

Information Governance

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Oxford
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Web: www.oxfordhealth.nhs.uk

30 May 2018
Reference no. 18190075

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 18 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

[Request and Response:](#)

1. [Have you invested in technology specifically to comply with GDPR?](#)
 - ☐ Yes
 - ☒ No
2. [Which information security framework\(s\) have you implemented?](#) Section 38 applied.
3. [Have you signed contractual assurances from all the third-party organisations you work with requiring that they achieve GDPR compliance by 25 May 2018?](#)
 - ☐ Yes
 - ☒ No (plan in progress)
4. [Have you completed an audit to identify all files or databases that include personally identifiable information \(PII\) within your organisation?](#)
 - ☒ Yes
 - ☐ No
5. [Do you use encryption to protect all PII repositories within your organisation?](#)
 - ☒ Yes

- ☐ No
- 6. As part of this audit, did you clarify if PII data is being stored on, and/or accessed by:
 - a. Mobile devices
 - b. Cloud services
 - c. Third party contractors ☒ Yes to all
- 7. Does the organisation employ controls that will prevent an unknown device accessing PII repositories?
 - ☒ Yes
 - ☐ No
- 8. Does your organisation employ controls that detect the security posture of a device before granting access to network resources – i.e. valid certificates, patched, AV protected, etc.
 - ☒ Yes
 - ☐ No
- 9. Should PII data be compromised, have you defined a process so you can notify the relevant supervisory authority within 72 hours?
 - ☒ Yes
 - ☐ No
- 10. Have you ever paid a ransom demand to have data returned / malware (aka ransomware) removed from systems?
 - ☐ Yes
 - ☒ No
- 11. To which positions/level does your data protection officer report? i.e. CISO, CEO, etc.
Board of Directors

Response:

Oxford Health NHS FT are not commissioned to provide pregnancy termination services, contraceptive or STI services. The Trust did provide a small HIV family support service, details of which can be accessed via the following link:

https://www.oxfordhealth.nhs.uk/service_description/hiv-support-team/

The service and other information related to your request ought to be available from Oxford University Hospitals NHS Trust.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance