

**Information Governance**

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17 May 2018

Reference no. 18190040

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 19 April making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request**

1. How many agencies do you engage with for your recruitment of temporary nurses and health care assistants and can you please list them?
2. How many agencies do you engage with for your recruitment of permanent nurses and can you please list them?
3. What has your spend been on temporary nurses?
4. What has your spend been on permanent nurses in 2017?
5. How many temporary shifts have been released to agencies for mental health nurses?
6. How many temporary shifts have been released to agencies for general nurses?
7. How many temporary shifts have been released to agencies for theaters nurses?
8. How many temporary shifts have been released to agencies for A&E nurses?
9. How many temporary shifts have been released to agencies for Community nurses?
10. How many temporary shifts that have been released to agencies for mental health nurses go unfilled?
11. How many temporary shifts that have been released to agencies for general nurses go unfilled?
12. How many temporary shifts that have been released to agencies for theaters nurses go unfilled?
13. How many temporary shifts that have been released to agencies for A&E nurses go unfilled?
14. How many temporary shifts that have been released to agencies for Community nurses go unfilled?

15. Are all temporary shifts released to all agencies at the same time or is there a tiering system?

16. Do you have any off framework spend for temporary agency staff?

Response:

1.

Athona

Cromwell

Eleventh Hour Medical

Falcon

ID Medical

KCare

MedGen

Medics Pro

MSI

Nurse Line

Patersons

Pertemps

Pro Health

Rapid Response

SCS

TFS

Thornbury

Tripod

Urgent

Westmeria

Your World Nursing

2. 0

3. £3,943,152

4. £55,921,391

5. 4516

6. 1608

7. 0

8. 0

9. 6

10. 264

11. 102

12. 0

13. 0

14. 0

15. tiering

16. Yes

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance