



Supporting children
and young people in
complex situations



CAMHS

The Link Programme

Information for Professionals

What is the Link Programme?

The Link Programme has been developed to help young people who have a range of needs including education health, social care and others who professionals and families and carers are finding it difficult to help.

What areas does it cover?

The Link Programme covers Oxfordshire, Berkshire and Buckinghamshire.

How we help

Referrals to the Link teams can come from any professional working with a young person with 'complex needs' who feels that existing provision is not meeting such need and is unsure how to proceed.

These may be practitioners working in:

- Children's social care
- CAMHS, community nursing and paediatric teams
- A wide range of education services
- Youth Justice teams and the police
- The voluntary and community sector (VCS).

How does the Link Team work with professionals?

There is a 'stepped approach' from the Link Team depending on the level of input required. This could include any or all of the following:

- Giving advice
- Single or Multiple Agency consultation
- Assessment by Link Team staff
- Assessment and direct management by the Link Team

Referral guidelines

Referrals will be considered for children/young people aged 0-18 years who meet the broad 'complex needs' criteria outlined in the 'Framework for Integrated Care.'

Their difficulties are:

Multiple (ie not just in one domain, such as mental and physical health)

Persistent (ie long term rather than transient, including for example learning disability, autism or both)

Severe (ie not responding to standard 'clinical' interventions)

Framed by family and social contexts (such as: early family disruption, loss, inequality, prevalence of Adverse Childhood Experiences)

And where there are **significant concerns** about ongoing emotional, mental health or neurodevelopmental difficulties which cannot/are not being addressed by existing provision.

Contact us:

Professionals are always welcome to contact us for an initial discussion regarding possible input from our Link teams.

Following an initial discussion, there will be agreement about whether further Link team involvement is required and what form that may take.

Oxfordshire

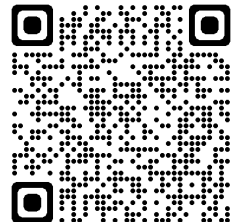
Tel: 01865 903653

Email: oxonlinkteam@oxfordhealth.nhs.uk

Berkshire – this service is not yet operational but is expected to be taking referrals by September 2023.

Buckinghamshire - this service is not yet operational but is expected to be taking referrals by September 2023.

**For more information please see the
Link Programme pages on the
Oxford Health website.**



Accessibility

Patient information leaflets are also available on the Oxford Health website www.oxfordhealth.nhs.uk/about-us/publications/

One in seven people have some form of disability. For some, this can impact their ability to access online content or services.



We use **ReachDeck** on our website to help make our online content accessible and usable to everyone.

The ReachDeck toolbar can be accessed via the headphones icon in the bottom right corner of the screen. You can translate material into different languages, read aloud and access other assistive features.



Oxford Health has partnered with AccessAble to produce Access Guides for our services, departments and wards. Each guide

Comments, suggestions and complaints

We are committed to providing a high standard of professional support and advice. You can contact the Patient Advice and Liaison Service (PALS) which provides advice and support to patients, families and carers and can help to resolve any problems, concerns or complaints that you may have. Call them on **0800 328 7971**, or email **PALS@oxfordhealth.nhs.uk**

Oxford Health NHS Foundation Trust

Trust Headquarters

Littlemore Mental Health Centre

Sandford Road, Oxford OX4 4XN

Switchboard 01865 901 000

Email enquiries@oxfordhealth.nhs.uk

Website www.oxfordhealth.nhs.uk

Caring | Safe | Excellent



Become a member of
our Oxford Health NHS
Foundation Trust
[www.ohftnhs.uk/
membership](http://www.ohftnhs.uk/membership)



*Making a difference to patients, their
families and staff who care for them*
Find out more www.oxfordhealth.charity

Revised June 2023 OH 017.23