		24.4	5.15		8.62			0	2	8	0	6	78
Sep-15						100		1	1	9	0	0	69
Oct-15						80	20	0	4	6	0	3	78
Nov-15		17.5			7.49			5	5	5	0	6	88
Dec-15	69	20.3			7.64	100	80	7	1	9	0	7	88
Jan-16	69	14.7	1.39	17.4	7.22			2	1	. 8	0	2	98



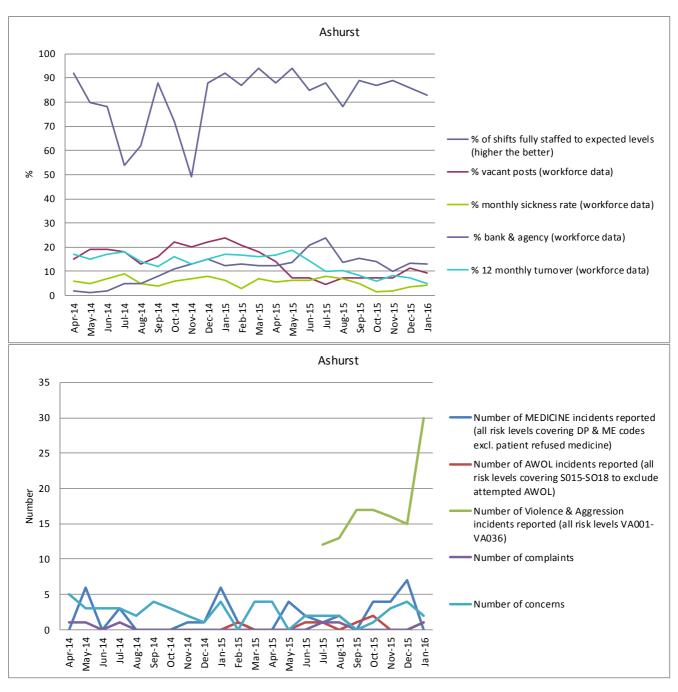
Phoenix

	% of shifts fully				% 12			Number of MEDICINE	Number of AWOL	Number of Violence			% compliance
	staffed to	% vacant	% monthly	% bank &	monthly	% of Care plan is	% Evidence of	incidents reported (all	incidents reported	& Aggression			with
	expected levels	posts	sickness rate	agency	turnover	up to date &	1:1 meetings	risk levels covering DP &	(all risk levels	incidents reported		Number	Resuscitation
	(higher the	(workforce	(workforce	(workforce	(workforce	relevant (lastest	with patients	ME codes excl. patient	covering S015-S018	(all risk levels VA001-	Number of	of	training
	better)	data)	data)	data)	data)	ES audit)	(lastest ED audit)	refused medicine)	to exclude	VA036)	complaints	concerns	(PPST)
Apr-14	49	17	4	20	15	80	100	0)		C	2	
May-14	48	16	9	17	13			0)		C	2	
Jun-14	46	18	9	21	16	40	80	0)		0	3	
Jul-14	44	20	10	19	16			1			C	1	
Aug-14	51	22	11	16	15	40	100	2			1	. 0	
Sep-14	41	23	10	19	18			1			1	1	
Oct-14	66	25	10	20	19	no data	no data	0)		C	2	
Nov-14	74	20	8	21	18			1			C	0	
Dec-14	72	16	5	21	17	60	100	0)		C	1	
Jan-15	80	13	6.39	21.3	16.88			0	3		C	2	
Feb-15	86	15.4	6.02	26.7	20.13	60	100	2	. 2		C	2	
Mar-15	78	18	10.77	35.8	20.43			1	. 1		0	2	
Apr-15	75	20.5	4.84	21.7	17.99	80	60	0	7		C	0	
May-15	85	22.9	3.89	21.8	21.91			1	. 6		C	3	
Jun-15	79	20.5	2.88	21.5	15.52	80	100	0	1		C	2	62
Jul-15	81	8.8	5.28	24.2	17.99			1	. 4	. 5	0	3	
Aug-15	76	16.5	8.25	21.4	17.79			1	. 4	. 8	1	1	64
Sep-15	77				13.75		100	1	. 8	14	C	0	70
Oct-15	69		11.08			80	60	5	4	. 3	C	0	66
Nov-15	83	8	11.6	12.2	15.82			4	5	16	1	1	58
Dec-15	80	8.1	1.74	14.1	18.13	80	60	0) 6	23	C	1	58
Jan-16	94	9.7	4.03	16.1	18.46			1	. 1	. 10	C	3	68



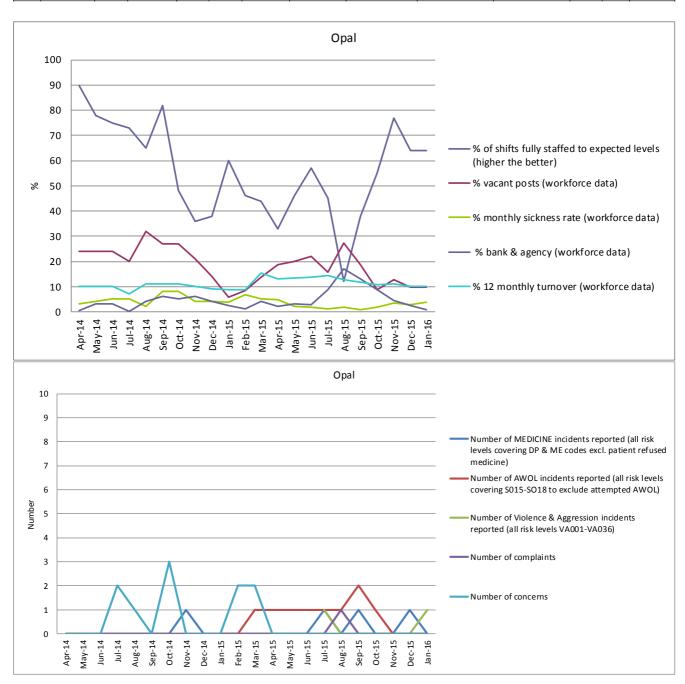
Ashurst (also provides staff for the S136 assessment suite)

										1		1	
						% of Care			Number of AWOL				
			% monthly			plan is up to		Number of MEDICINE	incidents reported	Number of Violence			
	% of shifts fully	% vacant	sickness	% bank &	monthly	date &		incidents reported (all		& Aggression			% compliance
	staffed to	posts	rate	agency	turnover	relevant	meetings with	risk levels covering DP &	covering S015-SO18	incidents reported		Number	with
	expected levels	(workforce	(workforce	(workforce	(workforce	(lastest ES	patients (lastest ED	ME codes excl. patient	to exclude	(all risk levels VA001-	Number of	of	Resuscitation
	(higher the better)	data)	data)	data)	data)	audit)	audit)	refused medicine)	attempted AWOL)	VA036)	complaints	concerns	training (PPST)
Apr-14	92	15	6	2	17	80	100	C)		1	. 5	
May-14	80	19	5	1	15			6	5		1	. 3	
Jun-14	78	19	7	2	17	100	20	0			C	3	
Jul-14	54	18	9	5	18			3			1	. 3	
Aug-14	62	13	5	5	14	no data	no data	C)		(2	
Sep-14	88	16	4	8	12			0)		(4	
Oct-14	72	22	6	11	16	100	67	0)		C	3	
Nov-14	49	20	7	13	13			1			C	2	
Dec-14	88	22	8	15	15	100	100	1			(1	
Jan-15	92	23.8	6.38	12.2	17.11			6	0		(4	
Feb-15	87	20.7	2.79	12.9	16.63	100	20	1	. 1		(0	
Mar-15	94	17.9	7.02	12.4	16.06			0	0		C	4	
Apr-15	88	14	5.61	12.3	16.6	80	80	0	0		C	4	
May-15	94	7.12	6.27	13.7	18.7			4	0		(0	
Jun-15	85	7.11	6.39	20.7	14.3	80	100	2	1		(2	66
Jul-15	88	4.5	7.92	23.8	10.08			1	1	12	1	. 2	
Aug-15	78	7.1	6.83	13.5	10.36			2	0	13	1	. 2	70
Sep-15	89	7.1	4.95	15.5				0	1	17	(0	68
Oct-15		7.1		14			0	4	2	17		1	67
Nov-15	89	7.1	1.86	10.1	8.16			4	0	16	(3	69
Dec-15	86	11.4	3.64	13.3				7	0	15	C	4	69
Jan-16	83	9.2	4.15	13.1	4.82			0	1	30	1	2	68



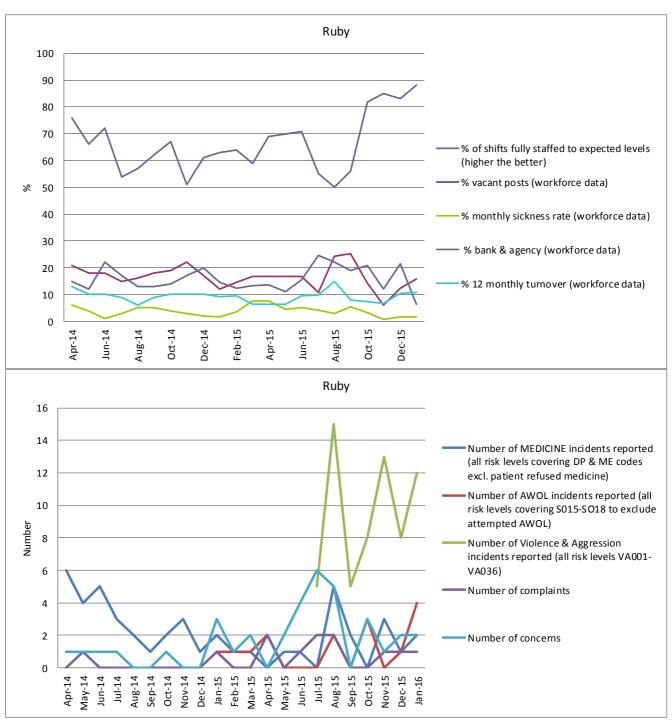
Opal

					% 12			Number of MEDICINE					
9	% of shifts fully	% vacant		% bank &	monthly	% of Care plan is	% Evidence of 1:1	incidents reported (all	Number of AWOL incidents	Number of Violence &			% compliance
s	staffed to	posts	% monthly	agency	turnover	up to date &	meetings with	risk levels covering DP &	reported (all risk levels	Aggression incidents		Number	with
e	expected levels	(workforce	sickness rate	(workforce	(workforce	relevant (lastest	patients (lastest ED	ME codes excl. patient	covering S015-SO18 to	reported (all risk levels	Number of	of	Resuscitation
(higher the better)	data)	(workforce data)	data)	data)	ES audit)	audit)	refused medicine)	exclude attempted AWOL)	VA001-VA036)	complaints	concerns	training (PPST)
Apr-14	90	24	3	1	10	80	100	0			0		
May-14	78	24	4	3	10			0			0		
Jun-14	75	24	5	3	10	80	80	0			0		
Jul-14	73	20	5	0	7			0			0	2	
Aug-14	65	32	2	4	11	20	40	0			0	1	
Sep-14	82	27	8	6	11			0			0		
Oct-14	48	27	8	5	11	100	100	0			0	3	
Nov-14	36	21	4	6	10			1			0		
Dec-14	38	14	4	4	9	60	60	0			0		
Jan-15	60	5.8	3.79	2.4	8.63			0	0		0		
Feb-15	46	8.4	6.74	1.3	8.88	40	80	0	0		0	2	
Mar-15	44	13.6	5.02	4	15.26			0	1		0	2	
Apr-15	33	18.6	4.84	2.2	13.22	80	100	0	1		0		
May-15	46	20.1	2.22	3	13.48			0	1		0		
Jun-15	57	21.9	1.89	2.9	13.79	40	75	0	1		0	(75
Jul-15	45	15.7	1.01	8.8	14.29			1	1	1	0		
Aug-15	12	_	1.68					0	1	0	1	C	84
Sep-15	38		0.86			60	80	1	2	0	0	(80
Oct-15	55		1.71					0	1	0	0	(83
Nov-15	77		3.57					0	0	0	0	C	91
Dec-15	64	9.9				100	80	1	0	0	0	(91
Jan-16	64	9.9	3.86	0.7	9.97			0	0	1	0	(91



