

ChatHealth 11-19 years

New School Health Nursing messaging service for young people aged between 11-19 years attending state schools or home educated in Oxfordshire

Text **07312 263084**
to message a school health nurse



Or scan QR code here to start a chat



We do not usually inform your parents, teachers or anyone else if you contact the ChatHealth messaging service. We might inform other professionals if we were concerned about your or someone else's safety, but we would usually speak to you first. Your messages are stored and can be seen by other healthcare staff who follow the same confidentiality rules. We aim to reply to you within one working day Monday to Friday, excluding Bank Holidays, and you should get an immediate bounce-back to confirm we received your text. If you need help before you hear back from us, contact a member of school staff, your parent or carer, or your doctor. Our text number does not receive voice calls or MMS picture messages. We support messaging from UK mobile numbers only (which does not include messages sent from landlines, international mobile numbers and some 'number masking' mobile apps). Prevent ChatHealth from sending messages to you by texting STOP to our number. Please respect your school's mobile phone policy. Messages are charged at your usual rate.