

Information Governance

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

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5 November 2018 Reference no. 18190259

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 11 October making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request and Response:

Information Request by question

1) What system of physical intervention training / physical restraint system is taught to staff in your Trust e.g. in-house own system, MAPA/Maybo/GSA/WLMHT/SCIP/Respect/Peace etc. Does the system include or teach staff the use of prone restraint?

PEACE - Positive Engagement and Caring Environments

Prone is not taught however the safe management of a patient in the Prone position is covered.

2) How is this training system accredited/validated (internal/external agency)?

PEACE is not accredited. It is validated by independent assessors for the physical interventions. The whole programme is peer reviewed annually.

3) What system do you use to collect data on the use of restraint, prone restraint, supine restraint and seclusion e.g. Datix / Rio or other? How do you check the accuracy of this data?

Ulysses incident system.

To check accuracy of data admin staff review every incident to ensure good data quality. The second point of review is completed by the Trust's lead for reducing restrictive practice who receives a summary report of all restraint/ seclusion incidents to review and scrutinise weekly. The third check for accuracy is regular reports weekly and quarterly are presented to a wider audience of clinicians which is a second check of accuracy.

4) When recording and reporting the use of the prone position do you include **all** occasions when the person is in prone or do you apply **any** exclusion criteria – if exclusions are applied please provide information e.g. person held prone for less than a specific time, person had head turned to the side, person put

themselves in that position, prone used in transition to another position / side / supine, prone used to give IMI, prone used to exit seclusion or any other?

Yes all use of prone positions, no exclusions.

5) Do you record the length of time an individual is held prone/supine/on side and the reasons for this?

Yes time recorded and reason put in the open text description.

6) Data by financial years

* Note we have only been able to report on data for the last 3 years and not 4 years as requested.

* Note we have only been a	able to report on data for th	ne last 3 years and not 4 year	ars as requested.
	*April 2015 – March	April 2016 – March	April 2017 – March
	2016	2017	2018
i) Number of			
incidents in which injuries			
caused to patients during			
restraint (injuries to staff			
not included as not			
possible to distinguish			
between injuries as a			
result of restraint and			
injuries as a result of the	Not documented		
incident that led to the	whether injury as a		
restraint without reading	result of restraint prior		
every incident detail)	to April 16	15	15
		14 minor injuries and 1	
		moderate injury.	12 minor injuries and
;;) Carranitus and		• •	2 moderate injuries.
ii) Severity and			
nature of injuries		Prone used in 5 of the	Prone used in 4 of the
sustained to patients and		incidents (including the	incidents (including
whether prone or supine		incident with moderate	one of the incidents
position was used during	Not documented	injury).	with moderate injury).
the restraint.	whether injury as a		
	result of restraint prior	Supine used in 3 of the	Supine used in 3 of the
	to April 16	incidents	incidents.
iii) Number of			
prone restraints broken			
down into the reasons			
given for the use of this			
position. * see table			
below for reason, this			
was only introduced in			
2017/18	272	213	136
iv) Number of times			
the Police have been			
called to restore order,			
transfer patient from	We are unable to report on this as we do not capture the reason police		
ward to ward or to assist	attend so cannot provide this specific information.		
in relocating to seclusion.	·		
v) Number of			
injuries to patients			
following Police use of			
force (restraint) on	We are unable to report on injuries sustained when police attended which		
wards.	are linked to police interventions.		
<u> </u>			•

vi) Number of times			
Tasers called for, aimed			
and or fired on In-patient			
Mental Health Wards.	1	2	2

Linked to iii)

Reason for prone	
(multiple options can be selected)	17/18 only
No reason provided	53
Immediate IM	96
Planned: Care Plan/ Patient Pr	5
Seclusion Procedure	33
Unintentional: Led By Patient	24
Unintentional: Slip, Trip, Fall	3

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance