

## **Information Governance**

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

Tel: 0845 219 1269 Fax: 0845 219 1275 Web: www.oxfordhealth.nhs.uk

11 May 2018 Reference no. 18190064

Dear

## **Request for Information: Freedom of Information Act**

Thank you for your email of 10 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

## Request

Can you kindly let me know which sexual health software, your sexual health clinics are using, across the trust, please?

Can you also let me know the contract renewal dates, please?

## Response:

Oxford Health NHS FT are not commissioned to provide sexual health services, and advise you to contact Oxfordshire CCG and Oxford University Hospitals in this respect. The Trust do not hold any information in relation to this request therefore.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:
The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
Please contact me if there are any further queries.
Kind regards,
Yours sincerely,
Mark Underwood
Head of Information Governance