

How to contact us

Telephone:

Adult (aged 18+): 01865 904 303

Children (aged 4 - 18): 01865 904 467

Fax:

01865 261 785

Address:

Community Bladder and Bowel Service
Witney Community Hospital
Welch Way
Witney
OX28 6JJ

Office opening times:

Monday to Friday, 9am - 5pm

Concerns and complaints

We aim to provide you with a high quality service at all times. However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the team or contact the Patient Advice and Liaison Service on freephone 0800 328 7971.

If you need the information in another language or format please ask us

Nëse ky informacion ju nevojitet në një gjuhë apo format tjetër, ju lutem na kontaktoni

আপনি যদি এই তথ্যাদি অন্য কোন ভাষায় বা মাধ্যমে (ফরম্যাট) পেতে চান তবে দয়া করে আমাদেরকে বলুন

ನಿ ನಮನೆ ಆಗಿ ಮಾತಿನಿ ಅರಿತು ಉಪಯುಕ್ತವಾಗಿ ಅಥವಾ ಅನುಕೂಲವಾಗಿ ಇತರರನ್ನು ಸಹಾಯಿಸಲು ನಾವು ಸಿದ್ಧರೇವೆ

यदि आपको यह जानकारी किसी दूसरी भाषा या आकार में चाहिए हो तो कृपया हम से संपर्क करें

若您需要本信息的另一种语言或格式的版本，请与我们联系

ನಿವರ ಬ್ರಾಂಚ್‌ನಲ್ಲಿ ದಿನದ ನಾಲ್ಕು ಗಂಟೆಗಳಿಗಾಗಿ ದಿನದಾದ್ಯಂತ ಸಹಾಯಕಿಗಳಿರುತ್ತಾರೆ

کراچی کوئی معلومات کسی دوسری زبان میں یا کسی دوسرے طریقے سے درکار ہیں تو براہ کرم ہمیں سہ ماہی سے پوچھیں۔۔۔

Oxford Health NHS Foundation Trust
Trust Headquarters
Warneford Hospital
Warneford Lane
Oxford OX3 7JX

Switchboard: 01865 901 000

Email: enquiries@oxfordhealth.nhs.uk

Website: www.oxfordhealth.nhs.uk

This service is part of our Older People Directorate.
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Bladder and bowel

Oxfordshire
Community Bladder
and Bowel Service

Bladder and bowel health

Approximately one in ten people will experience bladder or bowel symptoms. It can affect children and adults of all ages. Despite being a common problem it is still something we feel embarrassed about.

Seeking help can really improve quality of life. With the right treatment everyone can be helped to effectively manage, improve and in many cases cure their condition.

Bladder and bowel problems may include:

- leaking urine when you cough, sneeze or laugh
- not being able to ignore a sudden urge to pass urine
- waking up more than a couple of times a night to pass urine
- frequent visits to the toilet
- having a condition or disability which stops you from being able to remove your clothes quickly or get to the toilet in time
- difficulty controlling bowel movements
- constipation

Our service

The Oxfordshire Community Bladder and Bowel Service is a community based service offering assessment, individualised treatment and support for anyone over the age of four to improve their bladder and bowel health.

We are a nurse-led service that specialises in continence care and our aim is to help and support patients and carers as much as possible while they are dealing with bladder and bowel issues.

We work with children and adults to promote healthy bladders and bowels through lifestyle management. We aim to improve quality of life and promote dignity and independence through assessment, treatment plans and care reviews.

Who is the service for?

- children aged 4 - 18 years
- adults aged 18 years and above

You must be registered with an Oxfordshire GP in order to access our service.

How do I access the service?

Patients, family members and carers can make a direct referral to the adult service. You can telephone us on the number overleaf.

Healthcare professionals and GPs can write a letter or complete a referral form enclosing a brief summary of their patient's medical history and the reason for the referral. These can be sent via post or fax.

Referral to the children's service can only be made by a healthcare professional.

Once your referral has been received you will be added to our waiting list and you will be offered the next available clinic appointment.

You will be notified by post and the appointment letter will include a three-day bladder diary or a seven-day bowel diary for you to complete and bring to the appointment.

We can also visit housebound patients in their home if the need is highlighted.