

**Decision to contact Community Tissue Viability Service**

First visit the Tissue Viability Internet Site for a range of resources to support clinical decision making at: [www.oxfordhealth.nhs.uk/tissue-viability](http://www.oxfordhealth.nhs.uk/tissue-viability)

**Complex Tissue Viability Referral**

TV Co-ordinator will triage email in line with TV response framework and based on level of detail provided and will response in line with criteria.

Email should include the NHS number and a clear indication as to the nature of the query within the subject box. See overleaf for guidance.

Email TV co-ordination at either: [tissueviability@oxfordhealth.nhs.uk](mailto:tissueviability@oxfordhealth.nhs.uk) or [oxfordhealth.tissueviability@nhs.net](mailto:oxfordhealth.tissueviability@nhs.net). Depending on whether your email ends in oxfordhealth.nhs.uk or nhs.net

If following initial enquiry/referral, there is marked deterioration and/or you are with the patient, please contact the administration team on 01865 904271/904959 who will register the call with the TV nurse co-ordinator.

TV Co-ordinator will triage referral in line with TV response framework and based on level of detail provided allocate to either: 5 days, 14 days or 28 days depending on assessed level of urgency

Three attempts are made by the TV team over a period of 10 days to speak with the referrer. If no response received from the referrer within this time the case is discharged.

You will receive an automated response to acknowledge your email

Complete the relevant section of the TV referral form and submit this with photograph; medical history; medications; recent blood results by email:

[tissueviabilityADMIN@oxfordhealth.nhs.uk](mailto:tissueviabilityADMIN@oxfordhealth.nhs.uk) or [oxfordhealth.tissueviability@nhs.net](mailto:oxfordhealth.tissueviability@nhs.net)

Depending on whether your email ends in oxfordhealth.nhs.uk or nhs.net

**General Enquiry**

**Not resolved?**

Link with your locality Tissue Viability Resource Nurse

**Not resolved?**