



Hospital at Home

# Hospital at Home: information for patients and carers

## What is Hospital at Home?

The Hospital at Home team are here to:

- provide healthcare to you at home as an alternative to hospital admission
- support earlier discharges from hospital for people who are well enough to return home

The team will:

- assess your needs and plan your healthcare with you
- provide extra support, monitoring and specialist care whilst you are unwell
- with your permission, liaise closely with any other health and social care professionals, family members or carers involved in your ongoing care so they are aware of your progress

The Hospital at Home team is made up of:

- nurses
- paramedics
- occupational therapists
- healthcare assistants

Your Hospital at Home telephone number is:

**01865 904 256**

## How long will I spend as a patient with Hospital at Home?

This will be different for each person and the decision about when to discharge you from the Hospital at Home service will be made in partnership with you, the team and your GP.

Hospital at Home provides a short term service, 24 hours a day, seven days a week. However, the majority of home visits are between 8am and 10pm.

## Ongoing care after discharge from Hospital at Home

(to be completed on discharge visit)

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**If you become unwell again please contact your GP surgery or telephone 111 when your GP surgery is closed.**

## Concerns and complaints

We aim to provide you with a high quality service at all times. However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the Hospital at Home team or contact the Patient Advice and Liaison Service on freephone 0800 328 7971.

If you need the information in another language or format please ask us

Nëse ky informacion ju nevojitet në një gjuhë apo format tjetër, ju lutem na kontaktoni

আপনি যদি এই তথ্যাদি অন্য কোন ভাষায় বা মাধ্যমে (ফরম্যাট) পেতে চান  
তবে দয়া করে আমাদেরকে বলুন

જો તમને આ માહિતી બીજી ભાષામાં અથવા બીજા આકારમાં જોઈએ, તો કૃપા કરીને અમને પૂછો  
यदि आपको यह जानकारी किसी दूसरी भाषा या आकार में चाहिए हो तो कृपया हम से पूछें

若您需要本信息的另一种语言或格式的版本，请与我们联系

नेवत बुवातुं छित नान्दवारी विनी बुनी ब्राम्हा नं मवल दिंस चाटीसी उहे उं विवथा वव वे मरुं पुहे

اگر آپ کو یہ معلومات کسی دوسری زبان میں یا کسی دوسرے طریقے سے درکار ہوں تو براہ کرم ہم سے پوچھیں :-

Oxford Health NHS Foundation Trust  
Trust Headquarters  
Warneford Hospital  
Warneford Lane  
Headington  
Oxford  
OX3 7JX

Switchboard 01865 901 000  
Email [enquiries@oxfordhealth.nhs.uk](mailto:enquiries@oxfordhealth.nhs.uk)  
Website [www.oxfordhealth.nhs.uk](http://www.oxfordhealth.nhs.uk)

Hospital at Home is part of our Older People Directorate.

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