

Oxford Health NHS Foundation Trust

Date

01 June - 30 June

Your average score for all questions this period



Reviews this period

1073

Your recommend scores

5 Star Score

4.72

% Likely to recommend

94.2%

% Unlikely to recommend

2.6%

Adult Services

Name	This period		Last 6 months		Questions				
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Involvement	Information	Staff
Abingdon Community Hospital Ward 1 ³	-- (5)	4.52	4.76		▼	▼	▼	▼	▼
Abingdon Community Hospital Ward 2 ³	-- (5)	4.72	4.56		▲	▲	▲	▲	▲
Abingdon Dental Clinic ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Abingdon District Nursing Team ⁴	-- (0)	-	4.87		➤	➤	➤	➤	➤
Abingdon Emergency Multi-disciplinary Unit (Ambulatory Care) ³	-- (52)	4.95	4.95		▲	▲	▲	▼	▲
Abingdon GP Out Of Hours Service ³	-- (66)	4.91	4.91		▲	▲	▲	▲	▲
Abingdon MSK Physiotherapy Service ³	-- (0)	-	-		➤	➤	➤	➤	➤
Abingdon Minor Injuries Unit ³	-- (159)	4.89	4.89		▲	▲	▲	▲	▲
Abingdon Outpatients Department ³	-- (0)	-	-		➤	➤	➤	➤	➤
Adult Speech and Language Therapy ⁴	-- (6)	4.83	4.90		▼	➤	▼	▼	▼
Alchester Group District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Allen ward ²	-- (13)	4.06	4.07		▼	▼	▼	▼	▼
Amber Ward ⁶	-- (9)	4.80	4.73		▼	▼	▲	▲	▲
Ashurst Ward ⁵	-- (0)	-	3.56		➤	➤	➤	➤	➤

	This period		Last 6 months		Questions				
Name	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Involvement	Information	Staff
Aylesbury Vale Adult Mental Health Team ⁶	-- (0)	-	3.00		➤	➤	➤	➤	➤
Bampton MSK Physiotherapy Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Banbury Dental Clinic ⁴	-- (1)	5.00	4.93		➤	➤	➤	➤	➤
Banbury GP Out of Hours Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Beaumont & Jericho District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Benson District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Benson MSK Physiotherapy Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Berinsfield and Clifton Hampden District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Bicester Community Hospital Ward ¹	-- (4)	4.70	4.86		⬇	➤	⬇	⬇	➤
Bicester Dental Clinic ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Bicester First Aid Unit ¹	-- (2)	5.00	5.00		➤	➤	➤	➤	➤
Bicester GP Out of Hours Service ¹	-- (0)	-	-		➤	➤	➤	➤	➤
Bicester Health Centre District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Bicester MSK Physiotherapy Service ¹	-- (0)	-	-		➤	➤	➤	➤	➤
Bladder and Bowel Service ¹	-- (0)	-	-		➤	➤	➤	➤	➤
Bloxham & Hook Norton District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Buckinghamshire Early Intervention Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Buckinghamshire Eating Disorder Outpatient Service ⁴	-- (0)	-	4.35		➤	➤	➤	➤	➤
Buckinghamshire Recovery College ⁶	-- (0)	-	-		➤	➤	➤	➤	➤
Buckinghamshire Street Triage Service ⁴	-- (4)	4.50	4.53		⬇	⬆	⬆	⬆	⬆
Burford, Bampton and Broadshires District Nursing Team ⁴	-- (0)	-	4.82		➤	➤	➤	➤	➤
Care Home Support Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Central Oxfordshire Community Therapy Service ⁴	-- (8)	4.95	4.68		➤	➤	⬆	⬆	➤
Central and North East Older Adults Community Mental Health Team ⁴	-- (0)	-	5.00		➤	➤	➤	➤	➤
Chalbury District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Cherwell Ward ²	-- (1)	5.00	5.00		➤	➤	➤	➤	➤
Chiltern Adult Mental Health Team ⁴	-- (4)	4.30	4.67		⬆	⬆	⬆	⬆	⬆
Chiltern Older Adult Mental Health Team ⁴	-- (0)	-	4.93		➤	➤	➤	➤	➤
Chipping Norton District Nursing Team ³	-- (0)	-	-		➤	➤	➤	➤	➤
Chipping Norton MSK Physiotherapy Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Chronic Fatigue Syndrome / ME Service ⁴	-- (4)	4.55	4.55		⬆	⬆	⬆	⬆	⬆

