

## Concerns and complaints

We aim to provide you with a high quality service at all times. However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the team or contact the Patient Advice and Liaison Service on freephone 0800 328 7971.

### Contact us

Forensic CAMHS,  
Temple House,  
Temple Court,  
Keynsham,  
Bristol,  
BS31 1HA

Contact us at:  
01865 903038

Email: [fcamhsswn@oxfordhealth.nhs.uk](mailto:fcamhsswn@oxfordhealth.nhs.uk)

If you would like to have information translated into a different language, please contact the Equality and Diversity Team at: [EqualityandInclusion@oxfordhealth.nhs.uk](mailto:EqualityandInclusion@oxfordhealth.nhs.uk)

أرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتسبيق مختلف.

আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।  
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Chinese 若要以其他語言或格式提供這些資訊，請與我們聯繫

Polish Aby uzyskać informacje w innym języku lub w innej formie, skontaktuj się z nami.

Portuguese Queira contactar-nos se pretender as informações noutro idioma ou num formato diferente.

Oxford Health NHS Foundation Trust  
Trust Headquarters  
Warneford Hospital  
Warneford Lane  
Headington  
Oxford  
OX3 7JX

Switchboard: 01865 901000  
Email: [enquiries@oxfordhealth.nhs.uk](mailto:enquiries@oxfordhealth.nhs.uk)  
Website: [www.oxfordhealth.nhs.uk](http://www.oxfordhealth.nhs.uk)

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Forensic CAMHS South West (North)

Information for  
Professionals

## What is Forensic CAMHS?

The Forensic Child and Adolescent Mental Health Service (CAMHS) team is a specialist service for young people under the age of 18 who have mental health concerns and who show high risk behaviours towards others. These young people may or may not be in contact with the youth justice system.

The service has strong links with many agencies working with young people across the South West and beyond. The team includes consultant psychiatrists, a consultant clinical psychologist, a consultant mental health nurse, an assistant psychologist and an administrator.

## Referrals and criteria

We are a small team but welcome enquiries from any professional with concerns about a young person.

Our referral criteria are:

- The young person is under 18 years old *and*
- There is a concern regarding the young person's mental health *and*
- The young person presents a high risk of harm towards others.

We will ask you to provide information about the young person via a referral form and may also seek clarification via phone or email.

When you make a referral, we expect you to have discussed this with the young person and their family or carers and to

have sought their consent. In certain cases where consent is not given but there are major concerns, a referral can be made on safeguarding grounds.

## Once a referral has been made

Once a referral has been sent to our service, we will discuss things with you to check that services are helping in the best possible way. We will help clarify what is needed and who or what might provide this.

Services we offer to support professionals include:

- Initial advice
- Case consultation
- Joint assessment
- Case supervision
- Training
- Specialist interventions

Information from our contact with referrers or meetings with young people will contribute to our assessment of the child or their situation. We will then share this with those involved.

We often help professionals and parents to make plans to help the young person and remain involved for as long as is considered helpful. In some cases this is for a short time (weeks), while in other cases it can be for years.

## What happens next?

Once we have enough information to have an accurate assessment we will share this with you, the family and any other professionals as appropriate. We will usually do this in the form of a report or letter.

We may offer ongoing input from our service to you, another professional or perhaps the young person/family. We will agree and plan this with you.

## Feedback

We want to know about your experience with Forensic CAMHS. Please provide us with your feedback at:

<https://www.surveymonkey.co.uk/r/fcamhsreferrer>