

Action Plan following the Independent Investigation into the mental health homicide 2015-14132

In January 2016 NHS England (South) commissioned Niche Patient Safety to conduct an independent investigation into the care and treatment of Ms A, to review the events that led up to the death of Mr X on 16 April 2015 and to consider if the incident was predictable or preventable. The final report is available on NHS England's website.

Summary of incident:

On the morning of 16 April 2015 Ms A, aged 26 year old, called 999 to report a male, (Mr X), had been stabbed at her home. The victim was taken to hospital by the emergency services where he subsequently died. A post-mortem examination established Mr X, aged 23, died from a stab wound to his chest.

Ms A was found guilty of murder and was received a life tariff with a minimum sentence of eighteen years.

At the time of the incident Ms A had an eighteen-month old child. She was under the care of Oxford Health NHS Foundation Trust's early intervention service (EIS) and health visiting service (HV). Ms A was last seen by her health visitor on 20 August 2014 and by her EIS social worker on 27 October 2014. Ms A's GP was the last professional to see her on 8 April 2015.

Action plan:

The below action plan has been developed by Oxford Health NHS Foundation Trust in response to the findings from the independent investigation.

	Recommendation	Action and evidence to confirm action has taken place	Person responsible for implementation	Date for completion
1	Any reduction in support provided to a patient by other agencies should be considered as a possible increase in risk factors and a risk assessment review must be undertaken by Oxford Health NHS Foundation Trust's community mental health services.	<p>The Team Manager captures this recommendation within an addendum to the Early Intervention Service (EIS) Operational Policy. The policy will be approved by the Service Director and communicated across the team in supervision and team meetings.</p> <p>The Team Manager will conduct a periodic audit of compliance with Clinical Risk Assessment Management (CRAM) policy.</p> <p>Issues of reduced support will be discussed in individual supervision and recorded in supervision notes.</p>	<p>EIS Manager</p> <p>EIS Community Lead</p> <p>EIS Manager</p>	<p>1st February 2018</p> <p>Completed. Audited October 2017, there were no concerns highlighted. Risk assessments are regularly audited via CPA Audit and the next one is due January 2018.</p> <p>A new supervision template has been introduced in February 2017 and will be due for audit in January 2018.</p>
2	Oxford Health Foundation Trust's mental health services must invite all involved agencies to a patient's CPA	Embed CPA policy in clinical practice by:		

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	review. If they are unable to attend they should be asked to contribute to the review and receive a copy of the CPA review and associated risk assessments.	Issuing a risk note to all mental health clinical staff reminding them of the CPA policy to invite all relevant professionals, carers, friends and family to the CPA. To be audited as per action 9.	Patient Safety Lead	1 st Feb 2018
3	Oxford Health NHS Trust should update its Management of Domestic Abuse guideline to provide staff with a more comprehensive overview of the various types of domestic violence, including Situational Couple Violence.	This recommendation is complete and the Trust has updated the policy, information pages and the training modules provided by the Safeguarding Team. Monitoring of the impact of these updated guidelines will be reported through the Quality Committee.	Adult Safeguarding Lead.	1 st December 2017
4	Where there has been a disclosure by a patient that they have previously been involved in a relationship where there has been situational couple violence this should be considered and documented within their risks assessments as a significant risk factor. Consideration should be given to referring them to the appropriate domestic violence support services.	The EIS team will develop, test and implement a dashboard to highlight risk across the team and the Operational Policy will be updated to provide clarity around signposting to the appropriate support services.	EIS Manager	Completed. A Domestic Violence lead in EIS has been appointed and trained. Safeguarding is reviewed as a standing agenda item at the weekly clinical meeting. Risk assessment is highlighted during that meeting and

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		The EIS will report episodes of situational couple violence to the Adult Safeguarding Lead and this detail will become an element of the report to Quality Committee.	EIS Manager	clients are RAG rated. 1st March 2018
5	For any patient within Oxford Health NHS Foundation Trust's Early Intervention Service who is either pregnant or in the post-partum phase, the potential risk factors need to be considered and regularly reviewed. There should be on going liaison with the patient's Health Visitor and any other involved agency and they should be invited to contribute to the patient's CPA reviews.	The clinical supervisors will monitor the care of pregnant or post-partum service users through supervision. The Adult Directorate will provide assurance that CPA policy is embedded by reviewing audit results which are reported to Executive Committees.	EIS Manager Head of Nursing	Completed. A new detailed supervision format is being used to support staff in supervision flagging up when pregnant or post-partum service users are seen. Completed.
6	Where there are particular concerns about a patient who is either pregnant or during the post-partum phase Early Intervention Service should seek the advice of the Trust's Infant Parent perinatal Service	This recommendation will be completed by the EIS Team manager who will include this case in a study presented to a learning event for EIS staff in Oxfordshire. This action will be monitored annually by local audit.	Team Manager EIS Team Manager EIS	Completed. We have strengthened links with Perinatal services through meetings and

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	(IPPS) or refer them to Oxford University Foundation NHS Trust's specialist perinatal psychiatric service.			sharing contact details. Partnership working has been taking place and discussed at the weekly clinical team meeting.
7	Information about Oxford Health Foundation Trust's Adult Mental Health services should be a part of the health visitor's core induction training.	<p>The Trust will communicate the findings of the report with the Link Nurse Team for Health Visiting.</p> <p>The Trust will communicate the findings of the report with the link for the Health Visiting Course at Oxford Brookes University</p>	<p>Patient Safety Lead</p> <p>Deputy Director of Nursing</p>	<p>Completed.</p> <p>Completed.</p>
8	Oxford Health NHS Foundation Trust must ensure that information regarding referral pathways and any changes to their mental health services are communicated to their health visiting services	<p>This recommendation is combined with 5 and 10</p> <p>This recommendation requires the relationships between teams to be developed and nurtured. In order to do this the Service Managers for the Health Visiting Service will arrange to meet the EIS Team Manager and Service Manager to discuss the report and the findings.</p> <p>A Clinical Services Directory is updated every 3 months and saved on the intranet.</p>	<p>Service Manager EIS and EIS Team Manager</p> <p>Head of Quality Governance</p>	<p>Completed.</p> <p>Completed.</p>
9	An audit of clinical supervision should be undertaken within Oxford Health Foundation Trust's Early Intervention Service to	The supervision audit will be conducted on all staff members in the team currently employed and will ascertain if the risk assessments recorded in care records for service users are still appropriate.	Service Manager EIS	1 st May 2018 New supervision templates have been implemented in EIS, which

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	ensure that patients who have been assessed as being low risk (i.e. green) are being regularly discussed within supervision. To also ensure that there is consistency within the service with regard to the criteria being utilised in the assessment of the patients within this category.	<p>The audit will also review the process of CPA's for patients.</p> <p>The review will consider the regularity of review of risk assessments. The team report will report in to the directorate quality meeting</p>		ensures all patients are reviewed and discussed. An Away Day was held in December 2017 which focused on the CPA process – a pathway developed for all patients under EIS. A review of Risk assessments and Care plans will be undertaken again in April 2018 to ensure this pathway has been embedded
10	Both Oxford Health Foundation Trust's Early Intervention and the Health Visitors service should develop a joint protocol which identifies a multi-agency approach to communication, information sharing and contingency	<p>This recommendation is combined with 5 and 8.</p> <p>The action is for the Trust to review the policy framework in place, conduct a gap analysis and re write the policy and protocols to ensure that they meet the needs of service users who are pregnant</p>	Service Manager EIS	28 th Feb 2018 As part of a thematic review a joint protocol is being developed for use across mental health, health visiting and maternity services.

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	planning for patients with mental health issues who disengage with either service.	This incident will be included in core maternal health training for health visitors	Head of Service Health Visitors	1st September 2018 Links have been made with leads from all 3 areas and regular information sharing sessions planned.
11	Oxford Health NHS Foundation Trust should undertake an audit of patients within its Early Intervention Services who are either pregnant or have children under the age of 5 years to ascertain if midwives and health visitors are being routinely invited or asked to contribute to CPA reviews. This audit should also review the standard of information sharing between these services.	EIS will conduct an audit over the preceding 12 months of all contacts with pregnant women or those caring for under 5's. The audit will include a simple check of the standard of information sharing that occurred between EIS, midwifery and health visiting services.	Service Manager EIS	28 th February 2018 As part of the thematic review clinicians across all adult mental health services, mental health midwife leads and health visiting leads are being reminded of these protocols and the joint protocol will be shared across all services.

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				The EIS team is aware that the work with this group was not consistent and so training has been put in place with the plan to complete an audit to check that staff are working to the expected level.
12	Oxford Health NHS Foundation Trust should ascertain if they have made contact with both the families of Ms C and the victim after this incident. If this did not occur, then their failure with regard to their Duty of Candour must be immediately addressed.	This action is completed and the evidence of contact is retained by Oxford Health NHS Foundation Trust on a secure server.		Completed
13	Oxford Health NHS Foundation Trust induction training should include developing practitioners' understanding and responsibility with regard to the Think Family Agenda.	This action is complete. This element is on the Safeguarding presentation of Trust Induction. The trust has developed its strategy for family involvement, <i>I Care, You Care – Family, Friends and Carers Strategy 2017-2010</i> . The action plan is held at Board level.		Completed

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