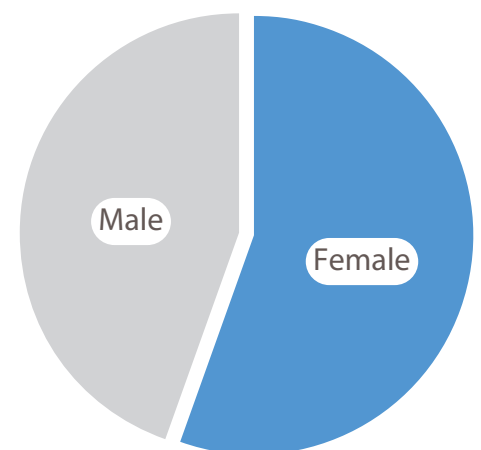
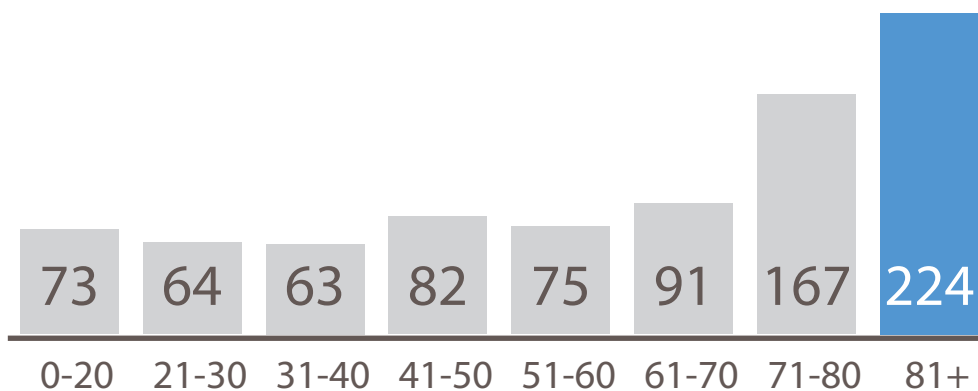
Name	This period		Last 6 months		Questions				
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Involvement	Information	Staff
City Community Hospital Ward ³	-- (9)	4.38	4.48		❌	✅	✅	❌	✅
Community Care Support ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Community Diabetes Service ¹	-- (0)	-	-		➡	➡	➡	➡	➡
Community HIV Support Service ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Continuing Healthcare ³	-- (0)	-	-		➡	➡	➡	➡	➡
Cotswold House Marlborough ⁴	-- (0)	-	4.45		➡	➡	➡	➡	➡
Cotswold House Oxford Daypatient ²	-- (0)	-	-		➡	➡	➡	➡	➡
Cotswold House Oxford Inpatient ²	-- (0)	-	2.00		➡	➡	➡	➡	➡
Deddington District Nursing Team ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Didcot Community Hospital Ward ⁴	-- (12)	4.55	4.79		⚠️	❌	❌	❌	❌
Didcot Dental Clinic ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Didcot Health Centre District Nursing Team ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Didcot MSK Physiotherapy Service ⁴	-- (0)	-	5.00		➡	➡	➡	➡	➡
Donnington District Nursing Team ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
East Oxford Dental Clinic in hours ⁴	-- (4)	5.00	4.90		✅	➡	➡	➡	➡
East Oxford Dental Clinic out of hours ⁴	-- (1)	4.80	4.92		➡	➡	❌	➡	➡
East Oxford District Nursing Team ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Eynsham District Nursing Team ⁴	-- (3)	4.67	4.64		⚠️	❌	❌	✅	✅
Eynsham MSK Pyhsiotherapy Service ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Falls Home Based Exercise Team ⁴	-- (0)	-	4.90		➡	➡	➡	➡	➡
Falls Prevention Service ⁴	-- (24)	4.95	4.92		⚠️	⚠️	⚠️	⚠️	➡
Faringdon MSK Physiotherapy Service ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Faringdon and Shrivenham District Nursing Team ⁴	-- (0)	-	5.00		➡	➡	➡	➡	➡
Goring and Woodcote District Nursing Team ⁴	-- (0)	-	4.80		➡	➡	➡	➡	➡
Gosford District Nursing Team ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Headington District Nursing Team ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Healthy Minds ⁴	-- (6)	4.47	4.47		❌	✅	❌	❌	✅
Heart Failure Community Nursing ⁴	-- (0)	-	-		➡	➡	➡	➡	➡
Henley GP Out of Hours Service ²	-- (0)	-	-		➡	➡	➡	➡	➡
Henley MSK Physiotherapy Service ²	-- (0)	-	-		➡	➡	➡	➡	➡
Henley Minor Injuries Unit ²	-- (13)	4.98	4.98		⚠️	✅	✅	✅	✅

Name	This period		Last 6 months		Questions				
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Involvement	Information	Staff
Henley, Sonning Common and Nettlebed District Nursing Team ⁴	-- (0)	-	4.70		➤	➤	➤	➤	➤
High Wycombe Older Adult Mental Health Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Hightown & Windrush District Nursing team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Home Oxygen Assessment Service ⁴	-- (2)	5.00	4.83		➤	➤	➤	➤	➤
Horsefair & Woodlands District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Hospital at Home ⁴	-- (17)	5.00	4.96		➤	➤	➤	➤	➤
IPPS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Integrated Locality Teams - ILT ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Islip District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Kennington & Botley District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Kidlington Dental Clinic ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Kidlington District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Luther Street Dental Clinic ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Montgomery House District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
North Buckinghamshire Older Adult Mental Health Team ⁶	-- (8)	4.88	4.89		➤	➤	➤	➤	➤
North East Oxfordshire Community Therapy Service ¹	-- (17)	4.88	4.89		➤	➤	➤	➤	➤
North Oxfordshire Community Therapy Service ⁴	-- (30)	4.93	4.91		➤	➤	➤	➤	➤
North Oxfordshire Podiatry Team ⁴	-- (2)	5.00	4.71		➤	➤	➤	➤	➤
North and West Oxfordshire Older Adults Mental Health Team ⁴	-- (1)	5.00	4.75		➤	➤	➤	➤	➤
North and West Oxon Adult Mental Health Team ⁴	-- (8)	3.94	4.36		➤	➤	➤	➤	➤
Nutrition and Dietetic Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Opal Ward ⁶	-- (0)	-	3.56		➤	➤	➤	➤	➤
Oxford City GP Out of Hours Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Oxford City Podiatry Team ⁴	-- (28)	4.95	4.80		➤	➤	➤	➤	➤
Oxford City and North East Adult Mental Health Team ²	-- (0)	-	4.53		➤	➤	➤	➤	➤
Oxfordshire Community Eating Disorder Service ⁴	-- (1)	2.20	4.25		➤	➤	➤	➤	➤
Oxfordshire Early Intervention Service ²	-- (0)	-	-		➤	➤	➤	➤	➤
Phlebotomy Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Phoenix Ward ⁵	-- (18)	4.11	4.15		➤	➤	➤	➤	➤
Physical Disability Physiotherapy Service ⁴	-- (14)	4.97	4.95		➤	➤	➤	➤	➤
Physiotherapy and Fitness Service ²	-- (0)	-	-		➤	➤	➤	➤	➤

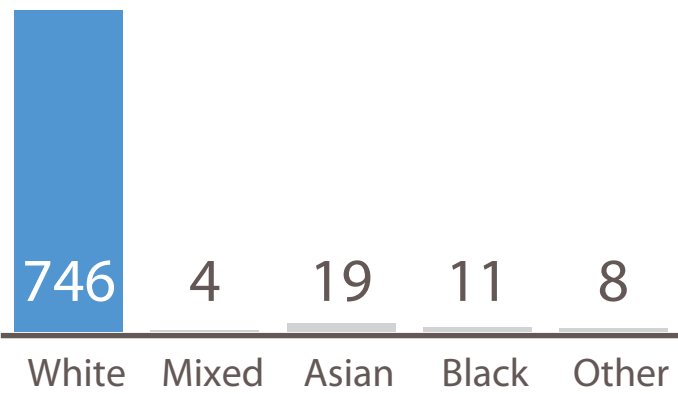
Name	This period		Last 6 months		Questions				
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Involvement	Information	Staff
Psychiatric In Reach Liaison Team (PIRLS) ⁴	-- (0)	-	4.69		➤	➤	➤	➤	➤
Pulmonary Rehabilitation. Respiratory Service ⁴	-- (0)	-	4.72		➤	➤	➤	➤	➤
Rapid Access Care Unit ²	-- (0)	-	4.95		➤	➤	➤	➤	➤
Respiratory Service ⁴	-- (0)	-	4.80		➤	➤	➤	➤	➤
Ruby Ward ⁶	-- (4)	4.25	4.03		⬇	⬆	⬆	⬆	⬆
Sandford Ward ¹	-- (0)	-	-		➤	➤	➤	➤	➤
Sapphire Ward ⁶	-- (0)	-	4.50		➤	➤	➤	➤	➤
Single Point of Access (SPA) Older people's services ³	-- (0)	-	-		➤	➤	➤	➤	➤
South East Oxfordshire Community Therapies Service ⁶	-- (11)	4.96	4.96		⬆	⬆	⬆	⬆	⬆
South East Oxfordshire Podiatry Team ⁴	-- (29)	4.76	4.82		⬆	⬆	⬆	⬆	⬆
South Oxfordshire Adult Mental Health Team ⁶	-- (18)	4.42	4.42		⬆	⬆	⬆	⬆	⬆
South Oxfordshire Older Adult Mental Health Team ³	-- (30)	4.79	4.79		⬆	⬆	⬆	⬆	⬆
South West Oxfordshire Community Therapy Service ³	-- (15)	4.95	4.95		⬆	⬆	⬆	⬆	⬆
South West Oxfordshire Podiatry Team ⁴	-- (7)	4.71	4.74		➤	➤	➤	➤	➤
Summertown District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Supportive & Pallative Care ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Temple Cowley District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
The Leys District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Tissue Viability ⁴	-- (0)	-	4.70		➤	➤	➤	➤	➤
Vaughan Thomas Ward ²	-- (0)	-	4.13		➤	➤	➤	➤	➤
Wallingford Community Hospital St Leonards Ward ⁶	-- (6)	4.70	4.52		⬆	⬆	⬆	⬆	⬆
Wallingford Dental Clinic ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Wallingford District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Wallingford First Aid Unit ⁶	-- (0)	-	-		➤	➤	➤	➤	➤
Wallingford MSK Physiotherapy Service ⁶	-- (2)	5.00	5.00		⬆	⬆	⬆	⬆	⬆
Wantage Community Hospital Ward ⁵	-- (0)	-	-		➤	➤	➤	➤	➤
Wantage Dental Clinic ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Wantage District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Wantage MSK Physiotherapy Service ⁵	-- (0)	-	-		➤	➤	➤	➤	➤
Watlington MSK Physiotherapy Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Watlington and Chalgrove District Nursing Team ⁴	-- (2)	4.90	4.93		⬆	⬆	⬆	⬆	⬆

Name	This period		Last 6 months		Questions				
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Involvement	Information	Staff
West Oxfordshire Community Therapy Service ⁴	-- (4)	5.00	4.88		▲	▲	➤	▲	▲
Westbar, Sibford & Cropedy District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Wheatley District Nursing Team ⁴	-- (3)	4.87	4.93		➤	➤	▼	▼	➤
Wiltshire Eating Disorder Outpatient Service ⁴	-- (7)	4.60	4.58		▲	▼	▼	▼	▼
Wintle Ward ²	-- (8)	4.08	3.67		▼	▼	▲	▲	▼
Witney Community Hospital Linfoot Ward ¹	-- (17)	4.87	4.66		▲	▲	▲	▲	▲
Witney Community Hospital Wenrisc Ward ¹	-- (15)	4.95	4.93		▲	➤	▼	▼	➤
Witney Dental Clinic ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Witney District Nursing Team ⁴	-- (2)	4.60	4.77		▼	➤	➤	➤	➤
Witney Emergency Multi-disciplinary Unit (Ambulatory Care) ¹	-- (80)	4.92	4.86		▲	▼	▲	▲	▼
Witney GP Out of Hours Service ¹	-- (8)	4.81	4.81		▲	▲	▲	▲	▲
Witney MSK Physiotherapy Service ¹	-- (0)	-	-		➤	➤	➤	➤	➤
Witney Minor Injuries Unit ¹	-- (27)	4.87	4.87		▲	▲	▲	▲	▲
Woodlands and Oaktree District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Woodstock District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤
Wychwood District Nursing Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤

