

Decision to contact Community Tissue Viability Service

First visit the Tissue Viability Internet Site for a range of resources to support clinical decision making at: www.oxfordhealth.nhs.uk/tissue-viability

Not resolved?

Link with your locality Tissue Viability Resource Nurse

Complex Tissue Viability Referral

Not resolved?

General Enquiry

Complete the relevant section of the TV referral form (for DNs the SBAR form) and submit this with a photograph of the wound (and for DNs a copy of the DN Wound assessment and care plan form). Send by email to:

tissueviabilityADMIN@oxfordhealth.nhs.uk

Email TV co-ordination: tissueviability@oxfordhealth.nhs.uk

ONLY email Locality TVN if it's part of an ongoing conversation specifically with the Locality TVN.

You will receive an automated response to acknowledge your email

TV Co-ordinator will triage referral in line with TV response framework and based on level of detail provided allocate to either: 5 days, 14 days or 28 days depending on assessed level of urgency.

Email should include the NHS number and a clear indication as to the nature of the query within the subject box. See overleaf for guidance.

Three attempts are made by the TV team over a period of 10 days to speak with the referrer. If no response received from the referrer within this time the case is discharged.

If following initial enquiry/referral, there is marked deterioration and/or you are with the patient, please contact the administration team on 01865 904271/904959 who will register the call with the TV nurse co-ordinator.

TV Co-ordinator will triage email in line with TV response framework and based on level of detail provided and will respond in line with criteria.