



**Oxford Health**  
NHS Foundation Trust



Community Learning Disability Services

# Oxfordshire Intensive Support Team

## Who are we?

We are a team providing a specialist service for children, young people and adults with a learning disability whose behaviours or mental health needs require intensive support and input alongside the community learning disability services.

**A range of health professionals working together as a specialist team**

## What might happen

- ✓ I have a learning disability
- ✓ My GP surgery is in Oxfordshire
- ✓ I am receiving support from the Community Disability Teams or Learning Disability CAMHS Team



A referral is made to the Intensive Support Team



I will have an assessment by someone from the Intensive Support Team



If this service can support me they will write a care plan and tell me what will happen



Different professionals from the team will work with me to help me with my needs



When the support is completed I will be discharged and the Community Learning Disability Team or CAMHS Team will continue their input

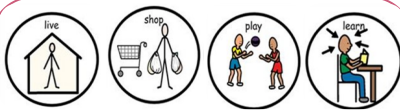


## Our services

The Intensive Support Team can offer support with:



Behaviour, thoughts, feelings and relationships.



Community access



Daily living skills

Sensory



Communication



We will write you a positive behaviour support plan if you need one.

## Referrals

Only the Community Learning Disability Team or LD CAMHS Team can make a referral to the Intensive Support Team. You or your family member/carer will need to agree to the referral.

You may get help from some of the following professionals:

Behavioural  
Specialist

Occupational  
Therapist

Behavioural  
Assistant

Psychologist



Behavioural  
Nurse

Speech and Language  
Therapist

## Contact us

If you would like any further information about the Oxfordshire Intensive Support Team, please contact:



**Telephone:** 01865 901 419



**Email:** [ISTeam.Oxfordhealth@nhs.uk](mailto:ISTeam.Oxfordhealth@nhs.uk)



**Opening Hours:**  
Monday-Friday 9am-5pm



For non office hours please contact the out of hours service at the Warneford Switchboard on 01865 901 000

# Concerns and complaints

We aim to provide you with a high quality service at all times.

However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the team or contact the Patient Advice and Liaison Service on freephone 0800 328 7971.

If you would like to have information translated into a different language, please contact the Equality and Diversity Team at: [EqualityandInclusion@oxfordhealth.nhs.uk](mailto:EqualityandInclusion@oxfordhealth.nhs.uk)

**Arabic** يُرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتسميق مختلف.

**Bengali** আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।  
**Urdu** اگر آپ یہ معلومات دیگر زبان یا مختلف فارمیٹ میں چاہتے ہیں تو برائے مہربانی ہم سے رابطہ کریں۔

**Chinese** 若要以其他語言或格式提供這些資訊，請與我們聯繫

**Polish** Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z nami.

**Portuguese** Queira contactar-nos se pretender as informações noutra idioma ou num formato diferente.

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