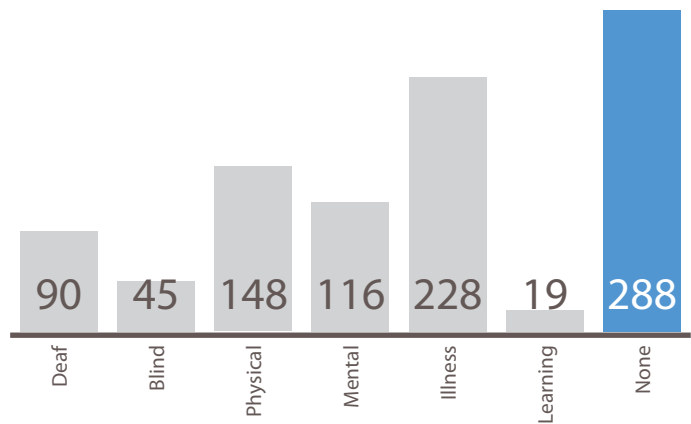
Reviews by patient's age



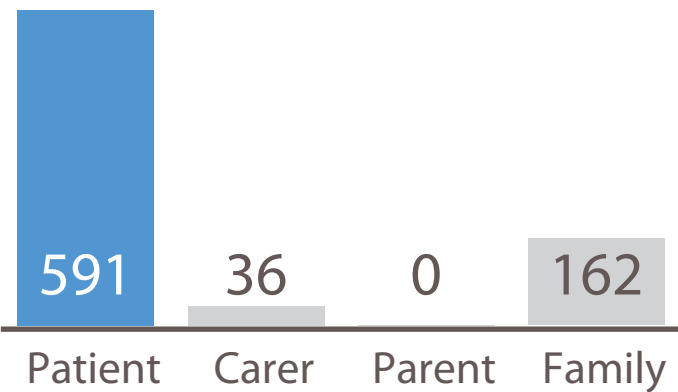
Reviews by patient's ethnicity



Reviews by patient's conditions



Reviews by reviewer type



Demographics completion rate

Question	Blanks	% Completed
Age	16	98.13
Gender	23	97.31
Ethnicity	68	92.06
Long-term Conditions	147	82.83
Reviewer type	65	92.39

Top three services (with 5 reviews or more)

Hospital at Home	5.00
Henley Minor Injuries Unit	4.98
Physical Disability Physiotherapy Service	4.97

Bottom three services (with 5 reviews or more)

Wintle Ward	4.08
Allen ward	4.06
North and West Oxon Adult Mental Health Team	3.94

Children's Services

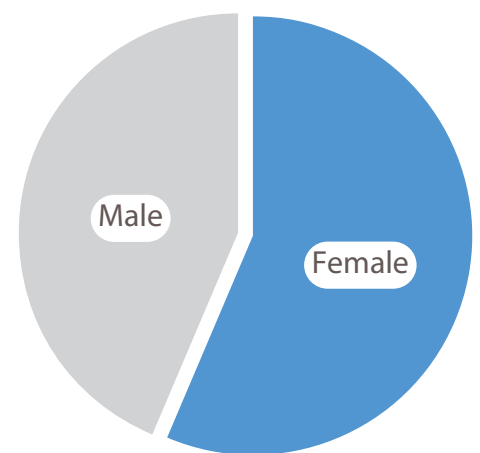
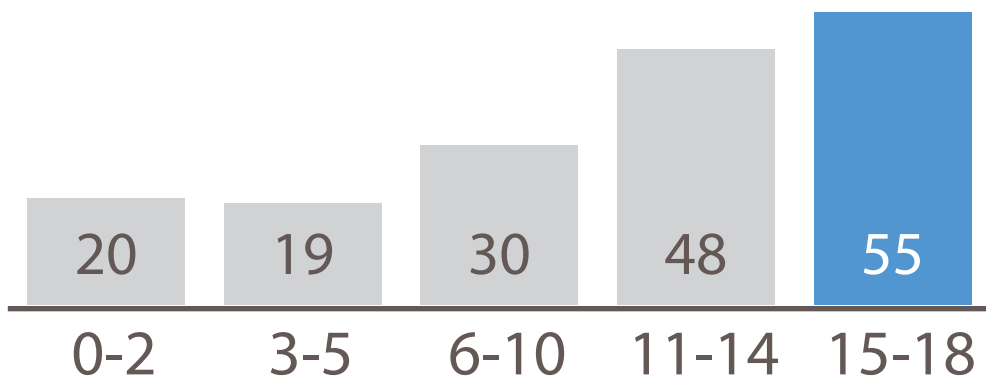
Name	This period		Last 6 months		Questions						
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Parent Dignity	Involvement	Information	Staff	Suitable Location

