



District Nursing

What to do with equipment and supplies that are no longer needed

Our commitment to you

Community staff will ensure that the correct equipment and supplies are provided so as to minimise waste in terms of time and money.

Community staff will prescribe appropriately.

The community services division is looking at how to ensure waste is kept to a minimum alongside maximising resources such as nurses' and therapists' time, and the use of space. Currently we are looking at the management of:

- equipment - beds, chairs, cushions, special mattresses, walking aids and commodes
- all prescribed items - medications, catheter and ostomy supplies
- continence supplies
- wound dressings

By minimising waste, resources are used to their full potential. This means that staff time is spent providing care and not managing the storage and return of old supplies and equipment - saving money and releasing time to care.

How can you help?

It is important that, wherever possible, you only order the equipment, supplies and medications that you need and that you do not stockpile supplies which might later go to waste.

Equipment

You can contact NRS directly to have any equipment collected from your home.

To arrange a collection please telephone 01869 225420

Prescribed items

You can return all prescribed items to your chemist for disposal. This includes all tablet and liquid medications, catheter supplies and ostomy supplies.

Continence supplies

Return of products can be arranged, however this is dependant on the value of products to be collected. If the value of the products is less than the collection cost then we will not be able to arrange a collection. Please discuss this with your district nurse.

Wound dressings

These dressings belong to you and so can be kept by you for future use or discarded. Dressings cannot be returned to the district nurse due to infection control regulations. If you have a new wound please seek professional advice

Please ensure that all care notes are returned to the nurse or therapist. Thank you.

Your healthcare professionals are:

You can contact them by telephone:

Please leave your name, telephone number and address on the answerphone if a member of staff is not available.

Concerns and complaints

We aim to provide you with a high quality service at all times. However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the MIU/FAU team or contact the Patient Advice and Liaison Service on freephone 0800 328 7971.

If you would like to have information translated into a different language, please contact the Equality and Diversity Team at: EqualityandInclusion@oxfordhealth.nhs.uk

Arabic يُرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتسويق مختلف.

Bengali আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।
Urdu اگر آپ یہ معلومات دیگر زبان یا مختلف فارمیٹ میں چاہتے ہیں تو برائے مہربانی ہم سے رابطہ کریں۔

Chinese 若要以其他語言或格式提供這些資訊，請與我們聯繫

Polish Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z nami.

Portuguese Queira contactar-nos se pretender as informações noutra idioma ou num formato diferente.

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