

## What happens next?

Once we have enough information to have an accurate opinion, we'll share this with you and the professionals working with you.

We'll discuss different approaches available to meet your needs, and we'll always take your wishes into account.

We may offer ongoing input from our service to you or professionals.

It is important to remember that professionals have a duty to share information about a young person's behaviour when that behaviour is thought to present a risk to that young person, or someone else. You should be made aware what information needs to be shared, why and with who.

## How can I give feedback on the service I receive?

We will ask you for feedback on our services so that we can consider how to develop our service. If you want to give further feedback, go to: [www.iwantgreatcare.org](http://www.iwantgreatcare.org) **input code: 1205** or you can ask one of our team for a form to complete.

## Contact the team

Telephone: 01865 902613

Email: [oxfordhealth.thamesvalleyfcamhs@nhs.net](mailto:oxfordhealth.thamesvalleyfcamhs@nhs.net)

If you need the information in another language or format please ask us

Nëse ky informacion ju nevojitet në një gjuhë apo format tjetër, ju lutem na kontaktoni

আপনি যদি এই তথ্যাদি অন্য কোন ভাষায় বা মাধ্যমে (ফরম্যাট) পেতে চান তবে দয়া করে আমাদেরকে বলুন

જો તમને આ માહિતી બીજી ભાષામાં અથવા બીજા આકારમાં જોઈએ, તો કૃપા કરીને અમને પૂછો

यदि आपको यह जानकारी किसी दूसरी भाषा या आकार में चाहिए हो तो कृपया हम से पूछें

若您需要本信息的另一种语言或格式的版本, 请与我们联系

নেত্র ব্রহ্মচরী টিচ সচিবাবী বিসী সুনী ব্রাহ্মা নাং সত্বল হিঁচ চারীচী হেঁ হেঁ ভাং বিবধা বর বে সত্বুঁ পুঁহেঁ

اگر آپ کو یہ معلومات کسی دوسری زبان میں یا کسی دوسرے طریقے سے درکار ہیں تو براہ کرم ہمیں ہم سے پوچھیں۔

## Comments, suggestions, complaints

We are committed to providing a high standard of professional support and advice. To help us maintain this we welcome any feedback that you have regarding your experiences of our service. Please share your comments, suggestions or complaint with a member of the team. You can contact the patient advice and liaison service (PALS) on Freephone: 0800 328 7971. PALS provides advice and support to patients, their families and carers and can help to resolve any problems, concerns or complaints that you may have.

Oxford Health NHS Foundation Trust

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NHS

Oxford Health  
NHS Foundation Trust



fCAMHS

## Information for parents

Thames Valley Community Forensic Child and Adolescent Mental Health Team (FCAMHS) – a service covering Oxfordshire, Berkshire and Buckinghamshire

## **What is Forensic CAMHS?**

Forensic child and adolescent mental health services (FCAMHS) is an NHS service that helps young people under 18 who are displaying behaviours that may be putting others at risk. The service is there to help families and professionals with these young people, particularly when there are concerns about mental health or emotional difficulties.

Our service covers the Thames Valley area (Oxfordshire, Buckinghamshire and Berkshire). We have good relationships with other services in the Thames Valley and frequently work with them. We also work with services beyond Thames Valley if a young person is placed away from home.

## **Why has my child been referred?**

It is most likely that a professional who has had contact with your child is concerned about their wellbeing and their risky behaviour towards others. It may be that they are in trouble with the police.

## **What happens when a referral has been made?**

Referrals will be made by professionals working with young people following discussion with them, their parents or carers. Sometimes a professional will have had a brief word with us to check that we are the right service for your child before deciding to make a referral.

Wherever possible we will seek to involve parents and carers in our work.

When we receive a referral, we will speak with the professionals who need to be involved to check that services are helping in the best possible way. We will help clarify what is needed and who or what might provide this.

The way we work includes:

- offering advice
- offering ongoing support to professionals
- offering direct assessment or intervention to young people

A professional working with your child might come to us for advice about the best way to support him/her. Once we have had this discussion we may not need further involvement.

## **Meeting with the FCAMHS team**

You and your child may be asked to come and meet someone from our team. This meeting will be carried out in a place where you feel safe and comfortable. We may need to meet more than once.

Our team is made up of nurses, doctors and psychologists. They are all experienced in working with young people, particularly young people who may not have had positive experience of other services. Often, we arrange for you and your child to meet with us alongside a professional you or they already know well, such as a CAMHS practitioner, youth offending team worker, social worker or teacher.

## **What happens when you have seen us?**

Information from our meetings will contribute to our assessment of your child which we will share with him/her, yourself and professionals who are involved. We often help professionals and parents to make plans to help the young person. We will remain involved for as long as those concerned consider it helpful. In some cases this is for a short time (weeks); in other cases it can be for years.

## **What if I or my child don't want to meet with you?**

We hope that you will agree to attend the appointment with us. We try to offer appointments where your child will feel most safe and comfortable. At the appointment we can discuss any worries or concerns you might have.

If you really do not want to attend the appointment, please speak to one of the professionals who works with you or your child. If you don't want to meet with us but other professionals continue to be concerned about your child, we might still meet with them to discuss his/her situation.