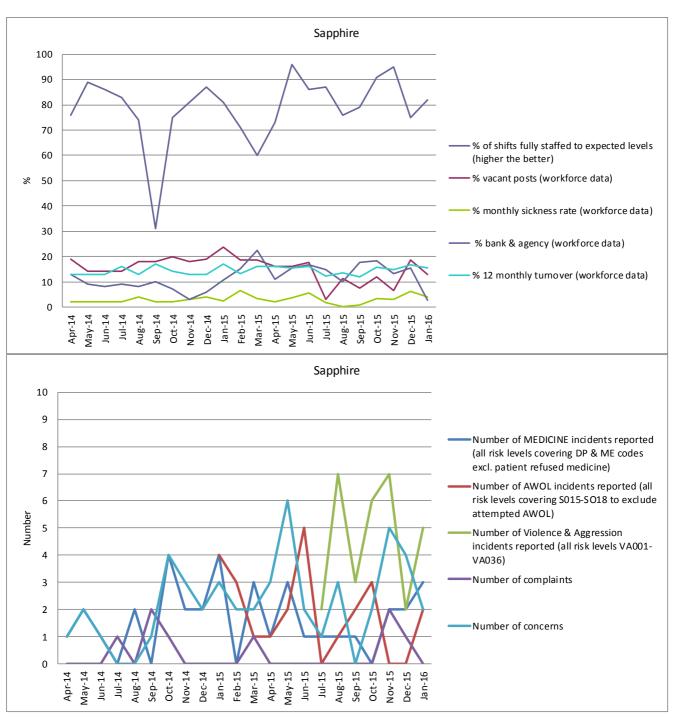
Ruby

			% monthly		% 12			Number of MEDICINE	Number of AWOL	Number of Violence			
	% of shifts fully	% vacant	sickness	% bank &	monthly	% of Care plan is	% Evidence of 1:1	incidents reported (all	incidents reported	& Aggression			% compliance
	staffed to expected	posts	rate	agency	turnover	up to date &	meetings with	risk levels covering DP &	(all risk levels	incidents reported		Number	with
	levels (higher the	(workforce	(workforce	(workforce	(workforce	relevant (lastest	patients (lastest ED	ME codes excl. patient	covering S015-S018	(all risk levels VA001-	Number of	of	Resuscitation
	better)	data)	data)	data)	data)	ES audit)	audit)	refused medicine)	to exclude	VA036)	complaints	concerns	training (PPST)
Apr-14	76	21	6	15	13	40	80	6			0	1	
May-14	66	18	4	12	10			4			1	1	
Jun-14	72	18	1	22	10	80	100	5			0	1	
Jul-14	54	15	3	17	9			3			0	1	
Aug-14	57	16	5	13	6	40	60	2			0	0	
Sep-14	62	18	5	13	9			1			0	0	
Oct-14	67	19	4	14	10	100	100	2			0	1	
Nov-14	51	22	3	17	10			3			0	0	
Dec-14	61	17	2	20	10	60	100	1			0	0	
Jan-15	63	11.9	1.67	14.6	9.16			2	1		1	. 3	
Feb-15	64	14.4	3.39	12.5	9.45	100	80	1	. 1		0	1	
Mar-15	59	16.8	7.69	13.4	6.5			1	. 1		0	2	
Apr-15	69	16.9	7.76	13.7	6.5	100	40	0	2		2	0	
May-15	70	16.9	4.63	11.2	6.4			1	. 0		0	2	
Jun-15	71	16.9	5.07	15.6	9.45	60	100	1	. 0		1	4	74
Jul-15	55	10.9	4.23	24.6	9.82			0	0	5	2	6	
Aug-15	50	24.3	2.91	22	14.95			5	2	15	2	5	79
Sep-15			5.39		8.05		80	2	0	5	0	0	71
Oct-15	82	14.3			7.31			0	3	8	0	3	74
Nov-15	85		0.86		6.81			3	0	13	1	1	. 72
Dec-15	83	12.5	1.71	21.6	10.53	80	100	1	1	8	1	. 2	. 72
Jan-16	88	15.9	1.6	6.3	10.8			2	4	12	1	2	73



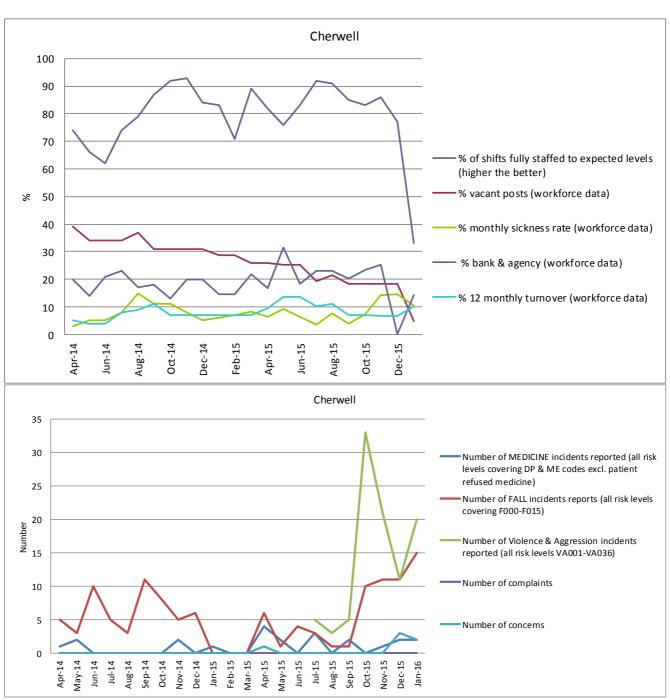
Sapphire (also provides staff for the S136 assessment suite)

	•												
								Number of MEDICINE	Number of AWOL				
					% 12			incidents reported (all	incidents reported	Number of Violence			
	% of shifts fully	% vacant		% bank &	monthly	% of Care plan is	% Evidence of 1:1	risk levels covering DP	(all risk levels	& Aggression			% compliance
	staffed to expected	posts	% monthly	agency	turnover	up to date &	meetings with	& ME codes excl.	covering S015-SO18	incidents reported		Number	with
	levels (higher the	(workforce	sickness rate	(workforce	(workforce	relevant (lastest	patients (lastest ED	patient refused	to exclude	(all risk levels VA001-	Number of	of	Resuscitation
	better)	data)	(workforce data)	data)	data)	ES audit)	audit)	medicine)	attempted AWOL)	VA036)	complaints	concerns	training (PPST)
Apr-14	76	19	2	13	13	80	100	1			C	1	
May-14	89	14	. 2	9	13			2	!		C	2	
Jun-14	86	14	. 2	8	13	60	80	1			C	1	
Jul-14	83	14	. 2	9	16			C)		1	. 0	
Aug-14	74	18	4	8	13	80	80	2	!		C	0	
Sep-14	31	18	2	10	17			C)		2	1	
Oct-14	75	20	2	7	14	40	60	4			1	. 4	
Nov-14		18		3	13			2	!		C	3	
Dec-14	87	19		6	13	100	80	2	!		(2	
Jan-15		23.6			16.99			4	4		C	3	
Feb-15		18.7			13.14	20	60	C) 3		(2	
Mar-15		18.7			15.91			3	1		1	. 2	
Apr-15		16.2			15.91	60	80	1	. 1		C	3	
May-15		16.2			15.42			3	3 2		(6	
Jun-15	86	17.7				60	100	1	. 5		(2	55
Jul-15		3.1			12.18			1	. С	2		1	
Aug-15		11.4	0.2		13.64			1	. 1	. 7	(3	57
Sep-15		7.6							. 2	. 3	(0	61
Oct-15		12			15.63	40	60	<u> </u>	3	6	-	2	60
Nov-15		6.5						2	<u> </u>	7	2	5	59
Dec-15		18.5			16.71	40	60	2		2	1	4	59
Jan-16	82	13	4.07	2.8	15.58			3	2	5	1 0) 2	57



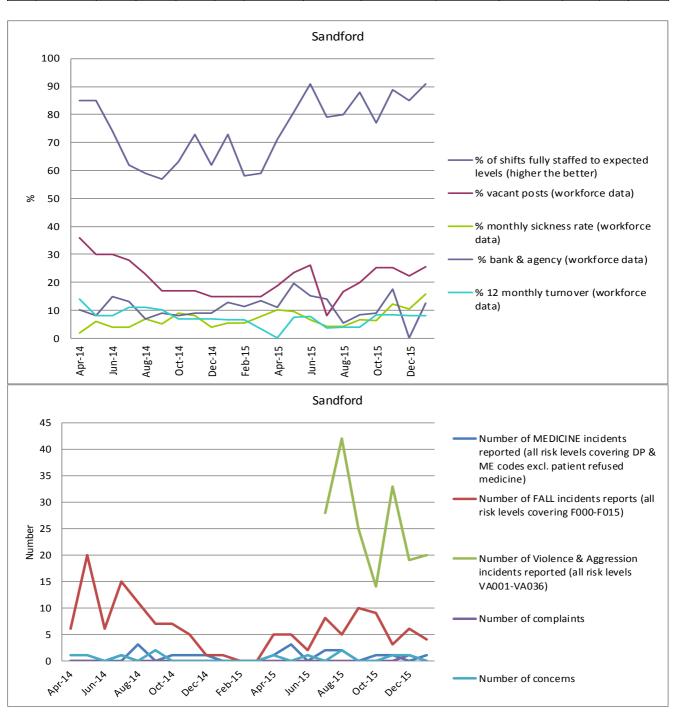
Cherwell

-	***												
			% monthly		% 12			Number of MEDICINE		Number of Violence			% compliance
	% of shifts fully	% vacant	sickness	% bank &	monthly	% of Care plan is	% Evidence of	incidents reported (all	Number of FALL	& Aggression			with
	staffed to expected	posts	rate	agency	turnover	up to date &	1:1 meetings	risk levels covering DP &	incidents reports (all	incidents reported		Number	Resuscitation
	levels (higher the	(workforce	(workforce	(workforce	(workforce	relevant (lastest	with patients	ME codes excl. patient	risk levels covering	(all risk levels VA001-	Number of	of	training
	better)	data)	data)	data)	data)	ES audit)	(lastest ED audit)	refused medicine)	F000-F015)	VA036)	complaints	concerns	(PPST)
Apr-14	74	39	3	20	5	60	100	1	. 5		C) (
May-14	66	34	- 5	14	4			2	3		C) (
Jun-14	62	34	- 5	21	4	80	100	С	10		C) (
Jul-14	74	34	. 8	23	8			C	5		C) (
Aug-14	79	37	15	17	9	50	60	C	3		C) (
Sep-14	87	31	11	18	11			C	11		C) (
Oct-14	92	31	. 11	13	7	80	100	C	8		C) (
Nov-14	93	31	. 8	20	7			2	. 5		C) (
Dec-14	84	31	. 5	20	7	60	100	C	6		C) (
Jan-15	83	28.7	6.16	14.6	7.13			1	C		C) (
Feb-15	71	28.7	7.02	14.6	7.13	100	100	C	C		C) (
Mar-15	89	26	8.11	21.9	6.99			C	C		C) (
Apr-15	82	26	6.52	16.6	9.57	100	100	4	. 6		C) 1	
May-15	76	25.2	9.08	31.4	13.51			2	. 1		C) (
Jun-15	83	25.2	6.25	18.3	13.51			C	4		C) (60
Jul-15	92	19.2	3.44	23.1	10.24			3	3	5	C) (
Aug-15	91	21.6	7.76	22.9	10.94			C	1	. 3	C) (66
Sep-15	85				6.95			2	1	. 5	C) (75
Oct-15	83	18.4	7.23	23.5	6.95	100	80	C	10	33	C) (67
Nov-15	86				6.82			1	. 11		C) (79
Dec-15	77	18.4	14.69	0	6.82	80	100	2	11	11	C) 3	79
Jan-16	33	4.89	10.54	14.3	10.02			2	15	20	C) 2	63



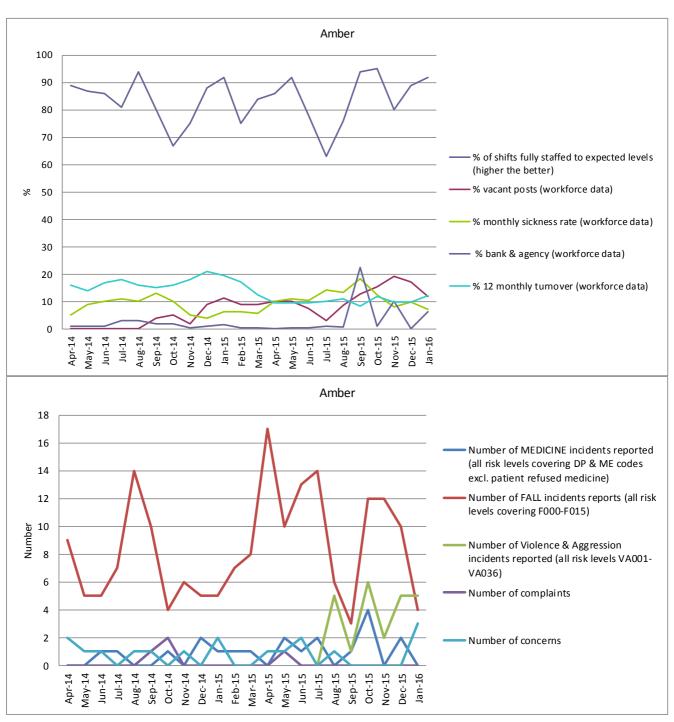
Sandford

													%
					% 12			Number of MEDICINE		Number of Violence			compliance
	% of shifts fully	% vacant	% monthly	% bank &	monthly		% Evidence of 1:1	incidents reported (all	Number of FALL	& Aggression			with
	staffed to expected	posts	sickness rate	agency	turnover	% of Care plan is up	meetings with	risk levels covering DP &	incidents reports (all	incidents reported		Number	Resuscitatio
	levels (higher the	(workforce	(workforce	(workforce	(workfor	to date & relevant	patients (lastest ED	ME codes excl. patient	risk levels covering	(all risk levels VA001-	Number of	of	n training
	better)	data)	data)	data)	ce data)	(lastest ES audit)	audit)	refused medicine)	F000-F015)	VA036)	complaints	concerns	(PPST)
Apr-14	85	36	2	10	14	80	100	C	6		C	1	
May-14	85	30	6	8	8			0	20		C	1	
Jun-14	74	30	4	15	8	100	100	C	6		C	0	
Jul-14	62	28	4	13	11			C	15		1	1	
Aug-14	59	23	7	7	11	60	100	3	11		C	0	
Sep-14	57	17	5	9	10			C	7		C) 2	
Oct-14	63	17	9	8	7	80	100	1	7		C	0	
Nov-14	73		8	9	7			1	5		C	0	
Dec-14	62	15	4	9	7	80	100	1	1		C	0	
Jan-15	73	14.9	5.41	12.7	6.67			0	1		C	0	
Feb-15	58	14.8	5.41	11.3	6.67		100	C	0		C	0	
Mar-15	59	14.8	7.76	13.3	3.39			C	0		C	0	
Apr-15	71	18.6	10.14	11	0		100	1	5		C	1	
May-15	81	23.5	9.53		7.46			3	5		C	0	
Jun-15	91	26.2	6.47	15.3	7.75		33	C	2		C	1	49
Jul-15	79	8.1	4.33	14	3.6			2	8	28	0	0	
Aug-15	80	16.7	4.36	5.5				2	5	42	C) 2	56
Sep-15		19.9	6.55		3.98			0	10		0	0	69
Oct-15	77	25.3	6.38		8.38		100	1	9	14	0	0	67
Nov-15	89	25.3	12.14	17.5	8.38			1	3	33	0	1	80
Dec-15	85	22.3	10.31	0	8.04		100	0	6	19	1	1	80
Jan-16	91	25.4	15.64	12.5	8.04			1	4	20	0	0	76



