

Information Governance

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13 September 2018
Reference no. 18190180

Dear,

Request for Information: Freedom of Information Act

Thank you for your email of 15 August making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

Q 1 - For each of the years 2013/14, 2014/15, 2015/16, 2016/17, 2017/18 how many referrals to Child and Adolescent Mental Health Service (CAMHS) were made through:

- i) A&E
- ii) GP
- iii) Paediatric services
- iv) School
- v) Parent or self-referral
- vi) Other

Q2 - Out of hours services:

- i) Do you currently provide out-of-hours CAMHS services?
Only if the answer is yes, please respond to the following:
 - ii) What times is it available at?
 - iii) Does it include the capacity to conduct a Mental Health Act assessment?
 - iv) How is it provided?
 - a) A&E
 - b) Phone consultation with specialist
 - c) Face-to-face consultation with specialist
 - d) Referral to charity
 - e) Other

Q3 - a) Please identify the broad categories you use to record reasons for the refusal of CAMHS treatment

b) Can you give a percentage breakdown by the above broad reasons for the refusal of CAMHS for each of the financial years:

- 2013/14
- 2014/15
- 2015/16
- 2016/17
- 2017/18

Response:

The Trust is able to provide information from April 2015 onwards.

1.

CAMHS - Referral Counts

Referral Source	Financial Year		
	2015-16	2016-17	2017-18
A&E	642	528	584
GP	10797	7754	7484
Paediatric services	1897	427	1483
School	2884	2103	2277
Parent or self-referral	905	761	1048
Other	6066	7311	7490

2. i) Yes

ii) 24/7

iii) Yes

iv) Dependent on need and Geographical area through the following, A&E, Phone consultation with specialist, Face-to-face consultation with specialist, Referral to charity, Other.

3 a) The broad categories used are "duplicate referral, inappropriate referral, incomplete referral and signposted to another service".

b) over the 3 years there were 7400 referrals not accepted. The Trust is not able to comply with this element of your request without exceeding the appropriate limit set in regulation by section 12 of the Freedom of Information Act, as manual validation and analysis of the data is required. The minimum amount of time estimated to complete this task is 31 hours, and could take 2 to 4 times more. The appropriate limit set by the Act is 18 hours.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so

within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance