

Information Governance

White Building
Littlemore Mental Health Centre
Sandford Road
Littlemore
Oxford
OX4 4XN

Tel: 0845 219 1269
Fax: 0845 219 1275
Web: www.oxfordhealth.nhs.uk

26 July 2018
Our ref: 18190121

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 5 July, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

Please can you provide me with the number of patients who have left the Trust's waiting list in each of the last 4 financial years for the following reasons:

- Number of patients who died while on the waiting list
- Number of patients who no longer needed treatment (e.g. symptoms improved)
- Number of patients who have left to seek private treatment

Please provide the overall total of patients who left the waiting list, for the following years 2013/14 2014/15, 2015/16, 2016/17, 2017/18.

Response:

The Trust is unable to comply with your request as to do so would require it to exceed the appropriate limit. The information requested is not held in a structured form but in individual electronic health records, and records of deceased persons. The Trust receives in excess of 10000 thousand referrals a year, which would require analysis and cross reference to collate the information requested. There would be more than 40000 records to review and our estimation is that even if it took only 1 minute to review each record in excess of 600 hours of

work would be required to comply with your request. The appropriate limit set in regulation by section 12 of the Freedom of Information Act is 18 hours.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance