The Oxfordshire Community Services Strategy: An Update for the Council of Governors
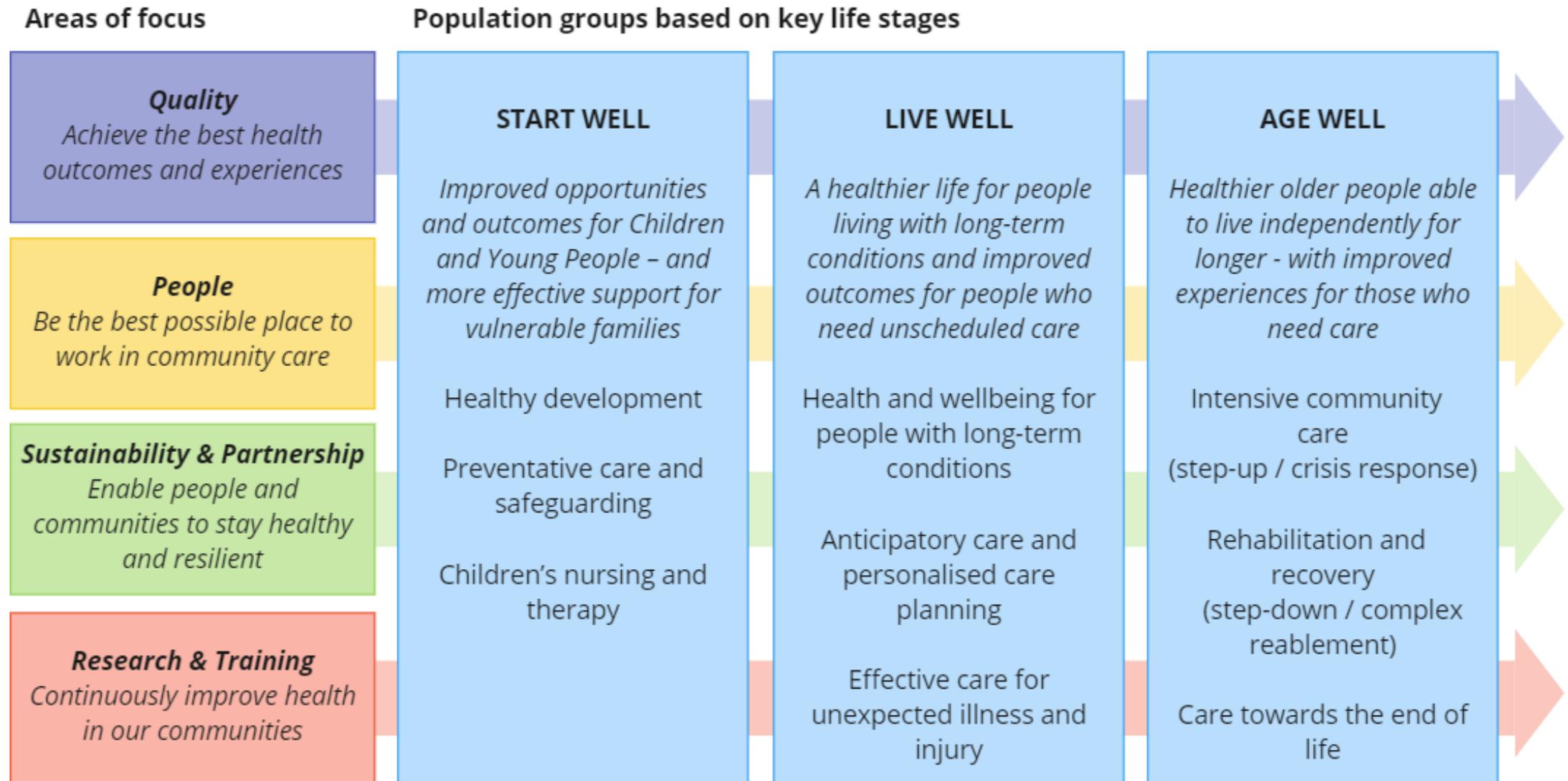
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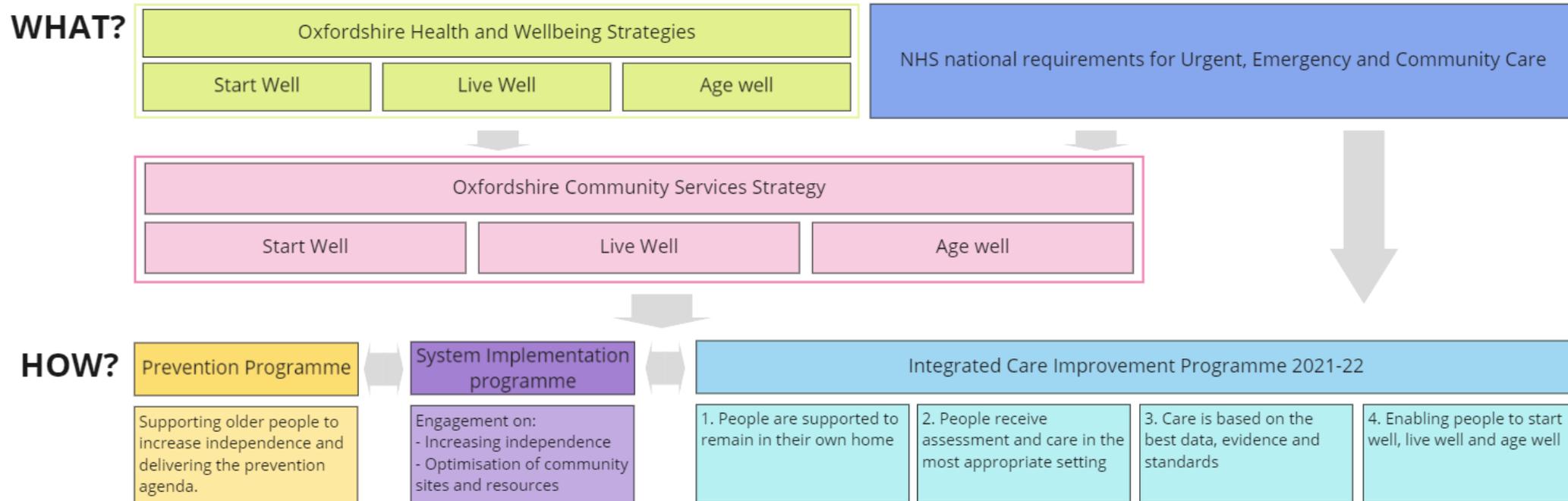Executive Managing Director – Primary, Community and Dental Care Services