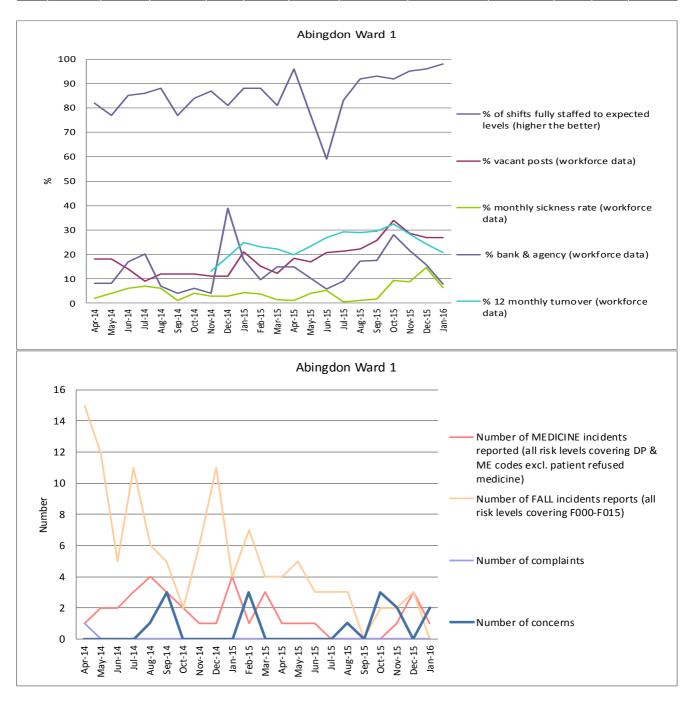
Amber

					% 12			Number of MEDICINE		Number of Violence			% compliance
	% of shifts fully	% vacant		% bank &	monthly		% Evidence of 1:1	incidents reported (all risk	Number of FALL	& Aggression			with
	staffed to expected	posts	% monthly	agency	turnover	% of Care plan is up	meetings with	levels covering DP & ME	incidents reports (all	incidents reported		Number	Resuscitation
	levels (higher the	(workforce	sickness rate	(workforce	(workforce	to date & relevant	patients (lastest	codes excl. patient	risk levels covering	(all risk levels VA001-	Number of	of	training
	better)	data)	(workforce data)	data)	data)	(lastest ES audit)	ED audit)	refused medicine)	F000-F015)	VA036)	complaints	concerns	(PPST)
Apr-14	89	0	5	1	16	80	100	0	9		() 2	
May-14	87	0	9	1	14			0	5		() 1	
Jun-14	86	0	10	1	. 17	100	100	1	. 5	i	() 1	
Jul-14	81	0	11	3	18			1	. 7	,	() (
Aug-14	94	0	10	3	16	100	100	0	14		() 1	
Sep-14	80	4	13	2	15			0	10)		1 1	
Oct-14	67	5	10	2	16	80	100	1	. 4		- 2	2 (
Nov-14	75	2	5	0	18			0	6	5	() 1	
Dec-14	88	9	4	1	21	100	100	2	5	i	() (
Jan-15	92	11.4	6.42	1.7	19.65			1	. 5		() 2	
Feb-15	75	9	6.2		17.16	100	100	1	. 7	'	() (
Mar-15	84	9	5.63					1	. 8	3	() (
Apr-15	86	10	10.16	0.2	9.66	100	100	0	17	'	() 1	
May-15	92	10	11.08	0.4	9.66			2	10)		1 1	
Jun-15	78	7.6	10.5					1	13	1	() 2	50
Jul-15	63	3	14.11					2	14	0	() (
Aug-15	76	8.7	13.36					0	6	5	() 1	6
Sep-15	94	12.8	18.38			100		1	. 3	1	() (6
Oct-15	95	15.4				100	100	4	. 12		(6
Nov-15	80	19.3	8.01					0	12	. 2	() (6
Dec-15	89	17.3	9.75		9.82	100	100	2	10	5	() (6:
Jan-16	92	11.8	7.21	6.2	12.17			0	4	5	() 3	7!



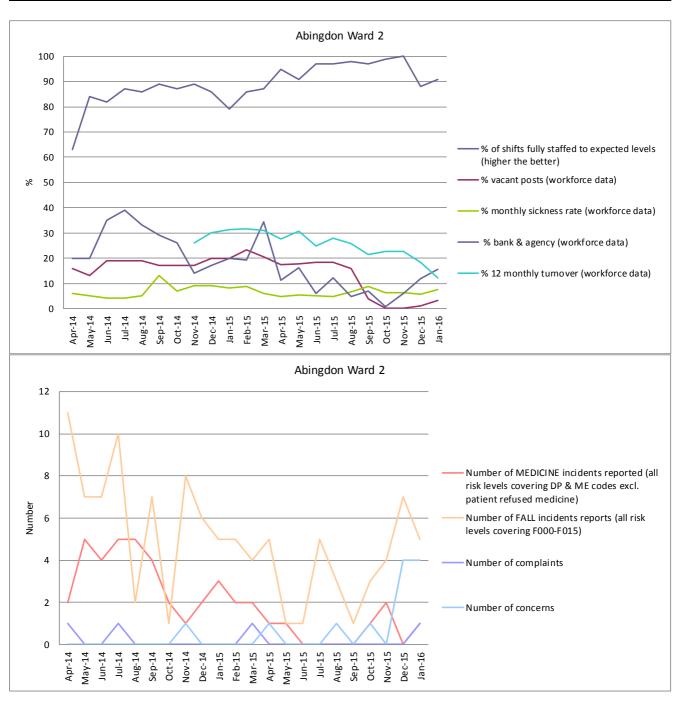
Abingdon ward 1

	<i>J</i>							•	1			
	, 0	(workforce	sickness rate	agency (workforce	turnover (workforce	% of care plans been reviewed weekly (lastest	& respectfully with you (lastest CHD	risk levels covering DP & ME codes excl. patient	(all risk levels			% compliance with Resuscitation
		,		data)	data)	CHD audit)	audit)	refused medicine)	covering F000-F015)	complaints	concerns	training (PPST)
Apr-14	82	18		8				1	15	1	0	
May-14	77	18	4	8				2	12	0	0	
Jun-14	85	14	6	17		13	100	2	5	0	0	
Jul-14	86	9		20				3	11	0	0	
Aug-14		12	6	7				4	6	0	1	
Sep-14		12	1	4		100	100	3	5	0	3	
Oct-14	84	12	4	6				2	. 2	0	0	
Nov-14	87	11	3	4	13			1	6	0	0	
Dec-14	81	11	3	39		88	100	1	11	0	0	
Jan-15	88	21	4.19					4	4	0	0	
Feb-15	88	15.1	3.69					1	7	0	3	
Mar-15	81	12.2	1.55			86	100	3	4	0	0	
Apr-15	96	18.5	1.21					1	4	0	0	
May-15	77	16.8	4.15	10.2	23.47			1		0	0	
Jun-15	59	20.7	5.32	5.8		89		1	3	0	0	90
Jul-15	83	21.4	0.61	9.1	29.25			0	3	0	0	
Aug-15	92	22.2	1.21	17.2				0	3	0	1	. 85
Sep-15	93	25.7	1.82					0	0	0	0	00
Oct-15	92	33.8	9.22		32.37	90		0	2	0	3	90
Nov-15	95	28.6	8.66					1	2	0	2	86
Dec-15	96	26.8	14.58					3	3	0	0	86
Jan-16	98	26.8	6.5	7.81	20.62			1	0	0	2	93



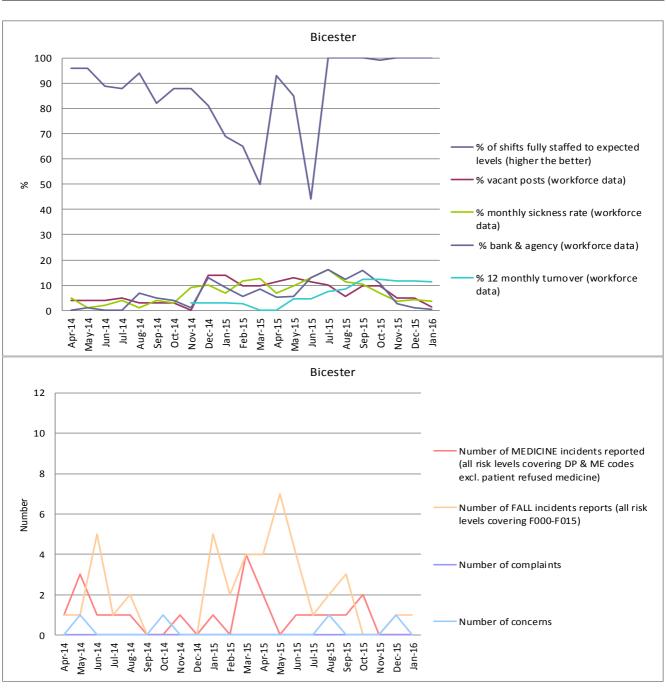
Abingdon ward 2 (staff also support Emergency Multidisciplinary Unit as required)

							% reported staff	Number of MEDICINE			
							communicate	incidents reported (all			
	% of shifts fully	% vacant	% monthly			% of care plans	clearly &	risk levels covering DP	Number of FALL		% compliance
	staffed to expected	posts	sickness rate		% 12 monthly	been reviewed	respectfully with	& ME codes excl.	incidents reports	Number	with
	levels (higher the	(workforce	(workforce	% bank & agency	turnover	weekly (lastest	you (lastest CHD	patient refused	(all risk levels	Number of of	Resuscitation
	better)	data)	data)	(workforce data)	(workforce data)	CHD audit)	audit)	medicine)	covering F000-F015)	complaints concerns	training (PPST)
Apr-14	63	16	6	20				2	11	. 1 (i e
May-14	84	13	5	20				5	7	0 0	i e
Jun-14	82	19	4	35		100	100	4	. 7	0 0	
Jul-14	87	19	4	39				5	10	1 (
Aug-14	86	19	5	33				5	2	0 0	ĺ
Sep-14	89	17	13	29		11	100	4	7	0 0	ĺ
Oct-14	87	17	7	26				2	1	. 0 0	ĺ
Nov-14	89	17	9	14	26			1	8	0 1	
Dec-14	86	20	9	17	30	80	100	2	6	0 0	
Jan-15	79	20	8.23	20	31.3			3	5	0 0	
Feb-15	86	23.4	8.67	19.3	31.65			2	5	0 0	
Mar-15	87	20.6	6.15	34.3	31.08	67	100	2	4	1 (i i
Apr-15	95	17.5	4.77	11.2	27.64			1		0 1	
May-15	91	17.6	5.34	16.1	30.77			1	1	. 0 0)
Jun-15	97	18.2	4.98	5.9	24.68	56		0	1	. 0 0	95
Jul-15	97	18.2	4.82	12.2	27.89			0	5	0 0	
Aug-15	98	15.9	6.62	4.9	25.69			0	3	0 1	. 89
Sep-15	97	3.9						0	1	. 0 0	91
Oct-15	99	0	6.27			80		1	3	0 1	91
Nov-15	100	0	6.19					2	4	0 0	94
Dec-15	88	1	5.78	11.9	18.48			0	7	0 4	94
Jan-16	91	3.3	7.56	15.6	12.04			1	. 5	1 4	96



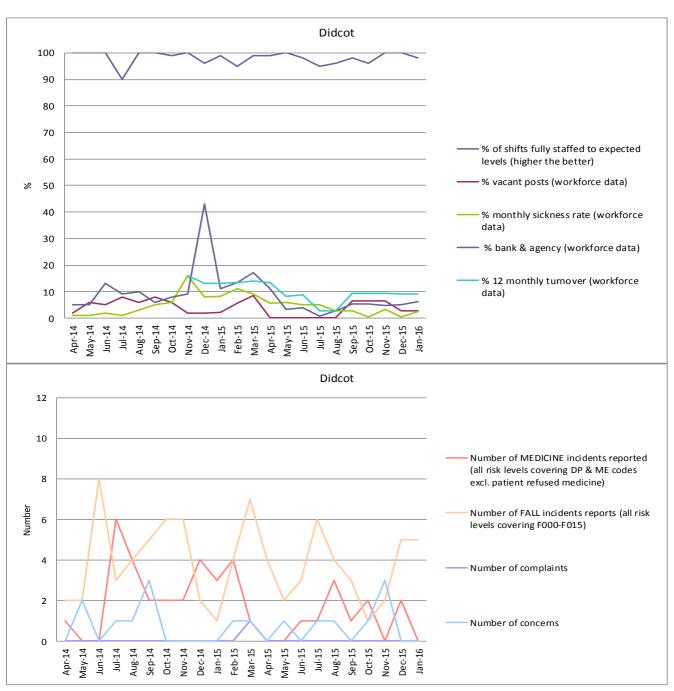
Bicester

						% of care plans						
	% of shifts fully				% 12	been	% reported staff	Number of MEDICINE				İ
	staffed to	% vacant	% monthly	% bank &	monthly	reviewed	communicate clearly	incidents reported (all				% compliance
	expected levels	posts	sickness rate	agency	turnover	weekly	& respectfully with	risk levels covering DP &	Number of FALL incidents		Number	with
	(higher the	(workforce	(workforce	(workforce	(workfor	(lastest CHD	you (lastest CHD	ME codes excl. patient	reports (all risk levels	Number of	of	Resuscitation
	better)	data)	data)	data)	ce data)	audit)	audit)	refused medicine)	covering F000-F015)	complaints	concerns	training (PPST)
Apr-14	96	4	5	0				1	1		0	
May-14	96	4	1	1				3	1	(1	
Jun-14	89	4	2	0		80	100	1	5	(0	
Jul-14	88	5	4	0				1	1	(0	
Aug-14	94	3	1	7				1	2		0	
Sep-14	82	3	4	5		80	100	C	0	0	0	
Oct-14	88	3	3	4				C	0	(1	
Nov-14	88	0	9	1	3			1		(0	
Dec-14	81	14	10	13	3	100	100	C	0	(0	
Jan-15	69	13.8	6.84	9	2.85			1	. 5	(0	
Feb-15	65	9.7	11.65	5.4	2.72			C	2		0	
Mar-15	50	9.7	12.58		0	100	100	4	. 4		0	
Apr-15	93	11.5	6.86	5.2	0			2	4	. (0	
May-15	85	12.9	9.88	5.5	4.56			C	7	(0	
Jun-15	44	11.5	12.97	13.1	4.49	100		1	4	. (0	71
Jul-15	100	10.2	16.07	16.3	7.43			1	1		0	
Aug-15	100	5.6						1	2		1	86
Sep-15		9.8						1	3	C		89
Oct-15	99	9.8				100		2	0	(79
Nov-15	100	4.9			11.61			C	0	(88
Dec-15	100	4.9			11.61			C	1	(88
Jan-16	100	1.4	3.48	0.35	11.4			C	1		0	91