Name	This period		Last 6 months		Questions						
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Parent Dignity	Involvement	Information	Staff	Suitable Location
Abingdon & Wallingford Health Visiting Team ⁴	-- (0)	-	4.86		➤	➤	➤	➤	➤	➤	➤
Abingdon Dental Clinic Childrens ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
BANES & Wiltshire FASS Service ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
BaNES OSCA ⁴	-- (0)	-	4.64		➤	➤	➤	➤	➤	➤	➤
BaNES Tier 3 CAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Banbury Dental Clinic Childrens ⁴	-- (10)	5.00	4.94		➤	➤	➤	➤	➤	➤	➤
Banbury Health Visiting Team ⁴	-- (5)	4.89	4.90		➤	➤	➤	➤	➤	➤	➤
Barnardos Buddies ⁴	-- (7)	4.94	4.94		➤	➤	➤	➤	➤	➤	➤
Bicester & Kidlington Health Visiting Team ⁴	-- (5)	5.00	4.93		➤	➤	➤	➤	➤	➤	➤
Bicester Dental Clinic Childrens ⁴	-- (0)	-	4.93		➤	➤	➤	➤	➤	➤	➤
Buckinghamshire CAHBS ⁴	-- (1)	5.00	5.00		➤	➤	➤	➤	➤	➤	➤
Buckinghamshire CAMHS Eating Disorders Pathway ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Buckinghamshire CAMHS Getting More Help ⁴	-- (23)	3.89	3.89		➤	➤	➤	➤	➤	➤	➤
Buckinghamshire CAMHS Neuro Developmental Pathway ⁴	-- (1)	4.80	4.90		➤	➤	➤	➤	➤	➤	➤
Buckinghamshire CAMHS OSCA ⁴	-- (1)	4.86	4.50		➤	➤	➤	➤	➤	➤	➤
Buckinghamshire CAMHS SPA ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Buckinghamshire Learning Disabilities CAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Buckinghamshire Liaison and Diversion Team ⁴	-- (2)	4.90	4.93		➤	➤	➤	➤	➤	➤	➤
Carterton, Chipping Norton & Witney Health Visiting Team ⁴	-- (8)	4.79	4.81		➤	➤	➤	➤	➤	➤	➤
Central Oxfordshire School Health Nursing Service ⁴	-- (6)	4.60	4.68		➤	➤	➤	➤	➤	➤	➤
Central Oxfordshire pCAMHS ⁴	-- (3)	4.80	4.71		➤	➤	➤	➤	➤	➤	➤
Children's Community Nursing Respite ⁴	-- (1)	5.00	5.00		➤	➤	➤	➤	➤	➤	➤
Children's Community Nursing Special Schools Service ⁴	-- (0)	-	5.00		➤	➤	➤	➤	➤	➤	➤
Children's Community Nursing Team ⁴	-- (6)	4.85	4.85		➤	➤	➤	➤	➤	➤	➤
Children's Integrated Therapies Occupational Therapy Team ⁴	-- (0)	-	4.79		➤	➤	➤	➤	➤	➤	➤
Children's Integrated Therapies Physiotherapy Team ⁴	-- (0)	-	4.67		➤	➤	➤	➤	➤	➤	➤
Children's Integrated Therapies Speech & Language Therapy Team ⁴	-- (23)	4.88	4.75		➤	➤	➤	➤	➤	➤	➤
Childrens Community Nursing Clinics ⁴	-- (0)	-	3.96		➤	➤	➤	➤	➤	➤	➤
Didcot Dental Clinic Childrens ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Donnington, Leys, Headington & Wheatley Health Visiting Team ⁴	-- (3)	5.00	5.00		➤	➤	➤	➤	➤	➤	➤
East Oxford Dental Clinic Childrens in hours ⁴	-- (5)	5.00	4.93		➤	➤	➤	➤	➤	➤	➤

