

## Outstanding Questions from AGM

Question	Name	Answer
Also, are there any plans to introduce local services, including pre- and post-operative care, for the Trans Community, to save them travelling to London?	Julien Fitzgerald	I am not aware that we have plans to develop any specific services for the trans community however, we are very sensitive to the needs of this community and committed to ensuring that all our services deliver person specific care.
The amount held in provision with NHSR in 2019/20 in respect of clinical negligence liabilities was £1,774k; a year later it was £7,435k - that's a huge increase. How has this happened? Doesn't appear to be outstanding care provided with such as sizeable increase. Any comment?	Louis Reieud	The decision as to what financial reserves are maintained by NHS Resolution is one for NHS Resolution, who administer the scheme on behalf of all members. Factors that are taken into account include number of claims and potential value of claims if successful. We are not able to provide details of individual claims.
What is the resource required for the future vaccination program?	Julien Fitzgerald	Our teams are required to deliver the school imms and booster programmes for cohorts 1-9 (50 and over, clinically extremely vulnerable, and front-line health and care staff).
When should all front-line workers get a booster?		Staff are eligible to book their booster 182 days (6 months) after their second vaccination on the NHS national booking system.
How and where will the booster vaccines be delivered? Will GP Practices be utilised?	Julien Fitzgerald	Boosters are being offered at mass vaccination sites, local vaccination (PCN) sites, community pharmacies and hospital hubs. Oxford Health will also be offering clinics for staff to attend for their booster vaccination and details will be available in due course.
When can we book a COVID-19 booster?	Anonymous	Boosters are being offered at mass vaccination sites, local vaccination (PCN) sites, community pharmacies and hospital hubs. Oxford Health will also be offering clinics for staff to attend for their booster vaccination and details will be available in due course.
What is going to happen at Wantage Hospital?		A recent meeting of the Oxfordshire Joint Health Overview and Scrutiny Committee received an update on new pilot services that being rolled out at Wantage Community Hospital. You can read the update <a href="#">here</a> .
A constituent of mine has an 8-year-old on the autism spectrum; he is hugely intelligent and does well academically - but his ASD leads to	Karen Squibb-Williams	In Oxfordshire the service is mostly diagnostic, and there is treatment provided for young people with co-morbid mental health issues

<p>unpredictable very violent outbursts. Is there any community provision to support those affected in this way, and their families?</p>		<p>Following diagnosis, parents are recommended to attend post-diagnostic course which outlines reasonable adjustments and includes session on anxiety and challenging behaviour.</p> <p>Schools have access to specialist communication and interaction team (funded by local authority). If the young person's needs are above universal level – which sounds like it is in this case; schools should also start Early Help process and invite social care for wider support as required</p> <p>Look charity (Autism Family Support) provides challenging behaviour course to parents; NDC (neurodevelopmental conditions) also has a similar group, if young person qualifies for CAMHS provision and needs are complex.</p>
<p>Thanks Ben - this does rely on IT how will that work for staff and patients?</p>	<p>Anonymous</p>	<p>An IT strategy is being developed as part of the broader Community Services strategy, including a review of the clinical records system used in the services and also support for staff to be able to work more effectively in home and community settings.</p>
<p>How are the services between the transition between CAMHS and AMHS going to be improved and how will the trust look at making the transition seamless?</p>	<p>Julien Fitzgerald</p>	<p>The Trust is looking at the range of services it provides and seeking to minimise the impact of transition between services on service users, their families, and carers.</p> <p>Improving transitions from our CAMHS services is a priority and we are working with our colleagues in adult mental health services in Buckinghamshire, Oxfordshire and in BSW on this and harnessing support from place-based system partners as well as those who use services as well as looking at opportunities across the Integrated Care Systems (ICSs).</p>
<p>What is the mechanism used to contact patients without disregarding patient consent as well as DPA and GDPR? Where is the patient data drawn from?</p>	<p>Julien Fitzgerald</p>	<p>The legal basis under GDPR for NHS Trust's processing patient data for research purposes, is 'task in the public interest'. Depending on the type of personal data that is being processed, research is also subject to appropriate additional safeguards and is considered 'necessary for scientific research purposes. A privacy notice is available to the public on the Oxford Health website, giving more detailed information about how patient data is used at Oxford Health (<a href="#">Privacy Notice - Oxford Health NHS Foundation Trust</a>)</p> <p>Informed patient consent is a key part of taking part in research. This process ensures that patients who are interested in participating in research, are presented with all the relevant information about a study, before choosing whether they would like to be involved.</p>