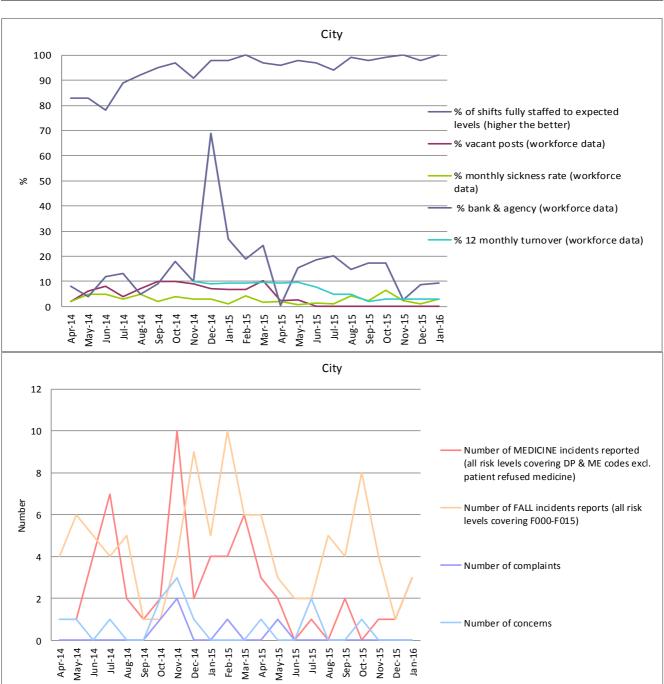
Didcot

	% of shifts fully staffed to expected levels (higher the better)	(workforce	% monthly sickness rate (workforce data)		turnover (workfor	% of care plans been reviewed	% reported staff communicate clearly & respectfully with you (lastest CHD audit)	Number of MEDICINE incidents reported (all risk levels covering DP & ME codes excl. patient refused medicine)	Number of FALL incidents reports (all risk levels covering F000- F015)	Number of	Number of	% compliance with Resuscitation training (PPST)
Apr-14	100	2	1	5				1	2	0	0	
May-14	100	6	1	5				0	2	0	2	
Jun-14	100	5	2	13		50	100	C	8	0	0	
Jul-14	90	8	1	9				6	3	0	1	
Aug-14	100	6	3	10				4	. 4	0	1	
Sep-14	100	8	5	6		100	90	2	. 5	0	3	
Oct-14	99	6	6	8				2	. 6	0	0	
Nov-14	100	2	16	9	16			2	. 6	0	0	
Dec-14	96	2	8	43	13	100	100	4	. 2	0	0	
Jan-15	99	2.1	8.11	11.2	13			3	1	. 0	0	
Feb-15	95		11.11					4	. 4	. 0	1	
Mar-15	99	8.6	9.05	17.1			100	1	. 7	1	1	
Apr-15	99	0	5.73	11.2	13.28			C	4	. 0	0	
May-15	100	0	5.99					C	2	. 0	1	
Jun-15	98		4.89			100		1	. 3	0	0	96
Jul-15	95		5.14					1	. 6	0	1	
Aug-15			2.81					3	4	. 0	1	100
Sep-15	98							1	3	0	0	90 92
Oct-15 Nov-15	96 100	6.6 6.5						4	1	0	3	92
Dec-15	100	2.6						1	2		0	
Jan-16	98							2	5			
Jall-10	98	2.0	2.44	0.15	9.12		l) 3	ı u	U	98



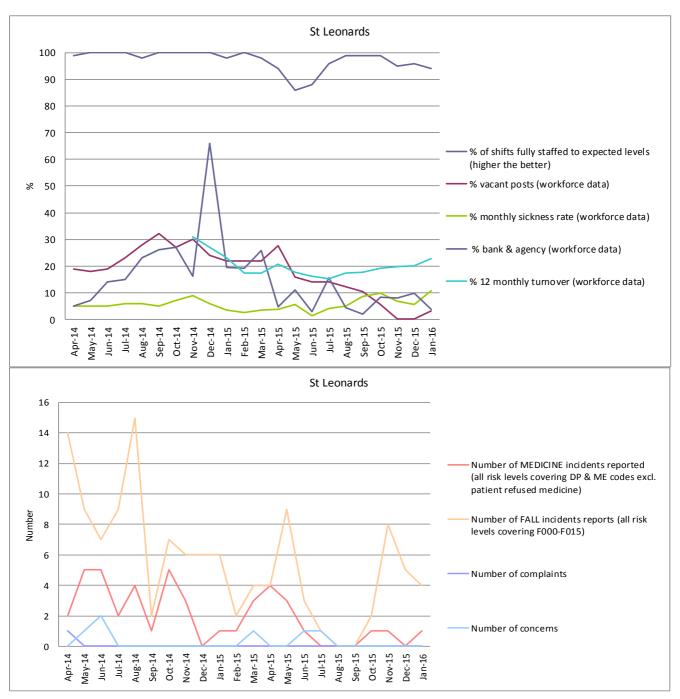
City

	, 0	% vacant posts (workforce data)	% monthly sickness rate (workforce data)	agency (workforce	turnover (workforce	% of care plans been reviewed weekly (lastest	communicate clearly & respectfully with	incidents reported (all risk levels covering DP & ME codes excl. patient	covering F000-	Number of of complaints concern	Resuscitation
Apr-14	83	2	2	8				1	4	0	1
May-14	83	6	5	4				1	6	0	1
Jun-14	78	8	5	12		50	100	4	5	0	0
Jul-14	89	4	3	13				7	4	0	1
Aug-14	92	7	5	5				2	5	0	0
Sep-14	95	10	2	9		50	100	1	1	0	0
Oct-14	97	10	4	18				2	1	1	2
Nov-14	91	9	3	10	10			10	4	2	3
Dec-14	98	7	3	69	9	33	100	2	9	0	1
Jan-15	98	6.9	1.16	26.7	9.35			4	5	0	0
Feb-15	100	6.9						4	10	1	0
Mar-15	97	10.4	1.74	24.3	9.72	80	100	6	6	0	0
Apr-15	96	2.4	2.01	0.3	9.44			3	6	0	1
May-15	98	2.5	0.65		9.59			2	3	1	0
Jun-15	97	0	1.34			100		0	2	0	0 57
Jul-15	94	0	1.19					1	2	0	2
Aug-15	99	0	4.21	14.6				0	5	0	0 67
Sep-15	98	0	2.41			400		2	4	0	0 82
Oct-15	99	0	6.3			100		0	8	0	1 84
Nov-15	100	0	2.4					1	4	0	0 71
Dec-15	98	0	1.18					1	1	0	0 71
Jan-16	100	0	2.85	9.3	2.84] 3	3	0	0 69



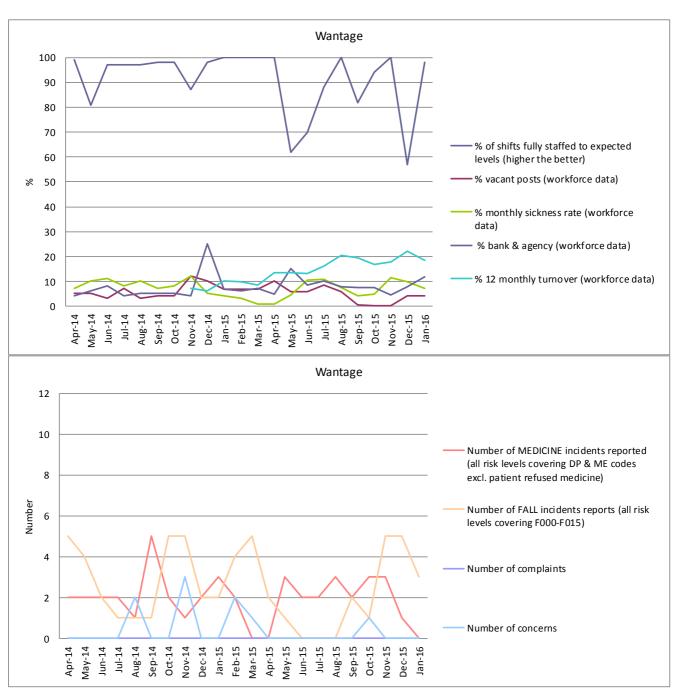
Wallingford St Leonards ward

vva	<u>iiigioi a</u>	St LCO	iiai as	waia								
	% of shifts fully		% monthly				% reported staff	Number of MEDICINE				
	staffed to		sickness		,		communicate clearly	incidents reported (all				% compliance
		% vacant posts		,			& respectfully with	risk levels covering DP &	Number of FALL incidents			with
	levels (higher		(workforce				you (lastest CHD	ME codes excl. patient		Number of	-	Resuscitation
		-	data)	data)	data)	CHD audit)	audit)	refused medicine)			concerns	training (PPST)
Apr-14	99	19	5	5				2	14	1	0	
May-14	100	18		7				5	9	0	1	
Jun-14	100	19	5	14		50	100	5	7	0	2	
Jul-14	100	23	6	15				2	9	0	0	
Aug-14	98	28	6	23				4	15	0	0	
Sep-14	100	32	5	26		71	90	1	. 2	0	0	
Oct-14	100	27	7	27				5	7	0	0	
Nov-14	100	30	9	16	31			3	6	0	0	
Dec-14	100	24	6	66	27	44	100	0	6	0	0	
Jan-15	98	22	3.49	19.4	23.09			1	. 6	0	0	
Feb-15	100	22	2.47	19.2	17.32			1	2	0	0	
Mar-15	98	22	3.35	25.7	17.5	100	100	3	4	0	1	
Apr-15	94	27.5	3.62	4.7	20.54			4	4	0	0	
May-15	86	15.7	5.49	11.1	17.77			3	9	0	0	
Jun-15	88	13.9	1.31	2.9	16.06	100		1		0	1	75
Jul-15	96	13.9	4.12	15.5	15.26			C	1	0	1	
Aug-15	99	12.3	4.85	4.5	17.37			C	0	0	0	73
Sep-15	99	10.5	8.61	1.8	17.63			C	0	0	0	77
Oct-15	99	5.5	9.76	8.2	19.05	100		1	2	0	0	72
Nov-15	95	0	6.83	8.1	19.7			1	8	0	0	86
Dec-15	96	0	5.54	9.9	20.14			0	5	0	0	86
Jan-16	94	3.1	10.78	3.65	22.85			1	4	0	0	84



