

Please use this guidance if you have a safeguarding concern about a child or a pregnant woman.

**Immediate risk of harm: call the police by dialling 999**

## First Response

**Telephone:**  
0845 460 0001  
**Out-of-hours:**  
0800 999 7677

### If further information or a discussion is needed please consult:

- midwife, health visiting team, school health nurse, CAMHS and the patient's GP
- safeguarding leads in the team
- safeguarding team on consultation line: 07770 648 673
- no names consultation with children's social care - call First Response
- [www.bucksfamilyinfo.org](http://www.bucksfamilyinfo.org) (information regarding children's centres, child care etc)
- safeguarding children intranet page
- BSCB safeguarding procedure (link available on the safeguarding children intranet via the green Patient Safety button)

Patient Safety

### Additional support: Threshold document level 2

Children and young people whose needs can be met through a single agency and partnership working.

### Complex needs or specialist: Threshold document level 3

Children and young people requiring a multi-agency response with a lead professional or identified as a child in need.

### Acute or child protection: Threshold document level 4

Has a high level of unmet and complex needs or is a child in need of protection.

### Contact:

- family resilience team (0845 600 300)
- children's centre
- R-U-Safe (01494 461 112)

Initiate a co-ordinated, targeted, multi-agency response or refer to First Response

Telephone First Response. Follow with a written referral within 48 hours.

Forms are available via the green Patient Safety button.

### Consider referral to Young Carers Bucks

Website: [www.youngcarersbucks.org](http://www.youngcarersbucks.org)  
Aylesbury telephone: 0300 777 2722  
Wycombe telephone: 01494 436 536

Give an update to the GP, health visitor or midwife plus other agencies involved. Review case with your line management and within safeguarding team meetings.

To work effectively, clinicians may need to share information with other clinicians involved in the client's healthcare or with other agencies. Wherever possible this should be discussed with the individual concerned and consent sought to share information; unless this may lead to increased risk to the child, client or clinician, or undermine a criminal investigation.