	<p>Following patient and staff consultation, the 'Count me in' approach was introduced in Adult and Older Adult Mental Health services in August 2021. The new process changes the way we inform patients about research that they may be eligible to take part in. It aims to increase accessibility and inclusivity to research, by ensuring that every patient is informed about relevant research opportunities (unless they choose not to receive this information). This local change only relates to research that involves active participation and therefore informed consent from participants is required in order to take part.</p> <p>We have worked to ensure this process meets <a href="#">individuals rights</a> of GDPR, by providing transparent information, communication and a means to object for our patients . Those who may be contacted about research using the 'Count me in' approach, will be informed about this new service directly by letter, as well as on posters and leaflets in clinic areas and on the Trust website pages - <a href="https://www.oxfordhealth.nhs.uk/research/participate/contacting-patients/">https://www.oxfordhealth.nhs.uk/research/participate/contacting-patients/</a>. Information includes contact details, for people to let us know if they do not wish to be contacted.</p> <p>For those patient groups not yet included within the 'Count me in' approach (for example Community and CAMHS services) patients will continue to be informed about relevant research by their direct care team.</p> <p>Searches to identify patients for research contact, are only conducted for approved studies. Each approved study requires independent ethics committee and Health Regulatory Authority (HRA), as well as approval from Oxford Health. All searches are conducted using a de-identified and pseudonymised electronic patient record system, called <a href="#">Clinical Record Interactive Search (CRIS)</a>. This enables relevant patients, who meet the study inclusion criteria and who have been informed about the 'Count me in' approach, to be located, without revealing their direct identity (name or contact information). Patients who have asked not to be contacted about research, either with Oxford Health or via the <a href="#">National Data Opt out scheme</a>, will be excluded. Trained and approved staff will then locate the patients corresponding</p>
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<p>Why is Oxford Health involved in vaccine trials? How does this affect other research?</p>		<p>Oxford Health is part of the national response to the pandemic in both the NHS and research and development (R&amp;D) Across the UK, R&amp;D has been focused on building from scratch evidenced-based knowledge to tackle COVID-19 and its effects. It is evident that we in the NHS/Healthcare research have been international leaders. As per NHS staff redeployment, this was also the case for R&amp;D staff not directly work on COVID projects.</p>
<p>Are there any services offered for mums who have not yet given birth?</p>		<p>Yes, we work antenatally with mums. We can become involved as soon as a lady is pregnant if needed. We do lots of antenatal bonding and attachment, birth prep and monitoring of mental health. We can work in a psychologically informed way to support women to prepare for the transition to motherhood. We also have a pre conceptual service where we can advise women with mental health conditions on future pregnancies (meds in pregnancy, any risks to baby etc). We also link in with maternity services to support monitoring in pregnancy.</p>
<p>What do you recommend for mums who are struggling with separation anxiety?</p>		<p>We support all mothers and babies with separation anxiety. If a baby is experiencing separation anxiety, we would support the mother/carer to meet the infant’s mental health needs – being responsive to their baby and knowing how to follow their cues. We would also advise on practical strategies (i.e. transfer of mum smell into cot etc). If the mum is struggling with the anxiety, we would generally utilise CBT strategies to teach her to manage this. Each case is different, and a personalised approach would be taken.</p>

By Bipolar - Type 1 Disorders, would this also include Bipolar Affective Disorder- Type 2 and General and Complex PTSD?	Julien Fitzgerald	Yes, all those conditions are covered by our Perinatal Mental Health Team. We would work with a woman with any mental health condition. We also have a specialist consultant who can diagnose conditions if needed.
Is there any support for women who have had female genital mutilation during perinatal period?	Anonymous	Yes, we would support women who have had genital mutilation during the perinatal period – we have an excellent psychologist, or our care coordinators can work in a psychologically informed way. We would also link in with specialist services and joint work with them if appropriate.
What service provision is available for the diagnosis of, treatment of and support for children and young people with Long Covid? I see on the website there is mention of the partnership with OUH and the service for adults, but I couldn't find any mention of children.	Mary Ashdown	We have been working with Oxfordshire CCG and Oxford University Hospitals NHS Foundation Trust (OUH) to establish the Children and Young People's Hub; however, it is likely that it will sit predominantly within OUH with support from OHFT. Discussions are ongoing.
Will there be leaflets about this on all wards thank you	Amanda	The Perinatal Mental Health Team have a website and various leaflets which are distributed throughout the trust
Is the same service provided to same sex couples?	Julien Fitzgerald	Yes, the Perinatal Mental Health Team provide services to same sex couples - absolutely. Our families come in many formats – single parent, mum and nan, same sex, step-parents etc. We support each dyad (mother and baby) and their partner. We often also support other close family members too. We recognise that mother's benefit from good support, so we are happy to support all significant people in the family.