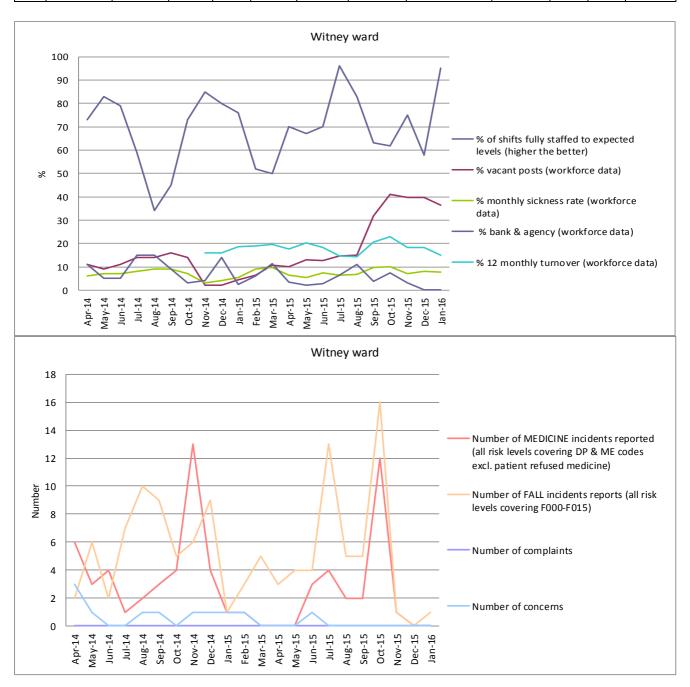
Wantage

	uge											
	% of shifts fully	% vacant	% monthly	% hank &	% 12 monthly	% of care plans	% reported staff	Number of MEDICINE incidents reported (all risk	Number of FALL			% compliance with
	staffed to expected		sickness rate					levels covering DP & ME	incidents reports (all			Resuscitation
	levels (higher the		(workforce				you (lastest CHD	codes excl. patient refused	risk levels covering	Nahaaaf	Number of	training
	, ,	•	*		I.				F000-F015)	1	I	_
	better)	,	data)	data)	data)	CHD audit)	audit)	medicine)	F000-F015)	complaints	concerns	(PPST)
Apr-14	99		/	4					5	1 (
May-14	81		10	6				2	4) (
Jun-14	97		11	8		86	100	2	. 2			
Jul-14	97		8	4				2	1		0	
Aug-14			10	5				1	. 1) 2	
Sep-14	98		7	5		100	100	5	1		0	
Oct-14	98		8	5				2	. 5	C	0	
Nov-14	87		12		. 7			1	. 5	C	3	
Dec-14	98		5	25		100	100	2	. 2		0	1
Jan-15	100	6.8		6.7				3	2		0	
Feb-15	100	6.8	3.25	6.1	9.73			2	. 4		2	
Mar-15	100	6.8	0.74	7	8.53	100	100	C	5	(1	
Apr-15	100	10.2	0.74	4.7	13.59			C	2		0	
May-15	62	5.8	4.53	15.1	13.27			3	1		0	
Jun-15	70	5.8	10.58	8.3	12.96	60		2	. 0	0	0	96
Jul-15	88	8.5	10.93	10	15.96			2	. 0	(0	
Aug-15	100	5.8	7.35	7.7	20.56			3	0	(0	91
Sep-15	82	0.4	4.12	7.4	19.41			2	. 2		0	94
Oct-15	94	0	4.87	7.4	16.8	80		3	1		1	. 85
Nov-15	100	0	11.42	4.4	17.65			3	5	C	0	96
Dec-15	57	4.1	9.88	7.8	21.96			1	. 5	C	0	96
Jan-16	98	4.1	6.96	11.77	18.36			C	3	C	0	94



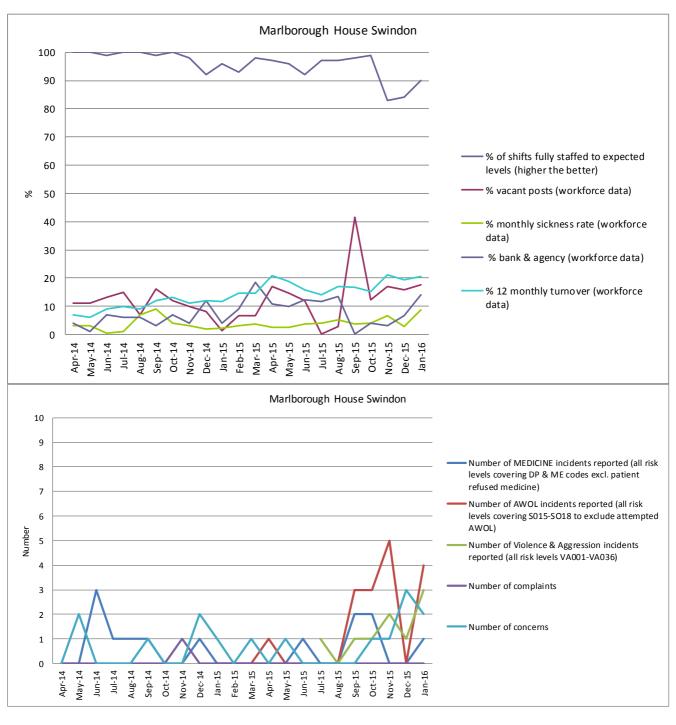
Witney ward

****	icy wara											
							% reported staff					
							communicate	Number of MEDICINE	Number of FALL			
	% of shifts fully		% monthly	% bank &	% 12 monthly	% of care plans	clearly &	incidents reported (all risk	incidents reports			% compliance
	staffed to expected		sickness rate	agency	turnover	been reviewed	respectfully with	levels covering DP & ME	(all risk levels			with
	levels (higher the	% vacant posts	(workforce	(workforce	(workforce	weekly (lastest	you (lastest CHD	codes excl. patient	covering F000-	Number of	Number of	Resuscitation
	better)	(workforce data)	data)	data)	data)	CHD audit)	audit)	refused medicine)	F015)	complaints	concerns	training (PPST)
Apr-14	73	11	. 6	11				6	2	C	3	
May-14	83	9	7	5				3	6	C	1	
Jun-14	79	11	. 7	5		100	100	4	2	C	0	
Jul-14	59	14	. 8	15				1	7	C	0	
Aug-14	34	14	. 9	15				2	10	C	1	
Sep-14	45	16	9	9		25	100	3	9	C	1	
Oct-14	73	14	. 7	3				4	5	C	0	
Nov-14	85	2	3	4	16			13	6	C	1	
Dec-14	80		4	14		60	100	4	9	C	1	
Jan-15	76			2.6	18.62			1	1	C	1	
Feb-15	52			6	19.02			1	3	C	1	
Mar-15	50	10.8	9.57			63	100	0	5	C	0	
Apr-15	70	10.2						0	3	C	0	
May-15	67	13						0	4	C	0	
Jun-15	70					100		3	4	C	1	75
Jul-15	96							4	13	C	0	
Aug-15	83	15.1	6.91	11				2	5	C	0	78
Sep-15	63							2	5	C	0	81
Oct-15	62					100		12	16		0	,,
Nov-15	75			3.2				1	1	C	0	, 3
Dec-15	58			0.2				0	0	C	0	, 3
Jan-16	95	36.4	7.65	0	14.84			0	1	0	0	80



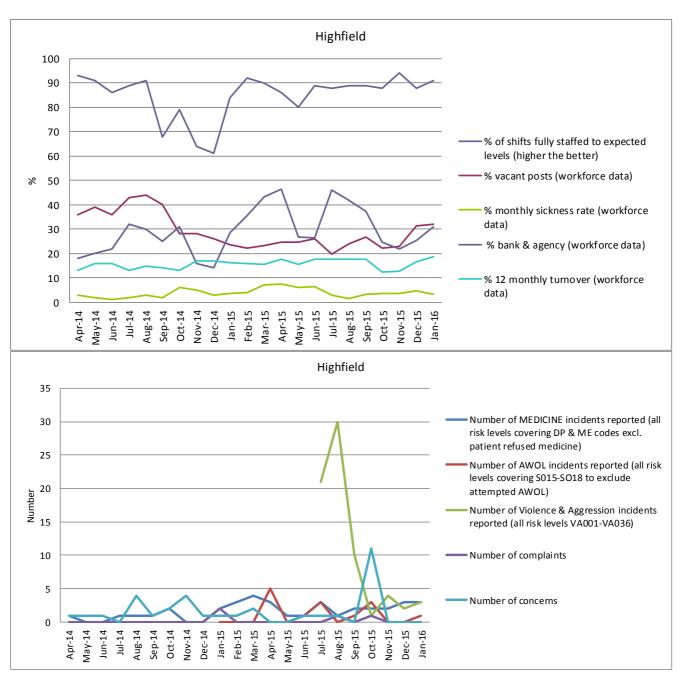
Marlborough House Swindon (CAMHS)

					<u> </u>								
									Number of AWOL				
					% 12			Number of MEDICINE		Number of Violence			
	% of shifts fully		% monthly		monthly		% Evidence of 1:1	incidents reported (all		& Aggression			% compliance
	staffed to expected					% of Care plan is up		risk levels covering DP &	covering S015-S018	incidents reported			with
			(workforce					ME codes excl. patient	to exclude	(all risk levels VA001-	Number of	Number of	
	,	data)	data)	data)	data)	(lastest ES audit)		refused medicine)	attempted AWOL)	VA036)	complaints	concerns	training (PPST)
Apr-14	100	11	3	4	7	no data	no data	0			0	0	
May-14	100	11	3	1	6			0			0	2	
Jun-14	99	13	0.3	7	9	100	100	3			0	0	
Jul-14	100	15	1	6	10			1			0	0	
Aug-14	100	7	7	6	9	100	100	1	,		0	0	
Sep-14	99	16	9	3	12			1	,		0	1	
Oct-14	100	12	4	7	13	no data	no data	C			0	0	
Nov-14	98	10	3	4	11			C	l		1	0	
Dec-14	92	8	2	12	12	100	100	1			0	2	
Jan-15	96	1.4	2.15	4	11.71			0	0		0	1	
Feb-15	93	6.7	2.95	9	14.67	100	100	C	0		0	0	
Mar-15	98	6.7	3.54	18.5	14.67			0	0		0	1	
Apr-15	97	17.1	2.48	10.8	20.88	100	100	0	1		0	0	
May-15	96	14.6	2.5	9.8	18.87			0	0		0	1	
Jun-15	92	12.1	3.69	12.2	15.84	100	100	1	. 0		0	0	52
Jul-15	97	0	3.95	11.8	13.91			0	0	1	0	0	
Aug-15	97	2.7	5.18		16.88			C	0	0	0	0	68
Sep-15	98	41.4	3.55		16.64	100	100	2	3	1	0	0	69
Oct-15	99	12.2	3.85					2	3	1	0	1	67
Nov-15	83	17			21.17			0	5	2	0	1	76
Dec-15	84	15.7	2.89		19.39	100	100	0	0	1	0	3	76
Jan-16	90	17.5	8.58	13.9	20.41			1	. 4	3	0	2	80



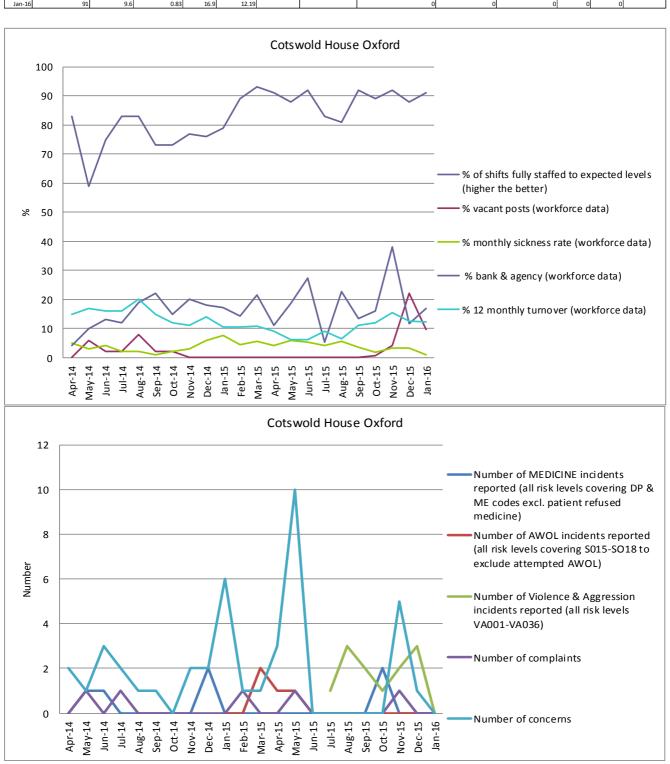
Highfield (CAMHS)

	(<u>, </u>										
									Number of AWOL				
		% vacant	% monthly	% bank &	% 12 monthly	% of Care plan is	% Evidence of 1:1	Number of MEDICINE incidents	incidents reported (all	Number of Violence &			% compliance
	% of shifts fully staffed	posts	sickness rate	agency	turnover	up to date &	meetings with	reported (all risk levels	risk levels covering S015-	Aggression incidents			with
	to expected levels	(workforce	(workforce	(workforce	(workforce	relevant (lastest	patients (lastest ED	covering DP & ME codes excl.	SO18 to exclude	reported (all risk levels	Number of	Number of	Resuscitation
	(higher the better)	data)	data)	data)	data)	ES audit)	audit)	patient refused medicine)	attempted AWOL)	VA001-VA036)	complaints	concerns	training (PPST)
Apr-14	93	36	3	18	13	no data	no data	1			0	1	
May-14	91	39	2	20	16			()		0	1	
Jun-14	86	36	1	22	16	no data	no data	C)		0	1	
Jul-14	89	43	2	32	13			1			0	(
Aug-14	91	44	3	30	15	100	100	1			0	4	
Sep-14	68	40	2	25	14			1			0	1	
Oct-14	79			31	13	100	80	2			0	2	
Nov-14	64			16	17			C)		0	4	
Dec-14	61	26		14		100	80	C)		0	1	
Jan-15	84			28.5	16.3			2	2 0)	2	1	
Feb-15	92			35.7	15.99	100	no data	3	0)	0	1	
Mar-15	90	23.1	7.07	43.4	15.45			4	0)	0	2	
Apr-15	86	24.6	7.4	46.5	17.6	100	100	3	5		0	(
May-15	80			26.6	15.45			1	. 0)	0	(
Jun-15	89	26.1	6.42	26.4			100	1	. 1		0	1	. 61
Jul-15			2.94	46	17.6			3	3	21		1	
Aug-15								1	. 0	30	1	1	. 62
Sep-15							100	2	. 1	. 10	0	(68
Oct-15						100	100	2	3	1	1	11	
Nov-15	94	23						2	. 0	4	0	(62
Dec-15	88		4.54					3	0	2	0	(62
Jan-16	91	32.2	3.38	31	18.81] 3	1	. 3	B C	(66