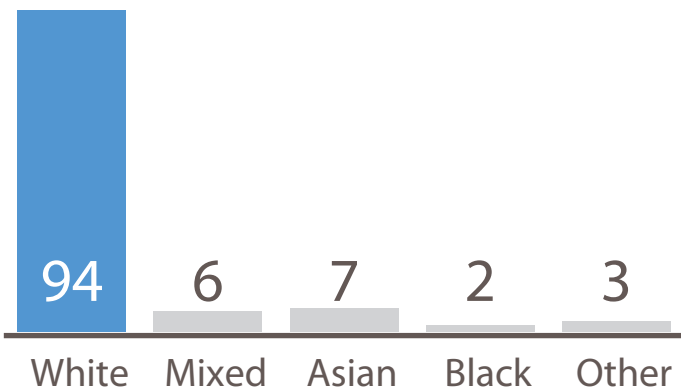
Name	This period		Last 6 months		Questions						
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Parent Dignity	Involvement	Information	Staff	Suitable Location
East Oxford Dental Clinic childrens out of hours ⁴	-- (0)	-	4.90		➤	➤	➤	➤	➤	➤	➤
Enysham, Long Hanborough, Woodstock & North Oxon Health Visiting Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Family Assessment Safeguarding Service - FASS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Family Nurse Partnership ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Forensic CAMHS ⁴	-- (0)	-	4.29		➤	➤	➤	➤	➤	➤	➤
Henley & Thame Health Visiting Team ⁴	-- (16)	4.66	4.74		❌	❌	✅	❌	❌	❌	❌
Highfield Unit Oxford ²	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Horizon ⁴	-- (3)	4.77	4.83		❌	✅	✅	✅	✅	✅	❌
Iffley & Cowley Health Visiting Team ⁴	-- (5)	5.00	5.00		✅	✅	✅	✅	✅	✅	✅
Kidlington Dental Clinic Children ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Looked After Children Service ⁴	-- (3)	4.27	4.69		❌	➤	➤	✅	✅	➤	✅
Looked After Children's Health Clinic. ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Marlborough House Swindon ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Marlborough PCAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Marlborough Tier 3 CAMHS ⁴	-- (0)	-	3.88		➤	➤	➤	➤	➤	➤	➤
Melksham PCAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Melksham Tier 3 CAMHS ⁴	-- (2)	4.80	4.56		❌	✅	✅	✅	✅	✅	✅
Neuropsychiatry CAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
North Buckinghamshire CAMHS - waiting area Aylesbury ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
North Oxfordshire CAMHS ⁴	-- (26)	4.82	4.67		❌	❌	❌	✅	❌	❌	✅
North Oxfordshire School Health Nursing ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
North Oxfordshire pCAMHS ⁴	-- (3)	4.73	4.73		✅	✅	✅	✅	✅	✅	✅
Oxfordshire CAHBS ⁴	-- (0)	-	4.80		➤	➤	➤	➤	➤	➤	➤
Oxfordshire CAMHS OSCA ⁴	-- (0)	-	4.20		➤	➤	➤	➤	➤	➤	➤
Oxfordshire Central CAMHS team ⁴	-- (1)	5.00	4.80		✅	➤	➤	➤	➤	➤	➤
Oxfordshire Childrens ASD Pathway ⁴	-- (1)	5.00	4.79		✅	➤	➤	➤	✅	➤	➤
Oxfordshire Learning Disabilities CAMHS ⁴	-- (1)	5.00	5.00		✅	✅	✅	✅	✅	✅	✅
Oxfordshire Liaison and Diversion Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Phoenix Team ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Reconnect ⁴	-- (1)	5.00	4.95		➤	➤	➤	➤	✅	➤	➤
Salisbury PCAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤

