

Child and support with making sure that recommendations from it are followed up by the agencies involved.

For more information about CETR's please visit:

<https://www.england.nhs.uk/publication/my-care-and-treatment-review/>

For further information about this service please call the Keyworker Team on **01865 902961 / 07425 615792** during office hours,  
Or email:  
[oxoncamhskeyworker@oxfordhealth.nhs.uk](mailto:oxoncamhskeyworker@oxfordhealth.nhs.uk)

## Concerns and complaints

We aim to provide you with a high quality service at all times. However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the team or contact the Patient Advice and Liaison Service on freephone 0800 328 7971.

If you would like to have information translated into a different language, please contact the Equality and Diversity Team at:  
[EqualityandInclusion@oxfordhealth.nhs.uk](mailto:EqualityandInclusion@oxfordhealth.nhs.uk)

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আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে Bengali পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।  
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Chinese 若要以其他語言或格式提供這些資訊，請與我們聯繫  
Polish Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z nami.  
Portuguese Queira contactar-nos se pretender as informações noutra idioma ou num formato diferente.

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CAMHS

The Dynamic Support Register (DSR) and Keyworker Service for Children and Young People in Oxfordshire  
For parents and carers

## What is the DSR?

The Dynamic Support Register is for people who have been diagnosed with a Learning Disability, or Autism, or both.

It is important that local NHS services understand the needs of people with a Learning Disability, Autism or both in their area, so that their care network can be proactive in making sure they receive the right support at the right time. The DSR for children in Oxfordshire holds information about the young person and what areas of their care may require enhanced community support. The information helps services to work more closely together to manage a person's support effectively and ensure good outcomes in the community.

In addition to this leaflet, your child's Care Co-ordinator will be able to answer any questions you may have about this process as it is important that you and your child are able to make an informed decision about whether to consent to being added to the DSR.

## What sort of information is held on the register?

The information will depend on the person and their care and support needed. Usually it will include information about:

- Name, NHS number and type of accommodation
- Information about who is involved in their care
- How they are managing with their Health, Education, and Social circumstances
- Any Specialist Care Plans that have been developed to support them living in the

community

- Key information that people involved in their care and support should know, in order to help keep them safe.

## What do we do with this information?

The Dynamic Support Register for Children and Adolescents in Oxfordshire is managed on behalf of the Clinical Commissioning Group by Oxfordshire CAMHS Keyworker Service.

Once your child has been identified and added to the DSR, their care will be routinely reviewed in combination with their support network to make sure that all of the best practice for young people with a Learning Disability and/or Autism is in place.

We know that the needs of young people can change quickly, so this register is intended to aid early identification of increased risk and help us to proactively support them in the community.

## How do we do this?

The Oxfordshire CAMHS Keyworker Service is a small team with specialist knowledge and skills in working with people who have a Learning Disability and/or Autism. We are not a Clinical Team and your Child's care will still be coordinated by the CAMHS Pathway that they have been working with, such as 'Getting More Help' or the Neurodevelopmental Conditions (NDC) for example. Depending on the needs of your child, we will offer advice and support to the

Care Team or in some circumstances, we may need to be more actively involved for the best outcome.

Should your Child be at risk of an admission to a Mental Health Hospital, the Keyworkers will work closely alongside other Agencies involved to try and prevent this happening or will remain involved to try to make their hospital stay as short as possible..

The Keyworkers have a significant role in supporting with the Community Education and Treatment Review (CETR) process, explained in the next section.

## What is a CETR and who might need it?

CETRs are focused on those children and young people who either have been or may be about to be admitted to a Specialist Mental Health/ Learning Disability Hospital either in the NHS or in the Independent Sector.

CETRs bring together those responsible for commissioning and providing services (this will include Nurses, Social Workers, Education, Commissioners and other Health Education and Social Care Professionals, alongside Strategic Commissioners where appropriate) with independent clinical opinion and the life experience of children and young people and families from diverse communities with Learning Disabilities, Autism or both.

The Oxfordshire CAMHS Keyworker Service will attend the CETR to support your Child to help advocate on behalf of you and your