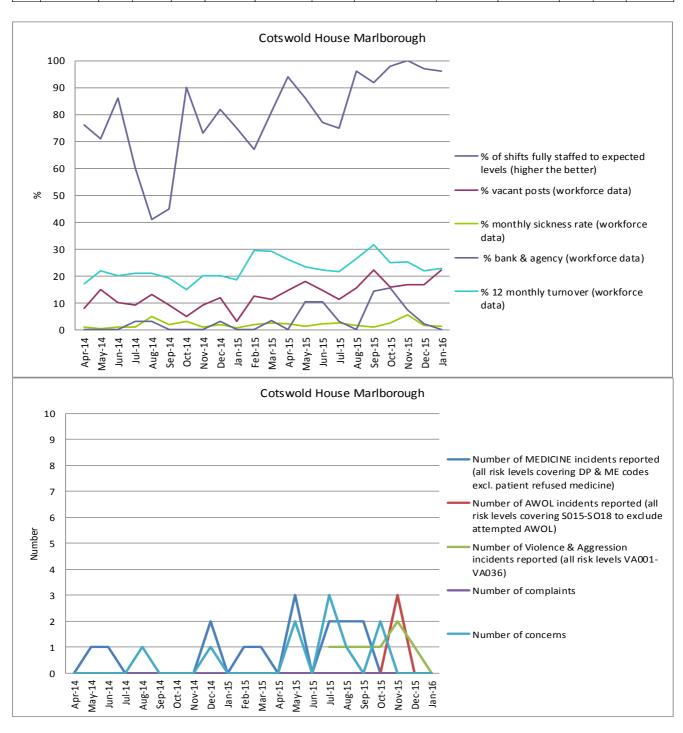
Cotswold House Oxford

						% of Care plan		Number of MEDICINE	incidents reported	Number of Violence			
	% of shifts fully			% bank &	% 12 monthly	is up to date &	% Evidence of 1:1	incidents reported (all risk	(all risk levels	& Aggression			% compliance
	staffed to expected	% vacant posts	% monthly	agency	turnover	relevant	meetings with	levels covering DP & ME	covering S015-SO18	incidents reported			with
	levels (higher the	(workforce	sickness rate	(workforce	(workforce	(lastest ES	patients (lastest ED	codes excl. patient refused	to exclude	(all risk levels VA001-	Number of	Number of	Resuscitation
	better)	data)	(workforce data)	data)	data)	audit)	audit)	medicine)	attempted AWOL)	VA036)	complaints	concerns	training (PPST)
Apr-14	83	0	5	4	15	100	100	0			0	2	2
May-14	59	6	3	10	17			1			1	1	1
Jun-14	75	2	4	13	16	100	100	1			0	3	3
Jul-14	83	2	2	12	16			0			1	1	2
Aug-14	83	8	2	19	20	no data	no data	0			0	1	1
Sep-14	73	2	1	22	15			0			0	1	1
Oct-14	73	2	2	15	12	100	100	0			0	(0
Nov-14	77	0	3	20	11			0			0	12	2
Dec-14	76	0	6	18	14	no data	no data	2			0	12	2
Jan-15	79	0	7.61	17.2	10.54			0	0		0	6	ô
Feb-15	89	0	4.45	14.2	10.48	100	0	0	0		1	1	1
Mar-15	93	0	5.65	21.5	10.7			0	2		0	1	1
Apr-15	91	0	4.24	11.1	9.09	100	100	0	1		0		3
May-15	88	0	5.81	18.6	6.16			0	1		1	10	0
Jun-15	92	0	5.29	27.3	6.16			0	0		0	(56
Jul-15	83	0	4.24	5.3	9.2			0	0	1	0	(0
Aug-15	81	0	5.52	22.6	6.54			0	0	3	0	(58
Sep-15	92	0	3.64	13.3	11.19	100	100	0	0	2	0	(64
Oct-15	89	0.7	1.75	15.9	11.85		100	2	0	1	0	(58
Nov-15	92	4.1	3.37	38	15.33			0	0	2	1		5 60
Dec-15	88	22	3.41	11.8	12.64	100	100	0	0	3	0	1	1 60
Jan-16	91	9.6	0.83	16.9	12.19			0	0	0	0	(o



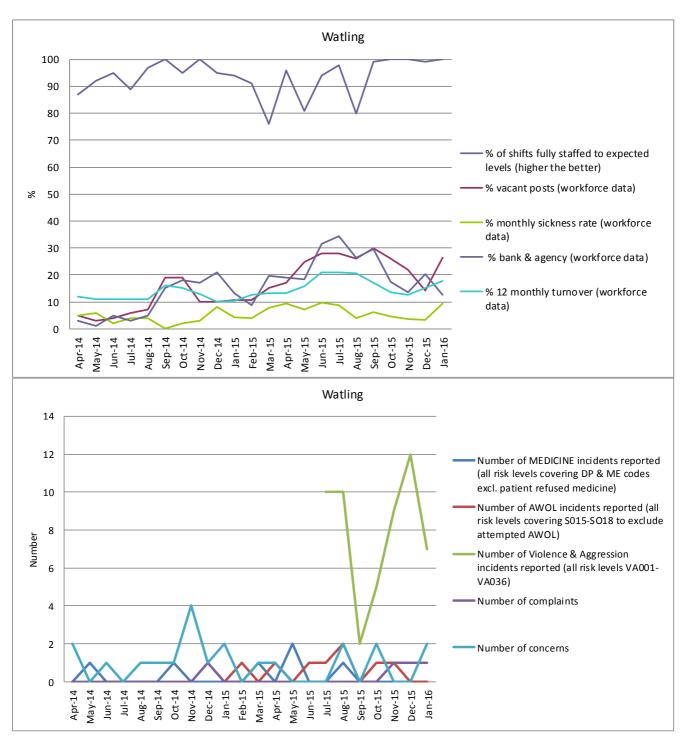
Cotswold House Marlborough

			**********		9								
							% Evidence of	Number of MEDICINE	Number of AWOL	Number of Violence			
	% of shifts fully	% vacant	% monthly	% bank &			1:1 meetings	incidents reported (all risk	incidents reported	& Aggression			% compliance
	staffed to expected	posts	sickness rate	agency	% 12 monthly	% of Care plan is up	with patients	levels covering DP & ME	(all risk levels	incidents reported			with
	levels (higher the	(workforce	(workforce	(workforce	turnover	to date & relevant	(lastest ED	codes excl. patient refused	covering S015-SO18	(all risk levels VA001-	Number of	Number of	Resuscitation
	better)	data)	data)	data)	(workforce data)	(lastest ES audit)	audit)	medicine)	to exclude	VA036)	complaints	concerns	training (PPST)
Apr-14	76	8	1	0	17	100	100	0			0	C)
May-14	71	15	0.3	0	22			1			0	C)
Jun-14	86	10	1	0	20	100	100	1			0	C)
Jul-14	60	9	1	3	21			O			0	C)
Aug-14	41	13	5	3	21	40	100	O			0	1	
Sep-14	45	9	2	0	19			O			0	C)
Oct-14	90	5	3	0	15	100	100	O			0	C)
Nov-14	73	9	1	0	20			O			0	C)
Dec-14	82	12	2	3	20	100	100	2			0	1	
Jan-15	75	3.1	0.55	0	18.66			O	0)	0	C)
Feb-15	67	12.5	1.94	0	29.54	100	100	1)	0	C)
Mar-15	81	11.2	2.43	3.3	29.1			1)	0	C	
Apr-15	94	14.5	2.06	0	25.98	100	100	O	0)	0	C)
May-15	86	17.8	1.23	10.2	23.42			3)	0	2	!
Jun-15	77	14.5	2.06	10.4	22.04	100	100	0	0)	0	C	6
Jul-15	75	11.4	2.32	3.2	21.71			2	C	1	0	3	1
Aug-15	96	15.5	1.66	0.1	26.29			2	C	1	0	1	. 7
Sep-15					31.54	100	100		C	1	0	C	7
Oct-15	98				24.92	100	100	0	0	1	0	2	. 5
Nov-15	100	16.7			25.15			0	3	2	0	C	8
Dec-15	97				21.75	100	100	C	C	1	0	C	8
Jan-16	96	22.3	1.27	0	22.75			0	C	0	0	C	9



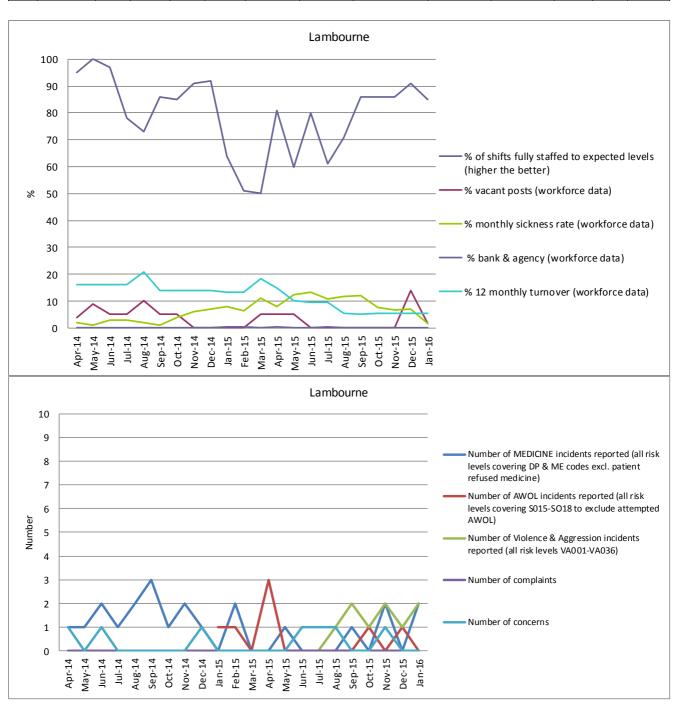
Watling

									Number of AWOL	Number of Violence			
		% vacant	% monthly	% bank &		% of Care plan is	% Evidence of 1:1	incidents reported (all	incidents reported	& Aggression			% compliance
	% of shifts fully staffed	posts	sickness rate	agency	% 12 monthly	up to date &	meetings with	risk levels covering DP &	(all risk levels	incidents reported			with
	to expected levels	(workforce	(workforce	(workforce	turnover	relevant (lastest	patients (lastest	ME codes excl. patient	covering S015-S018	(all risk levels VA001-	Number of	Number of	Resuscitation
	(higher the better)	data)	data)	data)	(workforce data)	ES audit)	ED audit)	refused medicine)	to exclude	VA036)	complaints	concerns	training (PPST)
Apr-14	87	5	5	3	12	100	100	0			0	2	
May-14	92	3	6	1	11			1			0	0	
Jun-14	95	4	2	5	11	100	100	0			0	1	
Jul-14	89	6	4	3	11			0			0	0	
Aug-14	97	7	4	5	11	100	100	0			0	1	
Sep-14	100	19	0	15	16			0			0	1	
Oct-14	95	19	2	18	15	100	100	1			0	1	
Nov-14	100	10	3	17	13			0			0	4	
Dec-14	95	10	8	21	10	100	100	0			1	1	
Jan-15	94	10.8	4.25	13.1	10.34			0	0		0	2	
Feb-15	91	10.8	3.88	8.8	12.59	100	100	0	1		0	C	
Mar-15	76	15.2	7.78	19.6	13.09			1	0		0	1	
Apr-15	96	17	9.42	19.1	13.09	100	100	0	1		0	1	
May-15	81	24.8	7.13	18.3	15.92			2	0		0	C	
Jun-15	94	28	9.74	31.4	20.88	100	100	0	1		0	C	50
Jul-15	98	28	8.78	34.5	20.88		· ·	0	1	10	0	C	
Aug-15	80	26	4.04	26.5	20.6			1	2	10	0	2	47
Sep-15	99					80	60	0	0	2	0	C	52
Oct-15	100					100	100	0	1	5	0	2	43
Nov-15	100		3.57					0	1	9	1		52
Dec-15	99		3.28			100	60	0	0	12	1		52
Jan-16	100	26.5	9.43	12.7	17.66			0	0	7	1	. 2	49



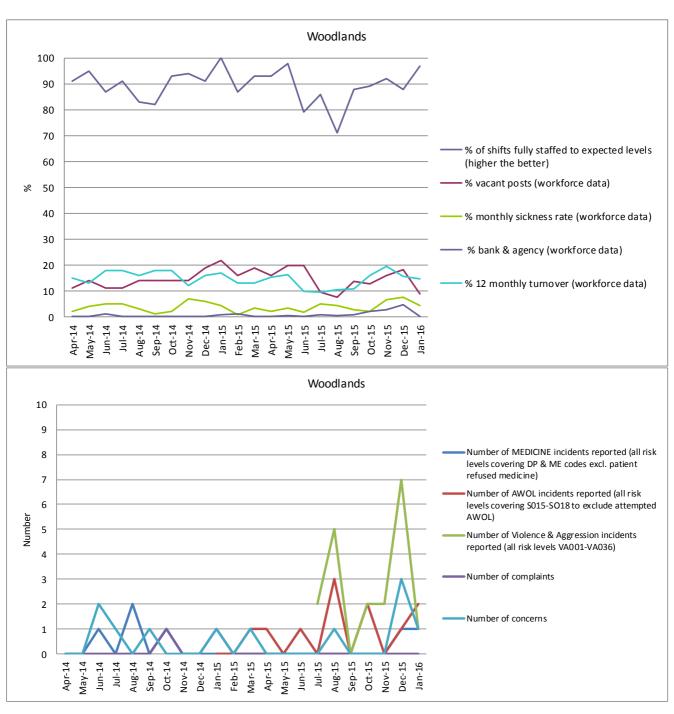
Lambourne

	Douille												
					% 12			Number of MEDICINE	incidents reported	Number of Violence			% compliance
	% of shifts fully	% vacant	% monthly	% bank &	monthly	% of Care plan is	% Evidence of 1:1	incidents reported (all	(all risk levels	& Aggression			with
	staffed to	posts	sickness rate	agency	turnover	up to date &	meetings with	risk levels covering DP &	covering S015-SO18	incidents reported			Resuscitation
	expected levels	(workforce	(workforce	(workforce	(workforce	relevant (lastest	patients (lastest	ME codes excl. patient	to exclude	(all risk levels VA001-	Number of	Number of	training
	(higher the better)	data)	data)	data)	data)	ES audit)	ED audit)	refused medicine)	attempted AWOL)	VA036)	complaints	concerns	(PPST)
Apr-14	95	4	2	0	16	no data	no data	1			0	1	1
May-14	100	9	1	0	16			1			0		i
Jun-14	97	5	3	0	16	100	100	2	!		0	1	
Jul-14	78	5	3	0	16	i		1			0	C	i
Aug-14	73	10	2	0	21	100	100	2	!		0	C	,
Sep-14	86	5	1	. 0	14			3			0	C	,
Oct-14	85	5	4	0	14	100	100	1			0	C	i
Nov-14	91	0	6	0	14			2			0	C	,
Dec-14	92	0	7	0	14	100	100	1			0	1	1
Jan-15	64	0	8.02	0.3	13.27			C) 1		0	C	i
Feb-15	51	0	6.48	0.3	13.27	100	100	2	1		0	C	i
Mar-15	50	5	11.24	0	18.45			C	0		0	C	i
Apr-15	81	5	7.9	0.3	14.85	100	100	C) 3		0	C	,
May-15	60	5	12.33	0	10.15			1	. 0		0	C	,
Jun-15	80	0	13.44	0	9.57	60	100	C	0		0	1	1 79
Jul-15	61	0	10.72	0.5				C	0	0	0	1	
Aug-15	71	0	11.79	0	5.38			C	0	1	0	1	1 75
Sep-15			12.14						. 0	2	0	C	75
Oct-15			7.79		5.25		100	C	1	1	0		66
Nov-15	86		6.77		5.29			2	. 0	2	0	1	61
Dec-15	91				5.29		100	C	1	1	0		61
Jan-16	85	1.8	1.75	0	5.29			2	! 0	2	0	C	64