Quick overview

- Working with our system partners, over the past six months we have progressed the development of a high-level strategic framework and delivery programme for community services in Oxfordshire
- As part of this work, we need to identify a set of key principles which we can apply when considering the options for future services
- We have drafted an initial list of 10 principle-based questions and will be working over the next couple of months to engage with a wide range of people to review these
- Questions for today:
  - What are your initial views on our proposed principles?
  - Are there other key principles we should be considering when shaping our future community services?
  - Are their some principles that are particularly important and should be weighted accordingly? Or others that are less important?

The strategic priorities on one page

Areas of focus

Population groups based on key life stages

Quality Achieve the best health outcomes and experiences	**START WELL**	**LIVE WELL**	**AGE WELL**
People Be the best possible place to work in community care	*Improved opportunities and outcomes for Children and Young People – and more effective support for vulnerable families*	*A healthier life for people living with long-term conditions and improved outcomes for people who need unscheduled care*	*Healthier older people able to live independently for longer - with improved experiences for those who need care*
Sustainability & Partnership Enable people and communities to stay healthy and resilient	Healthy development Preventative care and safeguarding Children's nursing and therapy	Health and wellbeing for people with long-term conditions Anticipatory care and personalised care planning	Intensive community care (step-up / crisis response) Rehabilitation and recovery (step-down / complex reablement)
Research & Training Continuously improve health in our communities		Effective care for unexpected illness and injury	Care towards the end of life

How will we deliver the strategy as a system?

