

**Information Governance**

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10 September 2018  
Reference no. 18190220

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 4 September making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request and Response:**

1. **Is the Trust a provider of NHS Wheelchair Services?** No, the Trust is not a provider of NHS Wheelchair Services.

If the answer to question 1 is "No", the Trust need not respond to the remainder of this request. If the answer to question 1 is "Yes", please respond to question 2.

For the remaining questions of this request, if the Trust provides NHS Wheelchair Services under different contracts, please list the requested information for each contract.

2. **The name of the CCGs for which the Trust provides NHS Wheelchair Services; when it started providing this service; and when its current contract(s) ends**

3. **The current eligibility criteria for receiving NHS-funded wheelchairs via the NHS Wheelchair Services provided by the Trust**

4. **A list of all changes to the eligibility criteria for receiving NHS-funded wheelchairs via the NHS Wheelchair Services provided by the Trust, if those changes were implemented after April 1st 2015; please state not just the new criteria in each case, but also the old criteria that was altered by the change (e.g. 'inability to walk 20m unaided' replacing 'inability to walk 40m unaided')**

5. **For each change listed in response to question 4, please provide details of any public consultation that was carried out on the change; whether any measures to publicise the**

consultation were undertaken beyond posting it online; and what responses were received to any such consultation

6. A list of any changes to the eligibility criteria for receiving NHS-funded wheelchairs via the NHS Wheelchair Services provided by the Trust that are currently being considered, proposed or consulted on.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance