

How can I give feedback on the service I receive?

We will ask you for feedback on our services so that we can consider how to develop our service.

Alternatively go to: www.iwantgreatcare **input code: 1205** or you can ask one of our team for a form to complete.

Contact the team

Telephone: 01865 902613

Email:

Forensic.CAMHS@oxfordhealth.nhs.uk

Useful links

Oxford Health NHS FT children and young people's webpages can be found via the below link:

www.oxfordhealth.nhs.uk/children-and-young-people/

Talk to us about other useful resources.

Concerns and complaints

We aim to provide you with a high quality service at all times. However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the team or contact the Patient Advice and Liaison Service on freephone 0800 328 7971.

If you would like to have information translated into a different language, please contact the Equality and Diversity Team at:
EqualityandInclusion@oxfordhealth.nhs.uk

Arabic يُرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتسيق مختلف.

Bengali আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।

Urdu اگر آپ یہ معلومات دیگر زبان یا مختلف فارمیٹ میں چاہتے ہیں تو برائے مہربانی ہم سے رابطہ کریں۔

Chinese 若要以其他語言或格式提供這些資訊，請與我們聯繫

Polish Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z nami.

Portuguese Queira contactar-nos se pretender as informações noutro idioma ou num formato diferente.

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Oxford Health
NHS Foundation Trust



fCAMHS

Information for
young people

Thames Valley Community Forensic Child and Adolescent Mental Health Team (FCAMHS) – a service covering Oxfordshire, Berkshire and Buckinghamshire

What is Forensic CAMHS?

Forensic CAMHS is an NHS service that helps young people who are displaying behaviours that may be putting others at risk. The service is there to help these young people particularly where there are concerns about emotional or other related difficulties.

Why have I been referred to FCAMHS?

Young people are usually referred to us by professionals who know you and are concerned about you and about your risk to others. These professionals may be from CAMHS, social care, youth offending services, schools or other organisations. They often ask us for advice about how they can help you.

What happens next?

We might simply need to discuss your situation with the professional who contacts us about you. Sometimes we ask a young person to come and meet with someone from our team. This meeting will be carried out in a place where you feel safe and comfortable and we welcome input from your family or a professional that you trust.

When we see you, we will talk with you about the reasons why you have been referred to our team, and think about how we, or other people, can help you.

We may talk about some of your previous or current life experiences; we'll do this in a sensitive and understanding way to make sure you feel comfortable.

If I meet with someone from FCAMHS, what happens next?

You may need several appointments with the team before we have enough information to complete an accurate assessment.

When we have done this, we will share this with you, your family or someone looking after you, and the professionals working with you.

We'll discuss different approaches available to meet your needs, and we'll always take your own wishes into account.

Some young people remain in contact with us for a short period of time whilst others remain with us for much longer.

Who might I see?

Our team is made up of nurses, doctors and psychologists. They are all experienced in working with young people and in particular with young people who may not have had positive experience of other services.

What if I don't want to attend the appointment?

We hope that you will agree to attend the appointment with us. We try to offer appointments where you feel most safe and comfortable. At the appointment we can discuss any worries or concerns you might have. If you really do not want to attend the appointment, please speak to one of the professionals who works with you. If you really do not want to meet with us but other professionals continue to be concerned about you, we might meet with them to discuss your situation.

Will my information be kept confidential?

Confidentiality is very important to us. The information you provide will only be shared with the relevant professionals. This will be explained to you in more detail at your appointment.