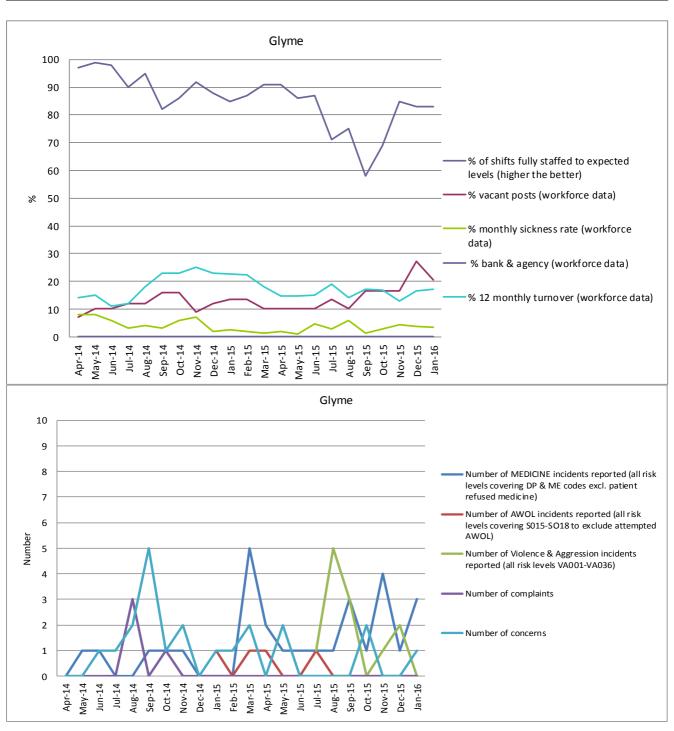
Woodlands

	% of shifts fully							Number of MEDICINE	incidents reported	Number of Violence			
	staffed to	% vacant	% monthly	% bank &	% 12 monthly	% of Care plan is		incidents reported (all	(all risk levels	& Aggression			% compliance
	expected	posts	sickness rate	agency	turnover	up to date &	% Evidence of 1:1	risk levels covering DP &	covering S015-SO18	incidents reported			with
	levels (higher	(workforce	(workforce	(workforce	(workforce	relevant (lastest	meetings with patients	ME codes excl. patient	to exclude	(all risk levels VA001-	Number of	Number of	Resuscitation
	the better)	data)	data)	data)	data)	ES audit)	(lastest ED audit)	refused medicine)	attempted AWOL)	VA036)	complaints	concerns	training (PPST)
Apr-14	91	11	2	0	15	100	100	0			C	0	
May-14	95	14	4	0	13			0			0	0	
Jun-14	87	11	5	1	18	100	100	1			0) 2	
Jul-14	91	11	5	0	18			0			0	1	
Aug-14	83	14	3	0	16	100	60	2			0	0	
Sep-14	82	14	1	0	18			0			0	1	
Oct-14	93	14	2	0	18	80	100	1			1		
Nov-14	94	14	7	0	12			0			0	0	
Dec-14	91	19	6	0	16	100	100	0			0	0	
Jan-15	100	21.9	4.29	0.9	16.77			0	()	1	. 1	
Feb-15	87	16	0.66	1.1	12.89	100	100	0	()	0	C	
Mar-15	93	18.7	3.39	0	13.11			0	1		0	1	
Apr-15	93	16	1.97	0	15.38	100	60	0	1		C	0	
May-15	98	19.7	3.22	0.6	16.33			0	()	0	0	
Jun-15	79	19.7	1.61	0	9.96	100	100	0	1		C	0	69
Jul-15	86	9.6	4.84	0.7	9.34			0	() 2	C	0	
Aug-15	71	7.6	4.4	0.4	10.48			0	3	5	C) 1	85
Sep-15	88	13.7		0.8		80	100		(0	C	0	78
Oct-15	89	12.8		2.2		100	100	0	2	. 2	0	0	86
Nov-15	92	15.8		2.8				0	() 2	C) c	86
Dec-15	88	18.3	7.62	4.6	15.53	100	100	1	1	. 7	C	3	86
Jan-16	97	8.9	4.27	0	14.78			1	2	1	0) 1	88



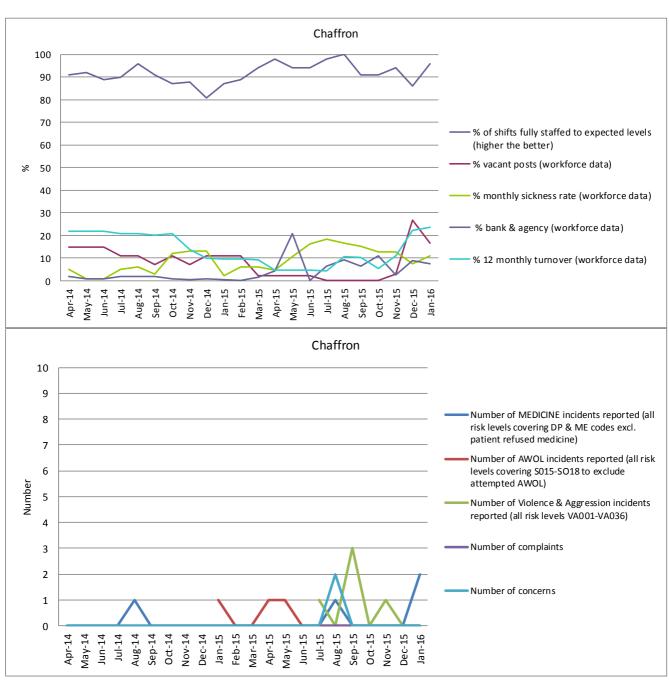
Glyme

						% of Care plan		Number of MEDICINE	Number of AWOL				
			% monthly		% 12 monthly	is up to date &	% Evidence of 1:1	incidents reported (all risk	incidents reported (all	Number of Violence &			% compliance
	staffed to expected	posts	sickness rate	agency	turnover	relevant	meetings with	levels covering DP & ME	risk levels covering S015-	Aggression incidents			with
	levels (higher the	(workforce	(workforce	(workforce	(workforce	(lastest ES	patients (lastest ED	codes excl. patient refused	SO18 to exclude	reported (all risk levels	Number of	Number of	Resuscitation
	better)	data)	data)	data)	data)	audit)	audit)	medicine)	attempted AWOL)	VA001-VA036)	complaints	concerns	training (PPST)
Apr-14	97	7	8	0	14	40	80	0			(0	
May-14	99	10	8	0	15			1			(0	
Jun-14	98	10	6	0	11	100	100	1			(1	
Jul-14	90	12	3	0	12			0			(1	
Aug-14	95	12	4	0	18	100	100	0			3	2	
Sep-14	82	16	3	0	23			1			(5	
Oct-14	86	16	6	0	23	100	60	1			1	1	
Nov-14	92	9	7	0	25			1			(2	
Dec-14	88	12	2	0	23	100	100	0			(0	
Jan-15	85	13.4	2.54	0	22.75			0	1		(1	
Feb-15	87	13.5	2.06	0	22.35	100	100	0	C		(1	
Mar-15	91	10.2	1.38	0	17.95			5	1		(2	
Apr-15	91	10.2	1.98	0	14.62	100	80	2	1		(0	
May-15	86	10.2		. 0	14.62			1			(2	
Jun-15	87	10.2			14.9	100	100	1			(0	6
Jul-15	71	13.5	2.76	0	18.97			1	1	1		0	
Aug-15	75	10.2	5.88	0	14.2			1		5		0	6
Sep-15		16.5			17.17	60	100	3	(3	3	0	50
Oct-15	69	16.5			16.84	100	100	1	(C		2	56
Nov-15	85	16.5			13.01			4	(1		0	51
Dec-15	83	27.2			16.52	100	100	1		2	2 (0	56
Jan-16	83	20.6	3.34	0	17.07			3	(() (1	59



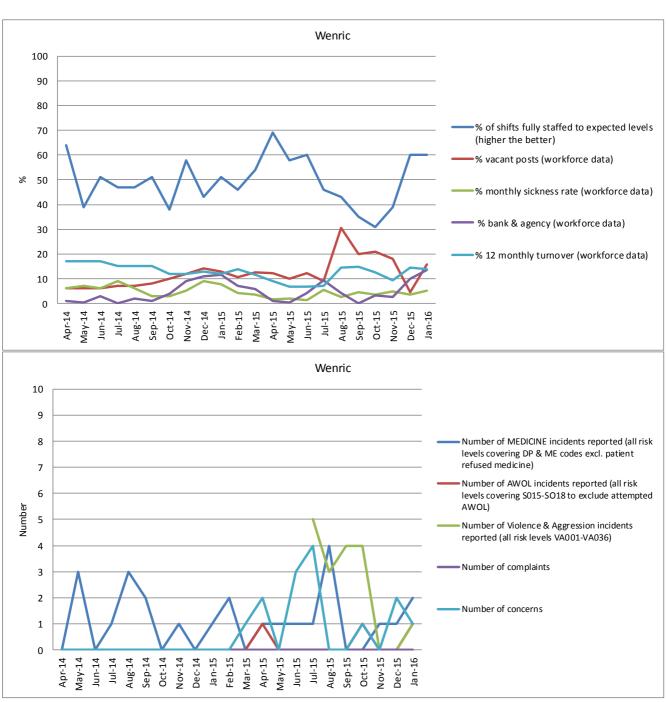
Chaffron

	% of shifts		% monthly		% 12			Number of MEDICINE	Number of AWOL				% compliance
	fully staffed to		sickness	% bank &	monthly	% of Care plan is	% Evidence of 1:1	incidents reported (all risk	incidents reported (all	Number of Violence &			with
	expected	% vacant posts	rate	agency	turnover	up to date &	meetings with	levels covering DP & ME	risk levels covering S015-	Aggression incidents			Resuscitation
	levels (higher	(workforce	(workforce	(workforce	(workforce	relevant (lastest	patients (lastest ED	codes excl. patient refused	SO18 to exclude	reported (all risk levels	Number of	Number of	training
	the better)	data)	data)	data)	data)	ES audit)	audit)	medicine)	attempted AWOL)	VA001-VA036)	complaints	concerns	(PPST)
Apr-14	91	15	5	2	22	100	100	0			0	C)
May-14	92	15	1	1	22			0			0	C)
Jun-14	89	15	1	1	22	100	100	0			0	C)
Jul-14	90	11	5	2	21			0			0	C)
Aug-14	96	11	6	2	21	100	100	1			0	C)
Sep-14	91	7	3	2	20			0			0	C)
Oct-14	87	11	12	1	21	100	100	0			0	0	
Nov-14	88	7	13	0	14			0			0	C)
Dec-14	81	11	13	1	10	100	100	0			0	C)
Jan-15	87	11.1	2.21	0.5	9.78			0	1		0	C)
Feb-15	89	11.1	5.99	0.2	9.78	100	100	0	0		0	C)
Mar-15	94	2.4	6.05	1.7	9.11			0	0		0	C)
Apr-15	98	2.4	4.6	4.3	4.66	100	100	0	1		0	C	
May-15	94	2.4	10.58	20.7	4.66			0	1		0	C)
Jun-15	94	2.4	16.4	0	4.66	100	100	0	0		0	C	60
Jul-15	98	0	18.27	6.6	4.45			0	0	1	0	C)
Aug-15	100	0	16.7	9.4	10.55			1	. 0	0	0	2	81
Sep-15		0	15.25			60		0	0	3	0	C	81
Oct-15	91		12.76			100	80	0	0	0	0	C	65
Nov-15	94	3.1	12.86					0	0	1	0	C	71
Dec-15	86	26.9				100	100	0	0	0	0	C	71
Jan-16	96	16.5	11.07	7.5	23.6			2	0	0	0	C	71



