

Information Governance
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Web: www.oxfordhealth.nhs.uk

11 October 2018
Reference no. 18190233

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 18 September making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. Do you provide a Community eating disorders service for Adults?
If yes, please answer the questions below. If no, there are no further questions.
2. What is the local catchment area of your Adult community eating disorders service?
3. What are the minimum and maximum (if applicable) ages that your Adult community eating disorders service will provide treatment for?
4. Please state the GP-registered population (age 18+ years old) for the area covered by your Adult community eating disorders service, as it was on the dates below:
 - a. 31 March 2017
 - b. 31 March 2018
5. Please complete the table below, regarding the caseload of your Adult community eating disorders service at the dates specified:

Caseload (accepted referrals) at your Adult community eating disorders service	
Dates	Size of caseload (number of patients)
At: 31 st March 2017	
At: 31 st March 2018	

6. Please complete the table below, regarding referral to start of treatment waiting times for outpatient psychological intervention at your Adult community eating disorders service.

Referral to start of treatment waiting times - Adult community eating disorders service
<i>Please measure this as the length of time between the referral being received by the service and the date of the second appointment.</i>

Year/Wait	< 4 weeks	4-10 weeks	11-17 weeks	18-24 weeks	Over 24 weeks	N/A (Still waiting)	Mean average waiting time	Median average waiting time
Number of patients added to the caseload during 2016/2017								
Number of patients added to the caseload during 2017/2018								

7. Please state the total workforce (in WTE) working at your Adult community eating disorders service as it was on the dates below:
Please include staff in post and bank and agency staff which were working on those dates.
- 31 March 2017
 - 31 March 2018

Response:

- Yes.
- The Trust provide adult eating disorder services in Oxfordshire, Buckinghamshire, Wiltshire and Bath and North East Somerset (BaNES) but the service also accepts patients via nationally commissioned arrangements.
- 18 and over, though Cotswold House Marlborough will accept referrals for 17.5 year olds. More information on referral criteria can be found at the following URL:

<https://www.oxfordhealth.nhs.uk/cotswoldhouse/refer/>

- The Trust do not hold GP registered population information, and refer you to the Clinical Commissioning Groups for the counties covered by the service.
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Adult Eating Disorders - Caseload (excluding Under 18's and Inpatients)

Dates	Caseload
As at 31st March 2017	588
As at 31st March 2018	717

6.

Adult Eating Disorders - Wait Times (excluding Under 18's and Inpatients)

Referral to Second Appointment

Please note:

Discharged Not Seen for 2nd Appointment are not included in these reports

DNAs and Cancelled Appointments have not been considered in the Wait Time calculations

Year/Wait	< 4 weeks	4-10 weeks	11-17 weeks	18-24 weeks	Over 24 weeks	N/A (Still waiting) at end of Year	Mean average waiting time	Median average waiting time
Number of patients added to the caseload during 2016/2017	82	145	89	33	21	122	70 days	58 days
Number of patients added to the caseload during 2017/2018	72	116	60	22	14	184	66 days	55 days

7. 31 March 2017 – 42.8

31 March 2018 – 43.8

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance

