

Information Governance

White Building
Littlemore Mental Health Centre
Sandford Road
Littlemore
Oxford
OX4 4XN

Tel: 0845 219 1269
Fax: 0845 219 1275
Web: www.oxfordhealth.nhs.uk

5 June 2018

Reference no. 18190059

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 8 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request

Request 1

May I have a copy of the guidelines/policies Adult Mental Health Services follow in Buckinghamshire (which I understand is operated by Oxford Health NHS) with regards to the removal of a diagnosis such as BPD?

I would like details of how the removal of a diagnosis is done, and under what circumstances/conditions. For example, how long must the patient be free from medication and symptoms, etc.

Response:

The Trust do not have a specific policy. However, if the recorded information were inaccurate as to matter of fact the Trust Integrated Information Governance Policy may well apply or was disputed the Trust Complaints Policy could be the route for a person to take. We have provided copies of both for your reference.

Information about adult services is also available on the trust website via the following URL:

<https://www.oxfordhealth.nhs.uk/services/directory/adult-services/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance