

Information Governance

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Littlemore Mental Health Centre
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Oxford
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Web: www.oxfordhealth.nhs.uk

8 October 2018

Reference no. 18190229

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 12 September making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

-How many "daily living aids" (eg walking sticks, and crutches) were issued to patients by the hospital (A & E, Fracture clinic or similar department) in the last financial year.

-How many "daily living aids" (eg walking sticks, and crutches) were picked up or recycled by the hospital (or a company working for the hospital) in the last financial year.

-How much did the hospital spend on "daily living aids" (eg walking sticks, and crutches) in the last financial year.

Response:

Oxford Health do not A&E or fracture clinic services, but do hold limited information on living aids where a purchase order transaction is recorded. There are 13 records showing such purchases, relating to 125 living aids (crutches and walking sticks).

The Trust has no reportable information about returned items

£1270.21

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so

within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance