

**Your experience of using services within the Oxfordshire Mental Health Partnership**

**About this survey**

The Oxfordshire Mental Health Partnership was set up in consultation with people who experience mental illness and their families and carers. The Partnership has been around since October 2015 and services are designed to provide recovery and well-being support for adults who live with severe mental illness. We are now seeking feedback on how the Partnership has progressed and want to hear the views of people who use these services. The ways in which we would like your feedback is through this survey and a series of focus groups. The survey runs from 3 to 30 June 2019.

1. **Are you?**

* A person who uses services
* A carer
* A family member

**The services you receive**

These questions are about the health and social care support you receive from the organisations that form the Oxfordshire Mental Health Partnership.

**2. Which of these services do you receive health and social care support from?**

* Oxfordshire Mind
* Oxford Health
* Connections
* Restore
* Response
* Elmore community services

**3. Was the service easy to access?**

|  |  |  |  |
| --- | --- | --- | --- |
| Oxfordshire Mind | Yes | No | N/A |
| Oxford health | Yes | No | N/A |
| Connections | Yes | No | N/A |
| Restore | Yes | No | N/A |
| Response | Yes | No | N/A |
| Elmore Community Services | Yes | No | N/A |

**If no, please explain**

**4. What is good about the service? Please name the service you are referring to.**

**5. What could be better about the service you receive? Please name the service you are referring to.**

**6. Which part of the health and social care support you receive is most important to you?**

**7. Have mental health services worked together well to meet your needs?**

|  |  |  |
| --- | --- | --- |
| Yes | No | N/A |

Comments:

**Wellbeing and recovery  
8. What has supported your wellbeing and recovery the most?**

**9. If you feel you want to do something to improve or maintain your wellbeing what would it be?**

**Safe, healthy and feeling good**

**10. We want to find out about things that could help you be safe, healthy and feel good. In the past people have told us that they would like to have support with the following; are they still important to you? Please tick.**

* Improvement or stability in mental health
* Timely access to services
* To continue to live in stable accommodation
* Have fewer physical health problems related to mental health
* Improvement or stability in mental health
* To be supported with day time activities, groups, physical activities
* To be supported in my role as a carer

**Is there anything else you would like support with not mentioned above?**

**11. Mental Health crisis / prevention**

If you’ve had a mental health crisis did you know where to go for help?

* Yes No

**12. What support did you get?**

**13. Was it helpful?**

**14. Was it available when you needed it?**

**Thank you for taking part in this survey – your views will help to shape our work in the future.**

Please either post the survey to:

Adults Strategy, FREEPOST RTRX-GJUL-HXHY, 3rd Floor, County Hall, New Road, OX1 1ND

Or email it to: [adults.strategy@oxfordshire.gov.uk](mailto:adults.strategy@oxfordshire.gov.uk)