Working with the Oxfordshire system partners, we have set out an overarching strategy framework (the 'what') and three implementation programmes (the 'how'). The implementation programmes are:

- **Prevention programme;** this will focus on supporting the population to stay healthy, improve their wellbeing and independence and delay the onset of ill-health as they age
- **System implementation programme;** this will focus on the work that underpins the strategy – such as engagement with stakeholders on the options for optimising the use of our community sites and resources
- **Integrated care improvement programme;** this will deliver focused service improvement and transformation projects, across a range of community and urgent care services (e.g. a 2-hour community response)

Who will we engage with?

Task	Months			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
Development and engagement approach developed																				
Public engagement on principles and approach																				
Develop criteria for evaluation of options																				
Targeted engagement to co-produce proposals																				
Formal public consultation																				
Engagement on implementation																				

Engagement with a wide range of stakeholders is central to the community services system strategy and will be organised in a number of phases:

- **Development and engagement approach developed;** working with a range of stakeholders to develop the approach which will be taken to delivering the strategy

- **Public engagement on principles and approach;** developing the principles which will shape the strategy

- **Development of the criteria for evaluation of options;** co-production of the criteria to evaluate options

- **Targeted engagement to co-produce proposals;** working with members of the public, staff, carers and patients to shape the options

- **Formal public consultation;** Formal process to consult on and substantial service changes

- **Engagement on implementation;** Feedback of outcome of decision and implementation plan to deliver proposals

We have identified the following **10 principle-based questions** we can ask when evaluating future options for community services:

PREVENTION AND EARLY INTERVENTION	To what extent does this option enable us to maximise the opportunities for preventative care to maintain and increase people's health, independence and wellbeing at an earlier stage?
CARE CLOSER TO HOME	To what extent does this option enable care and support to be provided as close to home in a setting that is safe, effective and clinically appropriate for the patient?
WHOLE PERSON AND WHOLE COMMUNITY	To what extent does this option support mental and physical health and wellbeing to be integrated as essential, interdependent aspects of the whole person - and enable the person to have a positive impact on the health and wellbeing of their family and community?
ENGAGEMENT AND COLLABORATION	To what extent does this option enable models of care which support a high level of engagement and collaboration, at the optimal scale to deliver patient and service outcomes effectively?
BEST PRACTICE & EVIDENCE-BASED CARE	To what extent does this option enable care based on available evidence and best practice and ensure that pathways are aligned with key quality and regulatory standards?
OPTIMAL USE OF SITES AND RESOURCES	To what extent does this option enable the optimal use of the wide range of available and potential healthcare sites and facilities, whilst promoting ease and equality of access?
SUSTAINABILITY & ENVIRONMENT	To what extent is this option sustainable both in regard to finance and the environment, minimising the unnecessary use of limited resources and improving environmental health?
SUPPORTING CARING AND CAPABLE STAFF	To what extent will this option support the recruitment, retention and development of staff to lead and work in skilled teams that are caring, capable and continuously improving?
NATIONAL AND LOCAL PRIORITIES	To what extent does this option support delivery of agreed priorities in relevant national and locally-developed system strategies?
CONTINUOUS IMPROVEMENT	To what extent does this option empower teams to lead and improve care based on local needs, while delivering consistently good outcomes and experiences of care across the county?

Please give us your views

- What are your thoughts about these principles?
- Are there other key principles we should be considering when shaping our future community services?
- Are their some principles that you feel are particularly important and should be given additional weighting? Or others that are less important?

Please email your views to: communityservicesfeedback@oxfordhealth.nhs.uk

Visit our webpage to see the Trust's more detailed strategy framework and for updates as the strategy progresses: www.oxfordhealth.nhs.uk/news/oxford-health-community-services-strategy-development/