Name	This period		Last 6 months		Questions						
	Responses	Score	Score	Trend	Recommend	Dignity/Respect	Parent Dignity	Involvement	Information	Staff	Suitable Location
Salisbury Tier 3 CAMHS ⁴	-- (0)	-	4.37		➤	➤	➤	➤	➤	➤	➤
South Buckinghamshire CAMHS - Waiting area High Wycombe ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
South Oxfordshire CAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
South Oxfordshire School Health Nursing Service ⁴	-- (1)	5.00	4.87		➤	➤	➤	➤	➤	➤	➤
South Oxfordshire pCAMHS ⁴	-- (9)	4.78	4.76		➤	➤	➤	➤	➤	➤	➤
Swan Unit ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Swindon CAMHS ⁴	-- (6)	4.80	4.64		➤	➤	➤	➤	➤	➤	➤
Swindon Learning Disabilities CAMHS ⁴	-- (10)	4.88	4.86		➤	➤	➤	➤	➤	➤	➤
Swindon OSCA ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Wallingford Dental Clinic Children ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Wantage Dental Clinic Children ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Wantage, Faringdon & Didcot Health Visiting Team ⁴	-- (17)	4.71	4.71		➤	➤	➤	➤	➤	➤	➤
Wiltshire & BaNES Tier 3 CAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Wiltshire OSCA ⁴	-- (2)	3.40	4.38		➤	➤	➤	➤	➤	➤	➤
Wiltshire Tier 2 CAMHS ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤
Witney Dental Clinic Childrens ⁴	-- (0)	-	-		➤	➤	➤	➤	➤	➤	➤

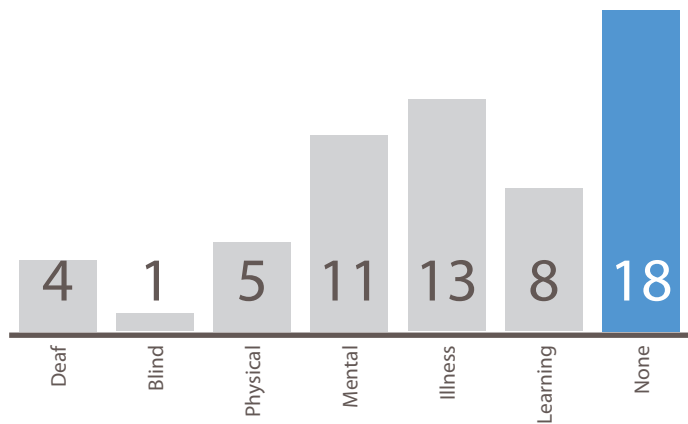
Reviews by patient's age



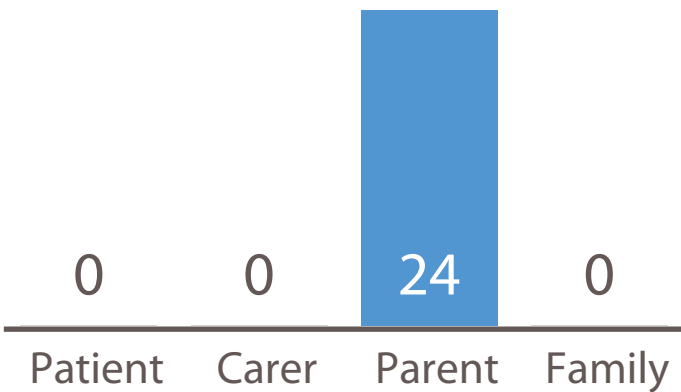
Reviews by patient's ethnicity



Reviews by patient's conditions



Reviews by reviewer type



Demographics completion rate

Question	Blanks	% Completed
Age	4	97.73
Gender	6	97.24
Ethnicity	15	88.19
Long-term Conditions	91	28.35
Reviewer type	0	100.00

Top three services (with 5 reviews or more)

Banbury Dental Clinic Childrens	5.00
East Oxford Dental Clinic Childrens in hours	5.00
Iffley & Cowley Health Visiting Team	5.00

Bottom three services (with 5 reviews or more)

Henley & Thame Health Visiting Team	4.66
Central Oxfordshire School Health Nursing Service	4.60
Buckinghamshire CAMHS Getting More Help	3.89

Key Location

- 1 Bicester Community Hospital
- 2 Warneford Hospital
- 3 Abingdon Community Hospital
- 4 Didcot Community Hospital
- 5 Wantage Community Hospital
- 6 Wallingford Community Hospital
- 1 Witney Community Hospital
- 2 Townlands Hospital
- 3 Community City Hospital within Fullbrook Centre
- 4 Community Services - Oxford Health NHS Foundation Trust
- 5 Littlemore Mental Health Centre
- 6 The Whiteleaf Centre
- 1 Sandford Ward Within Fullbrook Centre
- 2 Cherwell Ward Within Fullbrook Centre