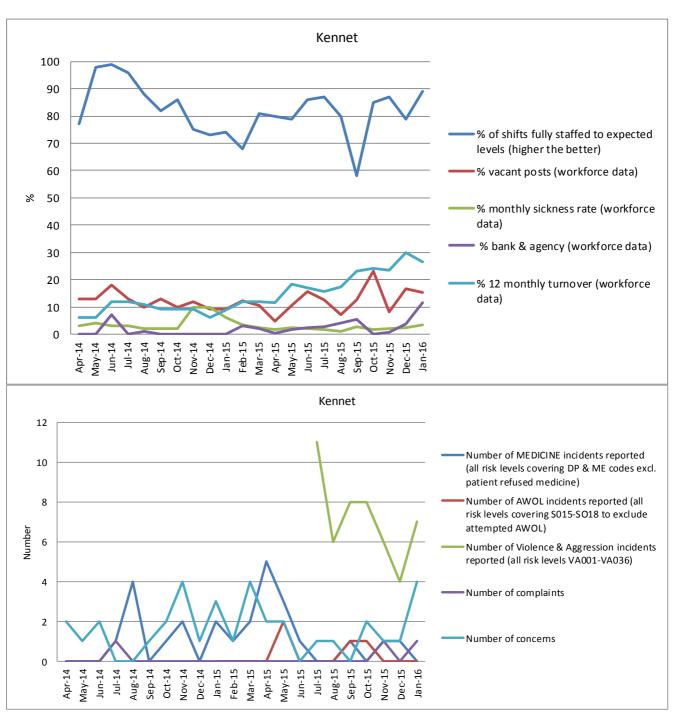
Wenric

									Number of AWOL				
							% Evidence of	Number of MEDICINE	incidents reported	Number of Violence			
	% of shifts fully	% vacant	% monthly	% bank &	% 12 monthly	% of Care plan is	1:1 meetings	incidents reported (all risk	(all risk levels	& Aggression			% compliance
	staffed to expected	posts	sickness rate	agency	turnover	up to date &	with patients	levels covering DP & ME	covering S015-SO18	incidents reported			with
	levels (higher the	(workforce	(workforce	(workforce	(workforce	relevant (lastest	(lastest ED	codes excl. patient refused	to exclude	(all risk levels VA001-	Number of	Number of	Resuscitation
	better)	data)	data)	data)	data)	ES audit)	audit)	medicine)	attempted AWOL)	VA036)	complaints	concerns	training (PPST)
Apr-14	64	6	6	1	17	100	100	()		0	0	
May-14	39	6	7	0	17			3	3		0	0	
Jun-14	51	6	6	3	17	100	100	()		0	0	
Jul-14	47	7	9	0	15			1			0	0	
Aug-14	47	7	6	2	15	100	100	3	8		0	0	
Sep-14	51	8	3	1	15			2	2		0	0	
Oct-14	38	10	3	4	12	100	100	()		0	0	
Nov-14	58	12	5	9	12			1	!		0	0	
Dec-14	43	14	9	11	13	100	100)		0	0	
Jan-15	51	12.9	7.62	11.7	12			1)	0	0	
Feb-15	46	10.6	4.24	7.1	13.95	100	100	2	2)	0	0	
Mar-15	54	12.6	3.62	5.9	11.62			(0)	0	1	
Apr-15	69	12.3	1.49	1	8.86	100	100	1	1		0	2	
May-15	58	10	2.01	0.3	6.59			1	ı c)	0	0	
Jun-15	60	12.3	1.3	4.1	6.76	100	60	1	ı c		0	3	75
Jul-15	46	9	5.37		6.99			1	ı c	5	0	4	
Aug-15	43	30.4			14.29			4	ı c	3	0	0	62
Sep-15		20			14.7	100	100		0	4	0	0	
Oct-15		20.8				100	100	(1	. 4	0	1	58
Nov-15		18.1	4.95		9.32			1	. C	0	0	0	52
Dec-15		4.6				80	60	1		0	0	2	52
Jan-16	60	15.6	5.24	13.5	13.65			2	2 1	. 1	0	1	60



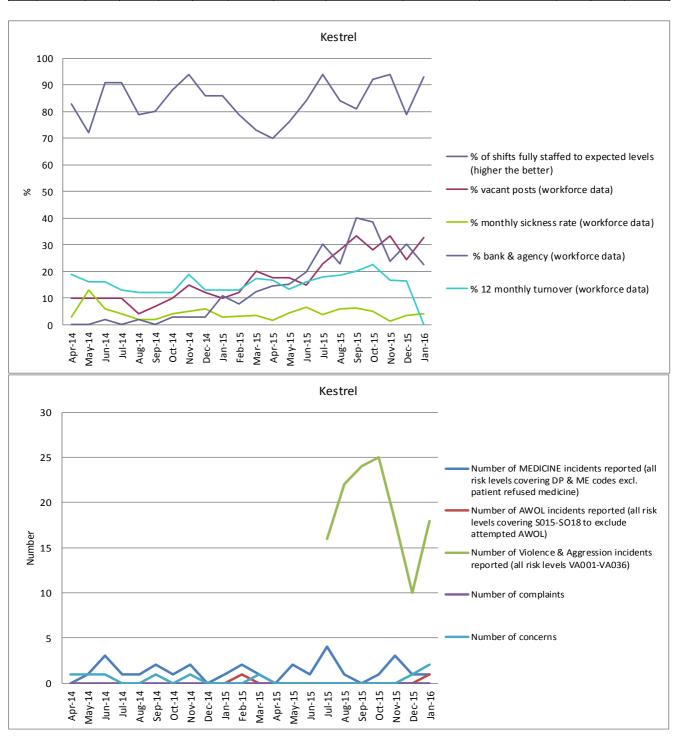
Kennet

									Number of AWOL				
	% of shifts				% 12			Number of MEDICINE	incidents reported	Number of Violence			
	fully staffed to	% vacant	% monthly	% bank &	monthly			incidents reported (all risk	(all risk levels	& Aggression			% compliance
	expected	posts	sickness rate	agency	turnover	% of Care plan is up	% Evidence of 1:1	levels covering DP & ME	covering S015-S018	incidents reported			with
	levels (higher	(workforce	(workforce	(workforce	(workforce	to date & relevant	meetings with patients	codes excl. patient refused	to exclude	(all risk levels VA001-	Number of	Number of	Resuscitation
	the better)	data)	data)	data)	data)	(lastest ES audit)	(lastest ED audit)	medicine)	attempted AWOL)	VA036)	complaints	concerns	training (PPST)
Apr-14			3	0	6	100	100	0			0	2	
May-14	98	13	4	0	6			0			0	1	
Jun-14	99	18	3	7	12	100	100	C			0	2	
Jul-14			3	0	12			1			1	. 0	
Aug-14	88	10	2	1	11	40	100	4			0	0	
Sep-14			2	. 0	9			0			0	1	
Oct-14			2	0	9	80	100	1			0	2	
Nov-14	75	12	10	0	9			2			0	4	
Dec-14			10	0		80	100	С			0	1	
Jan-15		-	6	0	0.0			2	0		0	3	
Feb-15			3.29				100	1	0		0	1	
Mar-15		10.4	2.25		-			2	0		0	4	
Apr-15		4.7	1.56				100	5	0		0	2	
May-15			2.25					3	2		0	2	
Jun-15			2.13				100	1	0		0	0	55
Jul-15			1.65					C	0	11	0	1	
Aug-15			1.13					0	0	6	0	1	58
Sep-15			2.87				100		1	. 8	0	0	58
Oct-15			1.59				100	0	1	. 8	0	2	55
Nov-15			2.02					1	0	6	1	1	46
Dec-15			2.35				100	1	0	4	0	1	46
Jan-16	89	15.3	3.53	11.7	26.58			0	0	7	1	4	41



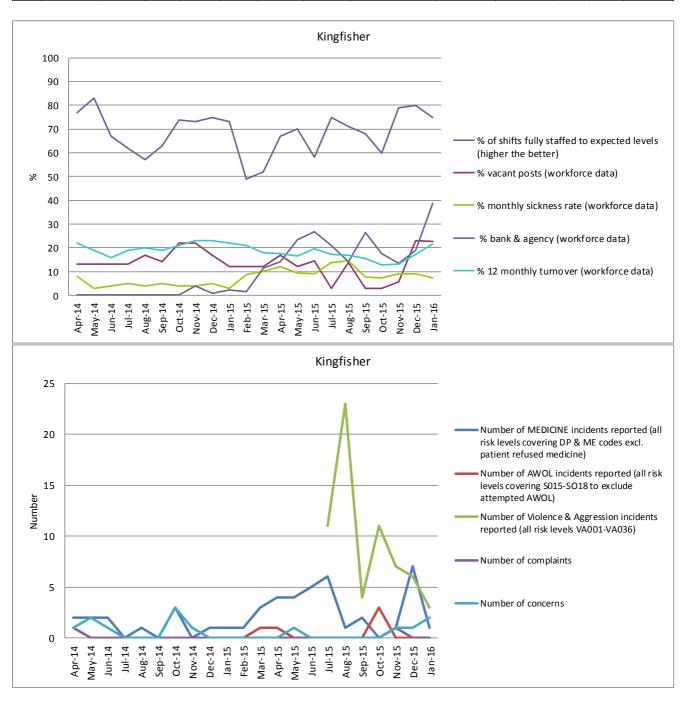
Kestrel

	% of shifts fully				% 12	% of Care plan		Number of MEDICINE	Number of AWOL				
	staffed to	% vacant	% monthly	% bank &	monthly	is up to date &	% Evidence of 1:1	incidents reported (all risk	incidents reported (all risk	Number of Violence &			% compliance
	expected levels	posts	sickness rate	agency	turnover	relevant	meetings with	levels covering DP & ME	levels covering S015-S018	Aggression incidents			with
	(higher the	(workforce	(workforce	(workforce	(workforce	(lastest ES	patients (lastest	codes excl. patient	to exclude attempted	reported (all risk levels	Number of	Number of	Resuscitation
	better)	data)	data)	data)	data)	audit)	ED audit)	refused medicine)	AWOL)	VA001-VA036)	complaints	concerns	training (PPST)
Apr-14	83	10	3	0	19	100	100	0			0	1	
May-14	72		13	0	16			1			0	1	
Jun-14	91			2	16	100	100	3			0	1	
Jul-14	91		4	0	13			1			0	0	
Aug-14	79		2	2	12	100	100	1			0	0	
Sep-14	80		2	0	12			2			0	1	
Oct-14	88		4	3	12	100	100	1			0	0	
Nov-14	94		5	3	19			2			0	1	
Dec-14	86		6	3	13	100	100	0			0	0	
Jan-15	86		3	11				1	0		0	0	
Feb-15	79		3.1	7.7		100	100	2	1		0	0	
Mar-15	73		3.4					1	0		0	1	
Apr-15						33	80	0	0		0	0	
May-15	76							2	0		0	0	
Jun-15	84					0	100	1	0		0	0	50
Jul-15	94							4	0	16		0	
Aug-15			5.97					1	0	22		0	68
Sep-15	81		6.33			100			0	24		0	62
Oct-15	92		5.03			100	100	1	0	25		0	60
Nov-15	94		1.32					3	0	18		0	46
Dec-15	79		3.6			100	100	1	0	10		1	46
Jan-16	93	32.6	4.13	22.5	0			1	1	18	0	2	57



Kingfisher

	,												
									Number of AWOL	Number of			
			% monthly		% 12	% of Care plan	% Evidence of	Number of MEDICINE	incidents reported	Violence &			
	% of shifts fully		sickness	% bank &	monthly	is up to date &	1:1 meetings	incidents reported (all risk	(all risk levels	Aggression			% compliance
	staffed to expected	% vacant posts	rate	agency	turnover	relevant	with patients	levels covering DP & ME	covering S015-SO18	incidents reported			with
	levels (higher the	(workforce	(workforce	(workforce	(workforce	(lastest ES	(lastest ED	codes excl. patient refused	to exclude	(all risk levels	Number of	Number of	Resuscitation
	better)	data)	data)	data)	data)	audit)	audit)	medicine)	attempted AWOL)	VA001-VA036)	complaints	concerns	training (PPST)
Apr-14	77	13	8	0	22	100	100	2			1	1	
May-14	83	13	3	0	19			2			C	2	
Jun-14	67	13	4	0	16	100	100	2			(1	
Jul-14	62	13	5	0	19			C)		(0	,
Aug-14	57	17	4	0	20	100	100	1			(0	,
Sep-14	63	14	5	0	19			C)		(0	
Oct-14	74	22	4	0	21	100	100	3	8		(3	
Nov-14		22		4	23			C)		() 1	
Dec-14	75	17	5	1	23	100	100	1			(0	,
Jan-15		12		2.3				1	. 0		(0	,
Feb-15	49	12		1.6			100	1	. 0		(0	,
Mar-15		12.1	10.09	11.4				3	1		(0	,
Apr-15	67	16.8				100	100	4	1		(0	
May-15		12.1	9.53					4	0		(1	
Jun-15		14.4	9.17	26.6			100	5	0		(0	43
Jul-15		3	13.87	20.9				6	0	11		1 -	
Aug-15		13.7	14.54	14.1				1	. 0	23		-	32
Sep-15		3	7.63	26.4				2	0	4			
Oct-15		3	7.31			100	100	0	3	11		0	11
Nov-15		5.6						1	. 0	7	1	1	. 38
Dec-15	80	23				100	50	7	0	6	(-	. 38
Jan-16	75	22.7	7.23	38.8	21.64] 1	. 0	3	() 2	. 38



Appendix 2. Data return via Unify

Notes

- 1. The current weekly tool is not sensitive enough to report on when individual shifts are staffed over expected levels to meet patient acuity.
- 2. All day shifts are calculated based on 7.5 hours for all wards, and night shifts are based on 10 hours for all wards except for forensic wards which are based on 9.23 hours.
- 3. Modern matron and ward managers are excluded from the data unless they are working as part of the nursing team to meet safe staffing levels.
- 4. The following wards did not submit information for one of the five weeks covered by this report (28th Dec 15 to 31st Jan 16); Allen, VT, Abingdon ward 1, Chaffron and Kennet

